

Department of Human Services
Bureau of Human Service Licensing

March 8, 2021

██████████ ADMINISTRATOR
JOHNSON PERSONAL CARE LLC
502-504 WEST SEVENTH STREET
CHESTER, PA 19013

RE: JOHNSON PERSONAL CARE
502-504 WEST SEVENTH STREET
CHESTER, PA, 19013
LICENSE/COC#: 14366

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/22/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Shawn Parker

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: JOHNSON PERSONAL CARE **Licen e #:** 14366 **Licen e Expiration Date:** 04/30/2021
Addr e : 502 504 WEST SEVENTH STREET, CHESTER, PA 19013
County: DELAWARE **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** 6108722903 **Email:** [REDACTED]

Legal Entity

Name: JOHNSON PERSONAL CARE LLC
Address: 502-504 WEST SEVENTH STREET, CHESTER, PA, 19013
Phone: 6108722903 **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: Other **Date:** 03/05/2020 **Issued By:** Chester Department of public safety

Staffing Hours

Re ident Support Staff: 0 **Total Daily Staff:** 13 **Waking Staff:** 10

Inspection

Type: Full **Notice:** Unannounced **BHA Docket #:**
Reason: Renewal **Exit Conference Date:** 02/22/2021

Inspection Dates and Department Representative

02/22/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 16 **Residents Served:** 13

Secured Dementia Care Unit

In Home: No	Area:	Capacity:	Residents Served:
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Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 12	Are 60 Years of Age or Older: 6
Diagnosed with Mental Illness: 13	Diagnosed with Intellectual Disability: 0
Have Mobility Need: 0	Have Physical Disability: 1

Inspections / Reviews

02/22/2021 - Full

Lead Inspector: [REDACTED] Follow Up Type: *POC Submission* Follow-Up Date: *03/08/2021*

3/1/2021 POC Submission

Lead Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *03/08/2021*

3/8/2021 - Document Submission

Lead Reviewer: [REDACTED] Follow-Up Type: *Not Required*

85e - Trash Outside Home

1. Requirements

2600.

- 85.e. Trash outside the home shall be kept in covered receptacles that prevent the penetration of insects and rodents.

Description of Violation

On 2/22/21 at 1:20pm, the outside dumpster located in the side yard was open, uncovered, and not in use by the staff.

Plan of Correction**Accept**

The dumpster lid is usually closed at all times. Administrator will have staff check the dumpster at the beginning and ending of each shift to make sure the dumpster lid is covered and secured at all times.

Completion Date: 02/22/2021

Update - 03/01/2021

SP - 03/21/2021 Home will ensure dumpster is closed at all times when not in use. Staff in-service to be made available for Department review

Document Submission**Implemented**

Documentation Attached

101j2 - Bedroom Chairs

1. Requirements

2600.

- 101.j. Each resident shall have the following in the bedroom:
2. A chair for each resident that meets the resident s needs.

Description of Violation

On 2/22/21 at 12:45pm, 2 residents resided in Bedroom C, however, there was only 1 chair in this room.

Plan of Correction**Accept**

The chair was taken out of the room temporarily by resident. On 2/22/21 a chair was replaced in bedroom C and our goal is to make sure there is a pair in every room. Please see attached picture.

Completion Date: 02/22/2021

Update - 03/01/2021

SP 03/01/21 - Home will ensure there is a chair in the bedroom for every resident in accordance with regulation 2600.101j2

Document Submission**Implemented**

Documentation Attached

103f - Refrigerator/Freezer Temps

1. Requirements

2600.

- 103.f. Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers are required in refrigerators and freezers.

Description of Violation

There are three freezers in the kitchen. On 2/22/21 at 12:15pm the freezers had the following temperatures: 12 degrees, 8 degrees, and 10 degrees.

103f - Refrigerator/Freezer Temps (*continued*)**Plan of Correction****Accept**

The temperature was adjusted immediately to meet the temperature standard at all times. Administrator will have staff check the freezer thermometers at each meal time to meet the temperature standard.

Completion Date: 02/22/2021

Document Submission**Implemented**

Documentation Attached

103i - Outdated Food

1. Requirements

2600.

103.i. Outdated or spoiled food or dented cans may not be used.

Description of Violation

On 2/22/21 at 12:20 pm, 2 large half full containers of sugar and rice were in the kitchen and undated.

Plan of Correction**Accept**

Administrator will have staff keep all foods in original packaging and put into Ziploc bags. Administrator will advise staff to monitor food packaging on a weekly basis.

Completion Date: 02/22/2021

Document Submission**Implemented**

Documentation Attached

184a - Labeling OTC/CAM

1. Requirements

2600.

184.a. The original container for prescription medications shall be labeled with a pharmacy label that includes the following:

Description of Violation

Resident #3's Metoprol medication label directions are to take 1 pill every 12 hours for hypertension 50 mg. The Medication administration record directions reads 25 MG.

Plan of Correction**Accept**

The error was corrected immediately by calling pharmacy for verification of dosage. Once the dosage was verified by pharmacist of 50mg, it was corrected in the Medication Administration Record. Administrator will have staff check the MARs documentation against the pharmacy label and administrator will follow up at each medication delivery.

Completion Date: 02/22/2021

Document Submission**Implemented**

Documentation Attached

191 - Resident Right to Refuse

1. Requirements

2600.

191. Resident Education The home shall educate the resident of the right to question or refuse a medication if the resident believes there may be a medication error. Documentation of this resident education shall be kept.

191 - Resident Right to Refuse (*continued*)**Description of Violation**

Resident #1, admitted [REDACTED], has not been educated to the resident's right to refuse medication if the resident believes that there may be a medication error. Resident rights do not include the right to refuse medications

Resident #2, admitted [REDACTED], has not been educated to the resident's right to refuse medication if the resident believes that there may be a medication error. Resident rights do not include the right to refuse medications

Plan of Correction**Accept**

Residents 1 and 2 were both educated on resident's right to refuse medication. They both signed documentation which was misfiled in chart and has since been placed in the correct section.

Completion Date: 02/22/2021

Document Submission**Implemented**

Documentation Attached

221c - Post Activity Calendar

1. Requirements

2600.

221.c. A current weekly activity calendar shall be posted in a conspicuous and public place in the home.

Description of Violation

On 2/22/21 the home did not have a current weekly activity calendar posted in a public and conspicuous place in the home.

Plan of Correction**Accept**

Administrator will develop activity calendar with list of in-house activities in next 30 days. Due to COVID-19 restrictions all outside social activities were reduced and will resume once restrictions are lifted.

Completion Date: 03/22/2021

Document Submission**Implemented**

Documentation Attached