**Department of Human Services**
**Office of Children, Youth and Families**

April 22, 2021

MELISSA LEATHERY, CEO
HOFFMAN HOMES, INC.
815 ORPHANAGE ROAD
LITTLESTOWN, PA, 17340

RE: HOFFMAN HOMES - RAU COTTAGE
815 ORPHANAGE ROAD
LITTLESTOWN, PA, 17340
LICENSE/COC#: 30866

Dear Ms. Leathery,

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families licensing inspections on 02/09/2021 through 03/24/2021 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,
Faith Blough

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Office of Children, Youth and Families

# Department of Human Services
# Office of Children, Youth and Families
# LICENSING INSPECTION SUMMARY
## 55 PA.CODE CHAPTER 3800

### Agency/Facility Information

**Name**: *HOFFMAN HOMES - RAU COTTAGE*
**License Number**: *30866*
**Address**: *815 ORPHANAGE ROAD, LITTLESTOWN, PA 17340*
**License Expiration**: *05/04/2022*
**County**: *ADAMS*
**Phone**: *7173597148*

### Inspection Information

**Start Date**: *02/09/2021*
**End Date**: *03/24/2021*
**Type**: *Complaint*
**Notice**: *Announced Visit*
**Inspector(s)**: *Faith Blough*

### Inspection Narrative

*The Department of Human Services conducted an investigation of Hoffman Homes-Rau on February 9, 2021. The following areas of non-compliance were noted:*

## Inspections / Reviews

### 02/09/2021 - Complaint

**Lead Inspector**: *Faith Blough*
**Follow-Up Type**: *POC Submission*
**Follow-Up Date**: *04/12/2021*

### 4/7/2021 - POC Submission

**Lead Reviewer**: *Diana Yost*
**Follow-Up Type**: *POC Submission*
**Follow-Up Date**: *04/14/2021*

### 4/21/2021 - POC Submission

**Lead Reviewer**: *Diana Yost*
**Follow-Up Type**: *On-site Verification*

## 3800.32 Specific Rights

**1. Requirements**

3800.32. Specific rights.

b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

**Description of Violation**

*Child #1 was found to be the subject of regulatory abuse by Staff Member A.*

*The executive officer shall develop a plan to assure that this mandate is being met. The plan shall identify the staff position responsible for monitoring and enforcement of this policy with staff.*

**Plan of Correction** **Do Not Accept**

*Please see attached*

**Completion Date:** *04/01/2021*

**Update - 04/06/2021**

*The plan should be updated to include that the facility will continue to train staff in the elements noted in the plan on a regular schedule to promote therapeutic staff/resident interactions. Additionally, the plan should include the staff position responsible to monitor and ensure compliance of the plan.*

**Plan of Correction** **Accept**

*Please see attached*

**Completion Date:** *04/09/2021*

POC Accepted
4/21/21 FB

## 3800.205 Staff Training

**1. Requirements**

3800.205. Staff training.

b. Training shall include:

3. The proper use of the specific techniques or procedures that may be used.

**Description of Violation**

*On 02/05/2021, staff person A utilized a restrictive procedure that was not trained as a proper technique. The staff person slammed child #1's head into a wall, threw the child to the ground, and threw a citizen band radio at the child with significant force. The radio missed the child's head by estimated few inches and bounced off the wall behind the child. The incident was observed on video surveillance.*

*The executive officer shall develop a plan to assure that this mandate is being met. The plan shall identify the staff position responsible for monitoring and enforcement of this policy with staff.*

**Plan of Correction** **Do Not Accept**

*Please see attached*

**Completion Date:** *04/01/2021*

**Update - 04/06/2021**

*The plan should be updated to include that the facility will continue to train staff in the elements noted in the plan on a regular schedule to promote therapeutic staff/resident interactions. Additionally, the plan should include the staff position responsible to monitor and ensure compliance of the plan.*

3800.205 Staff Training *(continued)*

| Plan of Correction | Accept |
|---|---|
| *Please see attached*<br>**Completion Date:** *04/09/2021* | POC Accepted<br>4/21/21 FB |

POC Accepted 4/21/21 Faith Blough
Tamm Cramer 4/22/2021
Diana Yost 4/21/21
Gabi Williams 4/22/2021