

Department of Human Services
Bureau of Human Service Licensing

May 3, 2021

[REDACTED], OWNER/ADMINISTRATOR
THANHOF INC
1115 MYRTLE ROAD, P.O. BOX 67
WALNUTPORT, PA 18088

RE: POND VIEW MANOR
1115 MYRTLE ROAD, P.O. BOX 67
WALNUTPORT, PA, 18088
LICENSE/COC#: 24500

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/19/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: POND VIEW MANOR **License #:** 24500 **License Expiration Date:** 11/24/2021
Address: 1115 MYRTLE ROAD, P.O. BOX 67, WALNUTPORT, PA 18088
County: NORTHAMPTON **Region:** NORTHEAST

Administrator

Name: [REDACTED]

Legal Entity

Name: THANHOF INC
Address: 1115 MYRTLE ROAD, P.O. BOX 67, WALNUTPORT, PA, 18088

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 6 **Waking Staff:** 5

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 11/19/2020

Inspection Dates and Department Representative

11/19/2020 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 8 **Residents Served:** 6

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 1 **Are 60 Years of Age or Older:** 4
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 2
Have Mobility Need: 0 **Have Physical Disability:** 0

Inspections / Reviews

11/19/2020 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *01/25/2021*

2/2/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *02/12/2021*

5/3/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

83a - Indoor Temperature

1. Requirements

2600.

83.a. The indoor temperature, in areas used by the residents, must be at least 70°F when residents are present in the home.

Description of Violation

At approximately 10:25 am the temperature in the living room measured 65.5 degrees Fahrenheit.

At approximately 11:26 am the temperature in the living room measured 66.3 degrees Fahrenheit.

Plan of Correction

Accept

It is the policy of this personal care home to maintain the indoor temperature, in areas used by the residents, to be at least 70°F when residents are present in the home. In response to the cited violation on 11/19/2020, the Administrator took immediate action to raise the thermostat to 73 degrees.

Upon further review by the Administrator, it was determined that use of the front door was causing the temperature of the living room to drop below 70 degrees.

To enhance the currently compliant operations, the Administrator will ask visitors to use the kitchen door during the winter months.

Effective 11/19/2020, a quality assurance program will be implemented under the supervision of the Administrator to monitor the temperature of the livingroom on an ongoing basis during cold months to make sure the temperature remains above 70 degrees at all times.

Completion Date: 11/19/2020

Update - 02/02/2021

Upon resubmission of the Plan of Correction, the home will submit a copy of the 11-19-20 Quality Assurance Program regarding temperature conditions in the Home's Living Room.

Please submit this copy via the Sans Write Portal.

AG, 2-2-21

Document Submission

Implemented

Quality Assurance Program - Temperature in Living Room

The Administrator will visually check the temperature thermometer in the living room when [redacted] has a shift at the Manor. The Administrator will adjust the temperature if it is below 70 degrees. The staff have been instructed to inform the Administrator at any time if the temperature falls below 70 degrees. The Administrator will immediately come to the Manor and address the issue (turn the temperature up, check the batteries, check the system) If there is any unresolved temperature issues, the Administrator will contact out heating/aid condition service company for an evaluation.

83a - Indoor Temperature (continued)

Update - 05/03/2021

The Administrator will e-mail a copy of the training that was provided to staff regarding the proper maintenance of room temperatures via e mail to demonstrate compliance. This will be done upon receipt of the Plan of Correction. The E Mail shall be sent to [REDACTED].
5-3-21

162c - Menus Posted

1. Requirements

2600.

162.c. Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

Description of Violation

The home had the menu posted for the week of 11/16-11/21/20. The menu for the following week was not posted in the home.

Plan of Correction

Accept

It is the policy of this personal care home to post menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home. In response to the cited violation on 11/19/2020, the Administrator took immediate action to post the next weeks menu on the kitchen bulletin board.

Upon further review by the Administrator, it was determined the Asst. Administrator had the menu on her desk.

To enhance the currently compliant operations, the Administrator will retrain the Asst Administrator on the requirement to always have at least 2 weeks worth of menus posted.

Effective 11/19/2020, a quality assurance program will be implemented under the supervision of the Administrator to monitor weekly posting of the menus.

Completion Date: 11/19/2020

Update - 02/02/2021

Upon Resubmission of the Home's Plan of Correction, The Administrator will submit a copy of the signed training document regarding Menu Posting that transpired between the Administrator and the Administrator on 11-19-2020.

This verification of compliance will be submitted via the San Write Portal please.

AG, 2-2-21

Document Submission

Implemented

copy of Record of Training will be submitted.

Update - 05/03/2021

submitted 5-3-21, AG