

Department of Human Services
Bureau of Human Service Licensing

February 18, 2021

[REDACTED] MANAGER
CREEK SENIOR CARE LLC
1000 LEGION PLACE, SUITE 1600
ATTN BILL SNOW
ORLANDO, FL 32801

RE: THE BRIDGES AT BENT CREEK
2100 BENT CREEK BOULEVARD
MECHANICSBURG, PA, 17050
LICENSE/COC#: 33355

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/28/2020, 12/30/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Gloria Emick

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: THE BRIDGES AT BENT CREEK **License #:** 33355 **License Expiration Date:** 10/31/2021
Address: 2100 BENT CREEK BOULEVARD, MECHANICSBURG, PA 17050
County: CUMBERLAND **Region:** CENTRAL

Administrator

Name: [REDACTED] **Phone:** 7177951100 **Email:** [REDACTED]

Legal Entity

Name: CREEK SENIOR CARE LLC
Address: 1000 LEGION PLACE, SUITE 1600, ATTN BILL SNOW, ORLANDO, FL, 32801
Phone: 7177951100 **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-2 **Date:** 09/16/2011 **Issued By:** L&I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 127 **Working Staff:** 95

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 12/30/2020

Inspection Dates and Department Representative

12/28/2020 - Off-Site: [REDACTED]
12/30/2020 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 130 **Residents Served:** 100

Secured Dementia Care Unit

In Home: Yes **Area:** The Gardens **Capacity:** 31 **Residents Served:** 27

Hospice

Current Resident: 14

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 100
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 27 **Have Physical Disability:** 0

Inspections / Reviews

12/28/2020 - Partial

Lead Inspector: [REDACTED] Follow Up Type: *POC Submission* Follow-Up Date: *01/29/2021*

2/12/2021 POC Submission

Lead Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *03/01/2021*

2/18/2021 - Document Submission

Lead Reviewer: [REDACTED] Follow-Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On 12/19/2020, Resident #1 was pushed to the floor by Resident #2, who has a history of aggressive behavior. Resident #2 then hit Resident #1 about the head, legs and arms. Resident #1 was treated at UPMC West Shore ED for a closed head injury.

Plan of Correction**Accept**

42b- Abuse

Resident #2 has a diagnosis of Advanced Dementia with Behaviors.

We implemented 15-minute checks on Resident #2 immediately. Resident #2 was moved immediately to a private room.

We have issued a 30-day notice to Resident #2 on December 28, 2021 however responsible party has not responded to our phone calls but did sign the return receipt acknowledging he received the notice.

We are working with Grane Hospice to find placement for Resident #2 however in light of the pandemic, there are very few places accepting admissions currently. We have contacted the Office of Aging regarding any placement assistance for Resident #2. They stated that there are not any options right now due to Covid but if they heard of any places that are taking admissions, they would contact us.

Staff will continue to monitor Resident #2 with 15-minute checks for the next 30 days and have provided her with a private room. We will continue to work with Grane Hospice and Office of Aging to find appropriate placement as soon as possible. Resident Abuse Training will be provided for staff by January 31st, 2021.

Completion Date: *12/28/2020*

Document Submission**Implemented**

All steps have been completed.