

Department of Human Services
Bureau of Human Service Licensing

December 9, 2020

MELISSA CLEMENTONI, ADMINISTRATOR
COUNTRY MEADOWS OF NORTHAMPTON ASSOCIATES LP
830 CHERRY DRIVE
HERSHEY, PA 17033

RE: COUNTRY MEADOWS OF
BETHLEHEM V
4025 GREEN POND ROAD
BETHLEHEM, PA, 18020
LICENSE/COC#: 20075

Dear Ms. Clementoni,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/12/2020, 11/12/2020, 11/16/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: *COUNTRY MEADOWS OF BETHLEHEM V* License #: *20075* License Expiration Date: *12/08/2021*
Address: *4025 GREEN POND ROAD, BETHLEHEM, PA 18020*
County: *NORTHAMPTON* Region: *NORTHEAST*

Administrator

Name: *Melissa Clementoni* Phone: *6108824110* Email:
Mclementoni@COUNTRYMEADOWS.COM,
lindscott@pa.gov, mmoskalczy@pa.gov

Legal Entity

Name: *COUNTRY MEADOWS OF NORTHAMPTON ASSOCIATES LP*
Address: *830 CHERRY DRIVE, HERSHEY, PA, 17033*
Phone: *6108824110* Email: *DPONTERIO@COUNTRYMEADOWS.COM*

Certificate(s) of Occupancy

Type: <i>C-2 LP</i>	Date: <i>05/20/2020</i>	Issued By: <i>PA L&I</i>
Type: <i>I-2</i>	Date: <i>03/25/2013</i>	Issued By: <i>City of Bethlehem</i>
Type: <i>C-1</i>	Date: <i>03/26/1999</i>	Issued By: <i>Dept of Health</i>

Staffing Hours

Resident Support Staff: Total Daily Staff: *70* Waking Staff: *53*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *11/16/2020*

Inspection Dates and Department Representative

11/12/2020 - Off-Site: Corey Pica
11/12/2020 - Off-Site: Corey Pica
11/16/2020 - Off-Site: Corey Pica

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *126* Residents Served: *60*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *2*

Resident Demographic Data as of Inspection Dates (*continued*)

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 60

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 10

Have Physical Disability: 3

Inspections / Reviews

11/12/2020 - Partial

Lead Inspector: *Corey Pica*Follow-Up Type: *POC Submission*Follow-Up Date: *12/03/2020*

12/4/2020 - POC Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Document Submission*Follow-Up Date: *12/14/2020*

12/9/2020 - Document Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Resident 1's wrists were both bruised from being restrained by Staff Member A, while having their brief changed.

Plan of Correction

Accept

Country Meadows take residents' rights very seriously. Upon being notified of the allegation by Northampton County Area Agency on Aging, the Administrator immediately placed the responsible co-worker on a suspension while an internal investigation could be conducted. The Administrator reported the allegation to the Department of Human Services. A full investigation was conducted. It was concluded that this was a very challenging situation where the resident needed to be cleaned up and while the co-worker meant no harm to the resident and, was only trying to prevent the combative resident from harming other staff members, holding the resident's arms was not the best alternative.

As a result of the internal investigation, the responsible co-worker's employment was terminated by Country Meadows. Administrator provided a re-training to all staff on Managing Resident Behaviors as well as regulation 42b and 202. The training sign-in sheets are attached for your review.

The Director of Nursing and Executive Directors will monitor memory care residents for combative behaviors and work with coworkers on appropriate interventions as needed. Resident support plans will be updated as appropriate ongoing so coworkers are aware of resident needs.

Completion Date: 12/01/2020

Update - 12/04/2020

Please send/attach proof of staff training on Abuse as outlined in regulation 42b.

Document Submission

Implemented

Staff training was attached.