



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail [REDACTED]
March 11, 2021

[REDACTED]
President
Wheeler Care Centers, Inc.
P.O. Box 70
Glenmore, Pennsylvania 19343

RE: Colonial Woods
1710 Creek Road
Glenmore, Pennsylvania 19343
License #: 19823

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing (Department), licensing inspections on December 28 and 31, 2020 and January 4 and 8, 2021 found violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes). The enclosed Licensing Inspection Summary (LIS) specifies the violations.

On January 11, 2021, we sent the above LIS along with a letter requesting that you complete a plan to correct the violations. On January 22, 2021, we sent an overdue plan of correction letter requesting that you complete and submit a plan to correct the violations by January 27, 2021. On February 1, 2021, we sent an unacceptable plan of correction letter and requested an acceptable plan of correction be submitted by February 3, 2021. To date, we have not received an acceptable plan to correct the violations; therefore, we have attached a directed plan to correct the violations.

All violations specified on the LIS must be corrected by the dates specified on the report and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) must be maintained. Failure to implement the plan of correction or failure to maintain compliance may result in a revocation of the license.

If you have any questions, please contact me at 717-580-1331 or clmendez@pa.gov.

Sincerely,

Claire Mendez

Claire Mendez
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: COLONIAL WOODS License #: 19823 License Expiration Date: 02/05/2021
Address: 1710 CREEK ROAD, GLENMORE, PA 19343
County: CHESTER Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: 6109424242 Email: [REDACTED]

Legal Entity

Name: WHEELER CARE CENTERS INC
Address: P.O. BOX 70, GLENMORE, PA, 19343
Phone: (610) 942-2022 Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 04/11/1997 Issued By: Commonwealth of PA L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 23 Waking Staff: 17

Inspection

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 01/08/2021

Inspection Dates and Department Representative

12/28/2020 - Off-Site: [REDACTED]
12/31/2020 - Off-Site: [REDACTED]
01/04/2021 - Off-Site: [REDACTED]
01/08/2021 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 31 Residents Served: 23

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: x

Number of Residents Who:

Receive Supplemental Security Income: 4 Are 60 Years of Age or Older: 18
Diagnosed with Mental Illness: 16 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 0 Have Physical Disability: 3

Inspections / Reviews

12/28/2020 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*

Follow-Up Date: *01/21/2021*

51 - Criminal Background Check

1. Requirements

2600.

51. Criminal History Checks - Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).

Description of Violation

The background check for staff A, hired on [REDACTED] was not requested until 08/25/2020.

Plan of Correction

All Staffs background checks will be completed the day of Hire from this time forward.

Licensee's proposed date of POC Implementation: 1/19/21

Directed 3/11/21 CM: Immediately: The administrator or designee shall review the records of all current staff members to ensure that a PA State Police criminal background check has been completed and that an FBI background check has been completed for employees who were not residents of Pennsylvania for the past two consecutive years prior to the date of hire. Documentation shall be kept in the staff records.
 Within 30 days of receipt of the plan of correction: The administrator and any staff person involved in the hiring and retention of staff shall review the Older Adult Protective Services Act. Documentation of the review shall be kept.

161d - Dietary Needs

1. Requirements

2600.

- 161.d. A resident's special dietary needs as prescribed by a physician, physician's assistant, certified registered nurse practitioner or dietitian shall be met. Documentation of the resident's special dietary needs shall be kept in the resident's record.

Description of Violation

Resident #1's medical evaluation, dated 03/04/2020, indicates a special dietary need of "no concentrated sweets". However, on the morning of 12/31/2020, the resident was served a donut with icing, which was refused. At the request of the resident, the home served the two pop-tarts as an alternative. One Pop-Tart contains approximately 14 to 35 grams of added sugar.

Plan of Correction

We always have low sugar or non sugar alternatives. I ~~only~~ had a meeting with all the staff members reminding them of the importance of following all dietary needs. There is a list of these needs posted in the kitchen area. All needs will be followed or disciplinary actions with staff members will be followed.

Licensee's Proposed date for POC Implementation: 1/19/2021

Directed 3/11/21 CM Immediately, The administrator will monitor the menu, food supply, food preparation and food serving, at least on a weekly basis to ensure residents' special dietary needs are being met.

227g - Support Plan Signatures

1. Requirements

2600.

- 227.g. Individuals who participate in the development of the support plan shall sign and date the support plan.

Description of Violation

Resident #2's assessment and support plan (RASP), dated 12/08/2020, was not signed by the assessor.

227g -Support Plan Signatures (continued)

Plan of Correction

Document is signed and included

Licensee's Proposed date for POC Implementation: 1/19/2021

Directed 3/11/2021 *CM*: Immediately, the administrator or designated staff person will review all current and newly completed support plans to ensure completion including signatures of those involved in the development of the plan.

Within 15 days of the receipt of the plan of correction, all staff persons involved with the completion of support plans will be educated on the proper completion of support plans including the required signature of persons involved with the development of support plans. Documentation of education will be kept.