

Department of Human Services  
Bureau of Human Service Licensing

February 17, 2021

[REDACTED] PRESIDENT/CEO  
BAPTIST HOMES SOCIETY  
489 CASTLESHANNON BOULEVARD  
PITTSBURGH, PA 15234

RE: PROVIDENCE POINT  
200 ADAMS AVENUE  
PITTSBURGH, PA, 15243  
LICENSE/COC#: 44143

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/21/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Jon Kimberland

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing



## Inspections / Reviews

01/21/2021 - Partial

Lead Inspector: [REDACTED]

Follow Up Type: *POC Submission*Follow-Up Date: *02/11/2021*

2/5/2021 POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *02/10/2021*

2/17/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

23a - Activities of Daily Living Assistance

1. Requirements

2600.

23.a. A home shall provide each resident with assistance with ADLs as indicated in the resident’s assessment and support plan.

Description of Violation

Resident #1’s assessment and support plan, dated 12/28/2020, indicates that the resident needs assistance with transferring in and out of bed, assistance with bladder management, and assistance with ambulation. However, resident #1 indicates on the morning of 1/16/2021 at approximately 4:20 a.m. that [redacted] activated [redacted] call pendant and direct care staff person A responded, but did not provide assistance with transferring in and out of bed, or provide assistance with ambulating to and from the bathroom.

Plan of Correction

Accept

Immediate Plan: Resident Aide has resigned as of 1-26-2021. Prior to resignation, resident aide was on a 5 day Administrative Leave and was given disciplinary action at a 5 day suspension level that was served while on Administrative Leave.

Ongoing Plan: New form(s) created to inform/ alert staff to resident support plan needs and significant changes which will be privacy protected but communicated to staff at daily crossover (shift to shift) meetings and sent to all employees via private email for all staff. See attached forms. Responsible Party: Administrator/RN Supervisor/Designee

Completion Date: 02/28/2021

Document Submission

Implemented

see attached

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Resident #1’s assessment and support plan, dated 12/28/2020, indicates that the resident needs assistance with transferring in and out of bed, assistance with bladder management, and assistance with ambulation. However, resident #1 indicates on the morning of 1/16/2021 at approximately 4:20 a.m. that [redacted] activated [redacted] call pendant and direct care staff person A responded, but did not provide assistance with transferring in and out of bed, or provide assistance with ambulating to and from the bathroom. Resident #1 stated the incident made [redacted] feel “Frightened”.

42c - Treatment of Residents (*continued*)**Plan of Correction****Accept**

**Immediate plan:** Resident Aide involved has resigned [REDACTED] position as of 1-26-21 but has been given disciplinary action related to 42. c. at a 5 day suspension level that was served during [REDACTED] Administrative Leave. Employee has been informed through disciplinary action that [REDACTED] actions violated 42. c of PA CODE 55 Public Welfare.

**Ongoing Plan:** Staff Education on "Situations that are Considered Abuse/Violation of Resident Rights" see attachment. Staff will be educated on some of the past events at Providence Point that have risen to the level of abuse or violation or resident rights.

**Already in Place:** 1. Monthly resident interviews related to abuse and resident rights violations completed and reported at QAPI quarterly meeting. 2. New Employee, annual and monthly abuse education for all staff. 3. "Abuse Binder" education complete, available on each unit and continues with all new employees during orientation.

Responsible Party: Administrator/RN Supervisor or designee.

Completion Date: 02/28/2021

**Document Submission****Implemented**

*see attached*