

Department of Human Services  
Bureau of Human Service Licensing

May 27, 2021

[REDACTED]  
DISCOVERY READING LEASING LLC  
27599 RIVERVIEW CENTER BLVD  
SUITE 201  
BONITA SPRINGS, FL 34134

RE: RITTENHOUSE VILLAGE AT  
MUHLENBERG  
2900 LAWN TERRACE  
READING, PA, 19605  
LICENSE/COC#: 22802

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/12/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY**

**Facility Information**

**Name:** RITTENHOUSE VILLAGE AT MUHLENBERG      **License #:** 22802      **License Expiration Date:** 05/01/2021  
**Address:** 2900 LAWN TERRACE, READING, PA 19605  
**County:** BERKS      **Region:** NORTHEAST

**Administrator**

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

**Legal Entity**

**Name:** DISCOVERY READING LEASING LLC  
**Address:** 27599 RIVERVIEW CENTER BLVD, SUITE 201, BONITA SPRINGS, FL, 34134  
**Phone:** 6102088890      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** I-1      **Date:** 11/17/2007      **Issued By:** Muhlenberg Twp.

**Staffing Hours**

**Resident Support Staff:** 0      **Total Daily Staff:** 80      **Waking Staff:** 60

**Inspection**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Complaint, Incident      **Exit Conference Date:** 11/12/2020

**Inspection Dates and Department Representative**

11/12/2020 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 104      **Residents Served:** 78

**Secured Dementia Care Unit**

**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**

**Hospice**

**Current Residents:** 3

**Number of Residents Who:**

**Receive Supplemental Security Income:** 0      **Are 60 Years of Age or Older:** 78  
**Diagnosed with Mental Illness:** 0      **Diagnosed with Intellectual Disability:** 1  
**Have Mobility Need:** 2      **Have Physical Disability:** 0

## Inspections / Reviews

11/12/2020 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *04/21/2021*

4/30/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *05/05/2021*

5/27/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

## 42b - Abuse

**1. Requirements**

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

**Description of Violation**

*Resident #1 suffered an accidental burn to [REDACTED] inner thighs and groin area when [REDACTED] spilled hot soup on herself on 9-11-2020.*

*Staff person "B" was interviewed and reported that the resident had spilled hot soup on [REDACTED], helped [REDACTED] change [REDACTED] cloths and noticed redden areas on the inner thighs.*

*Staff person "A" assessed the resident for injury as noted in the resident's nurses notes on 9/11/20 and 9/12/20 and reported no injury at the time of the assessment. No care was provided at the time of the incident.*

*Resident #1 reported to staff person "C" that [REDACTED] had pain and blisters on [REDACTED] thighs on 9/17/20.*

*The initial report that the resident had no visual injury was neglected as direct care staff reported observing redness on the resident's inner thighs. At the time of this incident no first aid was rendered to the resident and the resident's condition was not addressed for several days when the injury became infected and the resident ultimately was hospitalized on [REDACTED] for inner thigh blisters.*

42b - Abuse (continued)

Plan of Correction

Accept

9/11/2020 Resident #1 reported spilling soup on lap to Staff person B while eating lunch in apartment due to complaints of right hip pain after rolling out of bed.

Staff person B assisted resident with changing soiled clothing and noted reddened area on inner thigh. Staff person B reported to nurse supervisor, Staff person A the incident of the soup spilling, the reddened area on the inner thighs, as well as Resident #1's complaint of right hip pain due to Resident #1 rolling out of bed.

Staff person A assessed Resident #1, documenting there were no reddened or open areas on inner thighs, but did note Resident #1 complaining of right hip pain after rolling out of bed. Staff person A documented contacting Resident#1 physician notifying the physician. Staff person A received an order from Resident#1 physician to obtain right hip xrays to rule out fracture. Staff person A advised Resident #1 to notify the nursing staff of pain.

9/12/2020 Staff person A assessed Resident #1 for inner thigh redness and pain. Received right hip xray report. No fracture noted. Staff person A documented no reddened or open areas noted on inner thighs.

9/17/2020 Resident #1 ambulated to nursing office and reported to Staff person C pain on inner thigh. Staff person C assessed Resident #1 inner thigh area and noted open areas. Staff person C cleansed the area and applied a dressing. Staff person C contacted Resident #1 physician and received orders for wound care and skilled nursing to follow and treat.

██████████ Home Care nurse evaluated Resident #1 wounds and sent Resident #1 to the hospital for evaluation and treatment.

Corrective Action

- Staff person A is no longer employed at the Community.
- Provide and educate staff on Community zero tolerance for abuse/neglect.
- Educate staff on abuse/neglect.
- Educate staff on procedure in place for reporting, assessing and following up on resident incidents.

Completion Date: 05/14/2021

Update - 04/30/2021

Please send/Attach proof of staff training.

Document Submission

Implemented

See attached paperwork