

Department of Human Services  
Bureau of Human Service Licensing

February 9, 2021

[REDACTED], MANAGING MEMBER  
PLYMOUTH MANOR PERSONAL CARE CENTER LLC  
120 MARTZ MANOR  
PLYMOUTH, PA 18651

RE: PLYMOUTH MANOR PERSONAL  
CARE CENTER  
120 MARTZ MANOR  
PLYMOUTH, PA, 18651  
LICENSE/COC#: 22587

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/21/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Michele Moskalczyk  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY**

**Facility Information**

**Name:** PLYMOUTH MANOR PERSONAL CARE CENTER      **License #:** 22587      **License Expiration Date:** 03/10/2021  
**Address:** 120 MARTZ MANOR, PLYMOUTH, PA 18651  
**County:** LUZERNE      **Region:** NORTHEAST

**Administrator**

**Name:** [REDACTED]      **Phone:** 5707792730      **Email:** [REDACTED]

**Legal Entity**

**Name:** PLYMOUTH MANOR PERSONAL CARE CENTER LLC  
**Address:** 120 MARTZ MANOR, PLYMOUTH, PA, 18651  
**Phone:** 5707792730      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** I-1      **Date:** 07/21/2011      **Issued By:** Plymouth Borough

**Staffing Hours**

**Resident Support Staff:** 0      **Total Daily Staff:** 35      **Waking Staff:** 26

**Inspection**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Complaint      **Exit Conference Date:** 01/05/2021

**Inspection Dates and Department Representative**

12/21/2020 - Off-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 40      **Residents Served:** 35

**Secured Dementia Care Unit**

<b>In Home:</b> No	<b>Area:</b>	<b>Capacity:</b>	<b>Residents Served:</b>
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**Hospice**

**Current Resident:** 0

**Number of Residents Who:**

<b>Receive Supplemental Security Income:</b> 11	<b>Are 60 Years of Age or Older:</b> 31
<b>Diagnosed with Mental Illness:</b> 12	<b>Diagnosed with Intellectual Disability:</b> 6
<b>Have Mobility Need:</b> 0	<b>Have Physical Disability:</b> 0

## Inspections / Reviews

12/21/2020 - Partial

Lead Inspector: [REDACTED]

Follow Up Type: *POC Submission*Follow-Up Date: *01/18/2021*

1/21/2021 POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *01/22/2021*

2/9/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

23a - Activities of Daily Living Assistance

1. Requirements

2600.

23.a. A home shall provide each resident with assistance with ADLs as indicated in the resident’s assessment and support plan.

Description of Violation

The assessment and support plan, for resident #1, dated 6/14/20, Resident #2, dated 12/14/20, Resident #3, dated 2/2/20, Resident #4, dated 9/28/20, Resident #5, dated 10/13/20, Resident #6, dated 9/26/20, and Resident #7, dated 7/16/20 indicates the residents required assistance with personal care and specifically showers and or bathing. Administrator verified that during week of 12/20/20, the resident did not receive baths or showers as required because residents were Covid positive.

Plan of Correction

Accept

At no time were residents denied showers and at no time did Administrator verify such. Residents are on a shower schedule twice-weekly, in addition to as needed and per resident desire. During the week of 12/20/20, our facility was under the guidance of CDC, PA Dept. of Health, and PA COVID RRHCP due to a COVID-19 outbreak amongst several residents. Infection prevention and infection control was being followed. The normal resident routine was temporarily modified due to COVID-19. Infection prevention and infection control was implemented to safely shower/sanitize shower room and wearing of masks to prevent spread of infection of COVID-19. PCA staff showered residents weekly and as needed as well as offered assistance in resident rooms on other days especially due to symptoms of altered resident mental status and for safety purposes. Residents have and continue to have multiple opportunities to shower throughout the week. See attached copies of shower lists.

Completion Date: 01/15/2021

Document Submission

Implemented

At no time were residents denied showers and at no time did Administrator verify such. Residents are on a shower schedule twice-weekly, in addition to as needed and per resident desire. During the week of 12/20/20, our facility was under the guidance of CDC, PA Dept. of Health, and PA COVID RRHCP due to a COVID-19 outbreak amongst several residents. Infection prevention and infection control was being followed. The normal resident routine was temporarily modified due to COVID-19. Infection prevention and infection control was implemented to safely shower/sanitize shower room and wearing of masks to prevent spread of infection of COVID-19. PCA staff showered residents weekly and as needed as well as offered assistance in resident rooms on other days especially due to symptoms of altered resident mental status and for safety purposes. Residents have and continue to have multiple opportunities to shower throughout the week. See attached copies of shower lists.

43a - Resident Rights Deprived

1. Requirements

2600.

43.a. A resident may not be deprived of his rights.

Description of Violation

During a conversation with Administrator it was revealed that during week of 12/20/20 residents that were smokers were not allowed to walk through the hall to go outside to smoke due to being Covid positive.

43a - Resident Rights Deprived (*continued*)**Plan of Correction****Accept**

*At no time were resident smokers denied smoking and at no time did Administrator verify such. During the week of 12/20/20, our facility was under the guidance of CDC, PA Dept. of Health, and PA COVID RRHCP due to a COVID-19 outbreak amongst several residents. Residents who smoke continued to smoke throughout the duration of the COVID-19 outbreak. Their normal routine was temporarily modified due to following COVID-19 infection control and infection prevention guidance. Residents continued to smoke one at a time in designated smoking areas. Smoking residents were to wear masks when walking through hallways and common areas to prevent the spread of COVID-19 and to smoke one at a time at the designated smoking area only because the mask would be removed during smoking. Residents were also offered nicotine patches per MD orders if they chose to not go outside. Staff monitored residents and the designated smoking area due to COVID-19 in addition to altered mental status of certain residents for safety and infection prevention and control. Residents have and continue smoke in the designated smoking area. Residents can be seen on security cameras outside smoking multiple times daily at designated smoking areas.*

**Completion Date:** 01/15/2021

**Document Submission****Implemented**

*At no time were resident smokers denied smoking and at no time did Administrator verify such. During the week of 12/20/20, our facility was under the guidance of CDC, PA Dept. of Health, and PA COVID RRHCP due to a COVID-19 outbreak amongst several residents. Residents who smoke continued to smoke throughout the duration of the COVID-19 outbreak. Their normal routine was temporarily modified due to following COVID-19 infection control and infection prevention guidance. Residents continued to smoke one at a time in designated smoking areas. Smoking residents were to wear masks when walking through hallways and common areas to prevent the spread of COVID-19 and to smoke one at a time at the designated smoking area only because the mask would be removed during smoking. Residents were also offered nicotine patches per MD orders if they chose to not go outside. Staff monitored residents and the designated smoking area due to COVID-19 in addition to altered mental status of certain residents for safety and infection prevention and control. Residents have and continue smoke in the designated smoking area. Residents can be seen on security cameras outside smoking multiple times daily at designated smoking areas.*