

Department of Human Services
Bureau of Human Service Licensing

February 24, 2021

██████████ PRESIDENT/COO
BENTLEY AID OPCO LLC
2400 GARDEN WAY
HERMITAGE, PA 16148

RE: GARDEN WAY PLACE
2400 GARDEN WAY
HERMITAGE, PA, 16148
LICENSE/COC#: 44492

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/22/2020, 12/23/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Jody Garvey

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: GARDEN WAY PLACE License #: 44492 License Expiration Date: 01/11/2022
Address : 2400 GARDEN WAY, HERMITAGE, PA 16148
County: MERCER Region: WESTERN

Administrator

Name: [REDACTED] Phone: 7243471964 Email: [REDACTED]

Legal Entity

Name: BENTLEY AID OPCO LLC
Address: 2400 GARDEN WAY, HERMITAGE, PA, 16148
Phone: 7243471964 Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: 32 Waking Staff: 24

Inspection

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 12/23/2020

Inspection Dates and Department Representative

12/22/2020 - Off-Site: [REDACTED]
12/23/2020 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 47 Residents Served: 25

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Resident : 4

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 25
Diagnosed with Mental Illness: 4 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 7 Have Physical Disability: 0

Inspections / Reviews

12/22/2020 - Partial

Lead Inspector: [REDACTED] Follow Up Type: POC Submission Follow-Up Date: 01/30/2021

Inspections / Reviews *(continued)*

2/1/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow Up Type: *Document Submission*

Follow-Up Date: *02/28/2021*

2/24/2021 Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

162e - Menu Changes

1. Requirements

2600.

- 162.e. A change to a menu shall be posted in a conspicuous and public place in the home and shall be accessible to a resident in advance of the meal. Meal substitutions shall be made in accordance with § 2600.161 (relating to nutritional adequacy).

Description of Violation

On 12/21/20, the menu posted in the home indicated manicotti with marinara sauce, garlic bread, and fresh zucchini. Staff person A, the home's administrator, changed the meal to pizza delivered from a local restaurant; however, the residents were not notified of the change to the menu prior to the pizza being served.

Plan of Correction**Accept**

Submission of this response and Plan of Correction is NOT a legal admission that a deficiency exists or, that this Statement of Deficiencies was correctly cited, and is also NOT to be construed as an admission against interest by the residence, or any employees, agents, or other individuals who drafted or may be discussed in the response or Plan of Correction. In addition, preparation and submission of this Plan of Correction does NOT constitute an admission or agreement of any kind by the facility of the truth of any facts alleged or the correctness of any conclusions set forth in this allegation by the survey agency.

- 1. Current resident were made aware of the meal substitution at the time of meal delivery on 12/21/20 by staff persons delivery/serving meal.*
- 2. To enhance currently compliant operations and under the direction of the Executive Director current dining department staff will receive training regarding substitute meals by 2/2/21. This will include education on updating the posted menu when changes/substitutions are made to the menu.*
- 3. Beginning the week of 2/7/21 the Executive Director or designee, will audit the posted menu to ensure any changes/substitutions have been added. The Executive Director or designee will ask the chef on the duty for the day during "stand up meeting" in the morning if any changes are anticipated for the day's menu. These audits will occur weekly for one month, bimonthly for one month, then monthly for one month to ensure all changes/substitutions are being added to the posted menu.*
- 4. Audit results will be reviewed monthly for three months in QI meetings beginning February 2021 and QI committee will determine if continued auditing is necessary based on three consecutive months of compliance.*

Completion Date: 01/29/2021

Document Submission**Implemented**

See attached completed menu audits.