



pennsylvania
DEPARTMENT OF HUMAN SERVICES

February 17, 2021

Jennifer McClaren
Adelphoi Village, Inc.
1119 Village Way
Latrobe, PA 15650

RE: Manor Enhanced
557 Manor Drive
Ebensburg, PA 15931
License #: 333980

Dear Ms. McClaren:

As a result of the Pennsylvania Department of Human Services, Office of Children Youth and Families, licensing review on February 16, 2021, of the above facility, we have determined that your submitted plan of corrections is fully implemented. Continued compliance must be maintained.

Sincerely,

Sara Harris (KVK)

Sara Harris
Licensing Technician

Enclosure
Licensing Inspection Summary

Department of Human Services
Office of Children, Youth and Families
LICENSING INSPECTION SUMMARY
55 PA.CODE CHAPTER 3800

Agency/Facility Information

Name: MANOR ENHANCED

License Number: 33398

Address: 557 MANOR DRIVE, EBENSBURG, PA 15931

License Expiration: 09/01/2021

County: CAMBRIA

Phone: 7248047000

Inspection Information

Start Date: 12/23/2020

End Date: 01/13/2021

Type: Complaint

Notice: Announced Visit

Inspector(s): Sara Harris

Inspection Narrative

The Department of Human Services conducted a Complaint Investigation of Adelphoi Village - Manor Enhanced on 12/23/2020. During the inspection, Departmental staff reviewed 1 child record and 2 staff records. 1 child and 5 staff members were interviewed.

Inspections / Reviews

12/23/2020 - Complaint

Lead Inspector: Sara Harris

Follow-Up Type: POC Submission

Follow-Up Date: 02/05/2021

2/9/2021 - POC Submission

Lead Reviewer: Diana Yost

Follow-Up Type: On-site Verification

Sara N Harris 2/9/2021
Diana Yost 2-9-21
Gabi Williams 2/9/2021

3800.32 Specific Rights

1. Requirements

3800.32. Specific rights.

- b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

Description of Violation

During an incident that occurred on 11/25/2020, Staff Member A punched Child #1 in the leg multiple times during a restraint. This is not compliant with Safe Crisis Management techniques.

During an incident that occurred on 11/25/2020, Staff Member B punched Child #1 in the face multiple times.

The agency shall develop a plan to assure that this mandate is being met. The plan shall identify the staff position responsible for monitoring and ensuring regulatory compliance.

Plan of Correction

Accept

Immediately following the incident, both staff were removed from a child care role and suspended. During the suspension, Staff A resigned from his position December 9, 2020 and Staff B was terminated December 10, 2020. Both staff members were newer to the agency, Staff A worked for the agency just over one year with Staff B working for the agency for three weeks. Both staff members had the proper clearances, received all required trainings and additional trainings related to safe crisis management. Staff's actions do not reflect the training provided, or expectations of Adelphi and acted outside of the scope of the training.

The evening of the incident, the Unit Director and Shift Supervisors met with each individual client and staff member present during the incident. They worked to help the clients and staff process the incident and the review the expectations of agency. In addition, the Unit Director held a red flag meeting the following day with all of the clients to process incident. A staff meeting occurred on December 2, 2020 for all staff members. The section of the meeting minutes attached.

The Unit Director is working with the Program Director to provide refreshers related to universal principles and practices, boundaries, proper techniques and prevention strategies.

The agency will continue internal monitoring and auditing processes. Any incidents that are found to fall outside the scope of training, agency policy and expectations will continue to be reported and subject to appropriate staff discipline and regulatory reporting.

The Unit Director is responsible for monitoring and ensure compliance.

Completion Date: 01/29/2021 POC Accepted 2/9/21 DY
2/9/2021 SH

Plan Verified 2/16/21 SH

2/16/21 DY *gw* 2/16/2021