

Department of Human Services
Bureau of Human Service Licensing

December 4, 2020

SHANNON SEST, ADMINISTRATOR
SENIOR CARE ON MARKET ST LLC
914 WEST MARKET STREET
YORK, PA 17401

RE: AUTUMN HOUSE OF YORK
914 WEST MARKET STREET
YORK, PA, 17401
LICENSE/COC#: 33235

Dear Ms. Sest,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/10/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Brett Swanger

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: *AUTUMN HOUSE OF YORK* License #: *33235* License Expiration Date: *11/30/2021*
 Address: *914 WEST MARKET STREET, YORK, PA 17401*
 County: *YORK* Region: *CENTRAL*

Administrator

Name: *Shannon Sest* Phone: *7173143473* Email: *ssest@livecardinal.com*

Legal Entity

Name: *SENIOR CARE ON MARKET ST LLC*
 Address: *914 WEST MARKET STREET, YORK, PA, 17401*
 Phone: *7178457214* Email: *SSEST@LIVECARDINAL.COM*

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *04/27/2000* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *137* Waking Staff: *103*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *11/12/2020*

Inspection Dates and Department Representative

11/10/2020 - Off-Site: Cybil Bomberger

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *132* Residents Served: *106*

Secured Dementia Care Unit

In Home: *Yes* Area: *Laurel Court* Capacity: *20* Residents Served: *18*

Hospice

Current Residents: *10*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *106*
 Diagnosed with Mental Illness: *5* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *31* Have Physical Disability: *0*

Inspections / Reviews

11/10/2020 - Partial

Lead Inspector: *Cybil Bomberger* Follow-Up Type: *POC Submission* Follow-Up Date: *11/26/2020*

Inspections / Reviews (*continued*)

12/3/2020 - POC Submission

Lead Reviewer: *Brett Swanger*Follow-Up Type: *POC Submission*Follow-Up Date: *12/11/2020*

12/3/2020 - POC Submission

Lead Reviewer: *Brett Swanger*Follow-Up Type: *Document Submission*Follow-Up Date: *12/11/2020*

12/4/2020 - Document Submission

Lead Reviewer: *Brett Swanger*Follow-Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On 11/5/2020 staff person A was assisting resident #1 with preparing for bed. Resident #1 accidentally kicked the staff person A. Staff A squeezed the lower right leg of resident #1 to the point that the skin was broken resulting in a bleeding wound where staff person A's finger dug in to the resident's skin.

Plan of Correction**Accept**

All staff will receive re-education on abuse in their interaction with residents by 11/26/2020. Re-education will also include instructions for staff to immediately report to the supervisor any abuse. Compliance for this re-education will be documented by the administrator.

Employee A was asked to write a statement on 11/6/2020 prior to starting her shift. On this date, she was suspended pending investigation. After investigation was completed, Employee A was terminated on 11/9/2020.

Completion Date: 11/26/2020

Document Submission**Implemented**

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On 11/5/20 staff person A was heard by another staff person calling resident #2 "asshole". Staff person A stated to resident #1 "What's wrong with you? You're always so confused, do you have dementia or something?".

Plan of Correction**Accept**

All staff will receive re-education on providing dignity and respect in their interaction with residents by 11/26/2020. Re-education will also include instructions for staff to immediately report to the supervisor any interaction where a resident is not shown dignity or respect. Compliance for this re-education will be documented by the administrator. Employee A was asked to write a statement on 11/6/2020 prior to starting her shift. On this date, she was suspended pending investigation. After investigation was completed, Employee A was terminated on 11/9/2020.

Completion Date: 11/26/2020

Document Submission**Implemented**