

Department of Human Services  
Bureau of Human Service Licensing

January 26, 2021

[REDACTED], ADMINISTRATOR  
STABON MANOR PERSONAL CARE HOME, INC.  
1555 HAAK STREET  
READING, PA 19602

RE: STABON MANOR PERSONAL CARE  
HOME  
1555 HAAK STREET  
READING, PA, 19602  
LICENSE/COC#: 20512

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/21/2020, 12/22/2020, 01/07/2021, 01/08/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Anne Graziano

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *STABON MANOR PERSONAL CARE HOME* License #: *20512* License Expiration Date: *04/21/2021*  
Address: *1555 HAAK STREET, READING, PA 19602*  
County: *BERKS* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: *6103732272* Email: [REDACTED]

**Legal Entity**

Name: *STABON MANOR PERSONAL CARE HOME, INC.*  
Address: *1555 HAAK STREET, READING, PA, 19602*  
Phone: *6103732272* Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *C-2 LP* Date: *08/18/1991* Issued By: *Labor & Industry*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *98* Waking Staff: *74*

**Inspection**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Complaint,Incident* Exit Conference Date: *01/08/2021*

**Inspection Dates and Department Representative**

*12/21/2020 - Off-Site:* [REDACTED]  
*12/22/2020 - Off-Site:* [REDACTED]  
*01/07/2021 - Off-Site:* [REDACTED]  
*01/08/2021 - Off-Site:* [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *160* Residents Served: *98*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *0*

**Resident Demographic Data as of Inspection Dates (*continued*)**

## Number of Residents Who:

Receive Supplemental Security Income: 95

Are 60 Years of Age or Older: 65

Diagnosed with Mental Illness: 64

Diagnosed with Intellectual Disability: 21

Have Mobility Need: 0

Have Physical Disability: 2

**Inspections / Reviews**

## 12/21/2020 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *01/25/2021*

## 1/20/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *01/25/2021*

## 1/26/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

## 42c - Treatment of Residents

**1. Requirements**

2600.

42.c. A resident shall be treated with dignity and respect.

**Description of Violation**

On 12/12/20, at approximately 5:30 p.m. a verbal altercation occurred between staff Person A and resident # 1 outside of the home's dining room. Resident # 1 was observed by another staff person as being verbally disrespected by former staff person A.

Staff person A was also swinging a broom at resident # 1 in a threatening manner. Further, Staff Person A directed a staff person not to allow the resident in the dining room to eat as a punishment toward resident # 1. Resident # 1 was not treated with dignity and respect by former staff person A.

**Plan of Correction****Accept**

2600.42.c

Resident #1 stated there was a verbal altercation between [REDACTED] and staff person A. Administrator and Asst. Administrator spoke with resident #1 and suspended Staff person A until a thorough investigation was completed. Administrator and Asst. Administrator spoke with staff, residents, and any witnesses. In order to act on the side of resident rights, staff person A was terminated. A verbal altercation did indeed transpire between the two involved. It was noted that no physical abuse took place. Staff person A did have a broom in hand as [REDACTED] was sweeping the staircase by the dining room doors. Resident A was verbally abusive toward staff person A. Administrator is doing a mandatory Residents Rights In-service on January 20, 2021 provided by the Area of Aging. Regulation 2600.42.c will be a topic of discussion and discussed at length. Going forward, and is Stabon Manor's policy, all residents will be treated with dignity and respect.

*Please see notes in Update.*

*Thank You.*

*AG, 1-20-21*

**Completion Date:** 01/18/2021

**Update - 01/20/2021**

Upon completion of the Resident Rights Training, the Adm will submit an outline of the training and the signature sheets from the training(s) with this Resubmission of the Plan of Correction vis the Portal for verification.

AG, 1-20-21

**Document Submission****Implemented**

see attached email sent. Cannot attach to this POC.