



January 22, 2021

Ms. Lenore Hutchinson, LPN
Personal Care Home Administrator
Willow Valley Communities
100 Willow Valley Lakes Drive
Willow Street, Pennsylvania 17584

RE: The Glen at Willow Valley
675 Willow Valley Square, 3rd Floor
Lancaster, Pennsylvania 17602
Certificate #: 321910

Dear Ms. Hutchinson:

The Department has received your November 4, 2020 renewal application to operate the above Personal Care Home pursuant to Title 55, PA Code, Chapter 2600. A regular license is being issued in response to your application. Your license is enclosed.

Please be advised that, pursuant to 55 Pa.Code § 20.31 (relating to annual inspection), the Department is required to conduct an onsite inspection of the above Personal Care Home at least once every twelve months. The Department will conduct an inspection of The Glen at Willow Valley within the next twelve months. If evidence of noncompliance with Title 55, PA Code, Chapter 2600 is found during the inspection, the Department will take appropriate enforcement action.

If you have any questions about the Department's process, please contact the Bureau of Human Services Licensing's Provider Support Hotline at 1-866-503-3926 or by electronic mail at ra-pwarlheadquarters@state.pa.us.

Sincerely,

A handwritten signature in black ink that reads "Jamie L. Buchenauer". The signature is written in a cursive style with a large, looped "J" and "B".

Jamie L. Buchenauer
Deputy Secretary
Office of Long-Term Living

Enclosure
License