

Department of Human Services
Bureau of Human Service Licensing

April 8, 2021

██████████ ADMINISTRATOR
NORTHVIEW ESTATES LIMITED PARTNERSHIP
106 EAST NORTH STREET
NEW CASTLE, PA 16101

RE: NORTHVIEW ESTATES
945 BORDER AVENUE
ELLWOOD CITY, PA, 16117
LICENSE/COC#: 40499

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/04/2021, 03/05/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Jon Kimberland

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Inspections / Reviews

03/04/2021 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 03/18/2021

3/19/2021 POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 03/23/2021

3/25/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: Document Submission

Follow-Up Date: 03/30/2021

4/8/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: Not Required

42f - Mail Access

1. Requirements

2600.

42.f.2. Incoming mail may not be opened or read by staff persons unless upon the request of the resident or the resident s designated person.

Description of Violation

Resident #1 s incoming mail packages from a package delivery service addressed to the resident were opened by the home s staff without the request, knowledge, or permission of the resident or the resident s designated person from approximately 1/28/21 to approximately 2/15/21.

Plan of Correction

Do Not Accept

1) All staff were trained on the policys and regulations regarding incoming and outgoing mail and will continued to be trained annually

2) Any suspicious incoming mail will be brought to the attention of the resident by the Administrator or the RCC and opened in front of the Administrator or RCC with the residents permission.

Completion Date: 03/17/2021

Plan of Correction

Accept

1. Effective immediately, staff will not open resident mail unless requested to do so by the resident.

2. The facility's policy on resident rights has been updated. Any packages presumed to contain medications will be taken to the resident by the nurse or med tech. The resident may request that the package be opened by staff.

3. The facility policy on resident rights will be reviewed with all staff by March 25, 2021.

Completion Date: 03/25/2021

Document Submission

Implemented

see attached