

Department of Human Services  
Bureau of Human Service Licensing

May 3, 2021

[REDACTED]  
PERSONAL CARE AT EVERGREEN INC  
336 NORTH MAIN STREET  
WASHINGTON, PA 15301

RE: PERSONAL CARE AT EVERGREEN  
25 GLADE AVENUE  
WAYNESBURG, PA, 15370  
LICENSE/COC#: 40090

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/12/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Jason Williams

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing



Inspections / Reviews *(continued)*

## 4/8/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *04/12/2021*

## 4/9/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *04/14/2021*

## 5/3/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

## 42c - Treatment of Residents

## 1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

## Description of Violation

On 2/7/2021, at approximately 2:30 p.m., staff person A was in resident #1 and resident #2's bedroom. Staff person A was screaming at resident #1, "Don't tell me how to do my job." The screaming was loud enough to be heard by staff person B who was in the adjacent dining room of the home. Staff person B entered resident bedroom and told staff person A to take a break. Staff person B then assisted the residents. Staff person A's employment was terminated from the home on [REDACTED] due to being "rude and inappropriate verbally," to resident #1.

## Plan of Correction

Accept

On 2/7/2021 at 7:58pm, Executive Director received a message that staff [REDACTED] was not doing [REDACTED] job. Executive Director called the facility at 8:00 pm and talked with [REDACTED] LPN whom reported that staff [REDACTED] was playing on [REDACTED] phone. [REDACTED] also reported that staff [REDACTED] was rude to resident. Executive Director immediately suspended this staff member [REDACTED] and sent [REDACTED] home until my investigation was complete. On 2/8/21 at 6:30am Executive Director [REDACTED] conducted an investigation on staff member [REDACTED] for being rude to a resident. Executive Director met with caregiver [REDACTED] who confirmed that staff member [REDACTED] was being rude to a resident. Executive Director had written statements from caregiver and medtech who witnessed [REDACTED] being rude to a resident. Executive Director met with resident [REDACTED] who confirmed that staff [REDACTED] was very rude to [REDACTED]

Executive Director completed investigation at 8:00am and notified staff [REDACTED] that [REDACTED] was terminated effective immediately. Executive Director notified Adult Protective Services at 8:30 am and completed an act 13 form notifying Adult Protective Services of staff [REDACTED] being terminated as well as documenting my investigation.

Next, Executive Director contacted Green County Ombudsman [REDACTED] of the situation and that staff [REDACTED] was terminated. Next, Executive Director, completed a reportable incident form at 10:00 am on 2/8/21 and faxed it to the BHSL with a detailed description of the event as well as supporting documentation of communicating with Adult Protective Services as well as the Ombudsman. All staff statements, supporting documentation and records were faxed to the BHSL at 10:00 am on 2/8/21.

On 2/10/2021, Executive Director conducted an in-service training on treating Residents with Dignity and respect. (Please see attached document and sign in sheet. Administrator and Designee will meet with three residents per month for a period of four months to ensure residents are being treated with Dignity and respect from staff. Executive Director will conduct a resident dignity and respect training every six months to ensure residents are being treated with dignity and respect.

On 3/8/21 Executive Director met with three residents whom reported they are being treated with dignity and respect. (please see attached document)

On 4/2/2021 Executive Director met with three residents whom reported that they are being treated with dignity and respect. (Please see attached document)

**Completion Date:** 03/10/2021

**42c - Treatment of Residents (continued)****Document Submission****Implemented***Please see attached documents :)***251c - Standardized Forms****1. Requirements**

2600.

251.c. The home shall use standardized forms to record information in the resident's record.

**Description of Violation**

Resident #1's preadmission screening, dated [REDACTED] was not completed on the Department's current standardized form.

**Plan of Correction****Accepted**

Personal Care at Evergreen uploaded the most recent DME form to Tabula. We have checked each form on Tabula Pro to ensure that it is the most recent version to ensure compliance.

Completion Date: 02/15/2021

**Document Submission****Implemented***Please see attached documents :)*