

Department of Human Services
Bureau of Human Service Licensing

December 31, 2020

MICHAEL PALERMO, ADMINISTRATOR
VIVE BENE, INC.
801 MARKET STREET
WILLIAMSPORT, PA 17701

RE: TILBURG'S HOME FOR THE YOUNG
AT HEART
801 MARKET STREET
WILLIAMSPORT, PA, 17701
LICENSE/COC#: 21839

Dear Mr. Palermo,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/10/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: *TILBURG'S HOME FOR THE YOUNG AT HEART* License #: *21839* License Expiration Date: *03/21/2021*
 Address: *801 MARKET STREET, WILLIAMSPORT, PA 17701*
 County: *LYCOMING* Region: *NORTHEAST*

Administrator

Name: *Michael Palermo* Phone: *5703225951* Email:
TILBURGSPCH@YAHOO.COM, lindscott@pa.gov, mmoskalczyk@pa.gov

Legal Entity

Name: *VIVE BENE, INC.*
 Address: *801 MARKET STREET, WILLIAMSPORT, PA, 17701*
 Phone: *5703225951* Email: *TILBURGSPCH@YAHOO.COM*

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *08/28/2001* Issued By: *PA L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *11* Waking Staff: *8*

Inspection

Type: *Full* Notice: *Unannounced* BHA Docket #:
 Reason: *Renewal* Exit Conference Date: *12/10/2020*

Inspection Dates and Department Representative

12/10/2020 - On-Site: Corey Pica, Jason Harvey

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *24* Residents Served: *11*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *8* Are 60 Years of Age or Older: *6*
 Diagnosed with Mental Illness: *10* Diagnosed with Intellectual Disability: *1*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

12/10/2020 - Full

Lead Inspector: *Corey Pica*Follow-Up Type: *POC Submission*Follow-Up Date: *12/31/2020*

12/29/2020 - POC Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Document Submission*Follow-Up Date: *01/05/2021*

12/31/2020 - Document Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Not Required*

17 - Record Confidentiality

1. Requirements

2600.

- 17. Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

Description of Violation

The privacy page was posted with the Licensing Inspection Summary dated 11/22/2020 in the home's common area.

Plan of Correction

Accept

The privacy page was inadvertently left with the Licensing Inspection Summary. It was removed at the date of inspection.

The administrator will review the Summary upon completion to ensure resident and staff privacy.

Completion Date: 12/11/2020

Update - 12/29/2020

Document Submission

Implemented

Training certificates attached.

65g - Annual Training Content

1. Requirements

2600.

- 65.g. Direct care staff persons, ancillary staff persons, substitute personnel and regularly scheduled volunteers shall be trained annually in the following areas:
 - 6. New population groups that are being served at the home that were not previously served, if applicable.

Description of Violation

Staff person A and Staff Person B did not receive required annual training in 2019 for new population groups.

Plan of Correction

Accept

A review of new population groups was held for Staff Persons A and B, even though no new population groups were residing in the home. As it is stated in the regulation as "if applicable", it was not.

Certificates for Staff Person A and B were completed on December 12, 2020, and were placed in their files.

Completion Date: 12/12/2020

Update - 12/29/2020

Please send/Attach proof of staff training.

Document Submission

Implemented

Staff training certificates attached.