

Department of Human Services
Bureau of Human Service Licensing

January 11, 2021

GEORGIA NICKEL, PCHA
DALLASTOWN OPERATING, INC.
621 EAST MAIN STREET
DALLASTOWN, PA 17313

RE: VICTORIAN VILLA
621 EAST MAIN STREET
DALLASTOWN, PA, 17313
LICENSE/COC#: 32000

Dear Ms. Nickel,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/03/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Brett Swanger

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: *VICTORIAN VILLA* License #: *32000* License Expiration Date: *09/18/2021*
Address: *621 EAST MAIN STREET, DALLASTOWN, PA 17313*
County: *YORK* Region: *CENTRAL*

Administrator

Name: *Georgia Nickel* Phone: *7172449722* Email: *gnickel@dallastownnursingcenter.com*

Legal Entity

Name: *DALLASTOWN OPERATING, INC.*
Address: *621 EAST MAIN STREET, DALLASTOWN, PA, 17313*
Phone: *7172449722* Email: *GNICKEL@DALLASTOWNNURSINGCENTER.COM*

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *09/15/1995* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *30* Waking Staff: *23*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint* Exit Conference Date: *11/04/2020*

Inspection Dates and Department Representative

11/03/2020 - Off-Site: Cybil Bomberger

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *40* Residents Served: *25*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *2*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *25*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *5* Have Physical Disability: *0*

Inspections / Reviews

11/03/2020 - Partial

Lead Inspector: *Cybil Bomberger* Follow-Up Type: *POC Submission* Follow-Up Date: *11/15/2020*

Inspections / Reviews (*continued*)

11/10/2020 - POC Submission

Lead Reviewer: *Brett Swanger*Follow-Up Type: *Document Submission*Follow-Up Date: *12/31/2020*

1/11/2021 - Document Submission

Lead Reviewer: *Gloria Emick*Follow-Up Type: *Not Required*

16c - Written Incident Report

1. Requirements

2600.

- 16.c. The home shall report the incident or condition to the Department’s personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On 10/27/2020, Resident #1 was transported [redacted] following a fall along a street in the community and [redacted]. This incident was not reported to the Department.

Plan of Correction

Accept

Regulation 16.c Reporting

To correct this violation: All reportable incidents will be reported to the regional office within the 24 hour window as the regulation states. PCHA has read the regulation and understands that all significant or substantial internal damage such as broken bones must be reported.

The administrator will perform a review of daily staff notes to identify reportable incidents and make sure they were reported. This review will be performed on a weekly basis for a period of four weeks. To be completed by 12/11/20, with notification of completion made to the Department.

Completion Date: 11/09/2020

Document Submission

Implemented

Please see attached incident report

25a - Written Contract and Review

1. Requirements

2600.

- 25.a. Prior to admission, or within 24 hours after admission, a written resident-home contract between the resident and the home shall be in place. The administrator or a designee shall complete this contract and review and explain its contents to the resident and the resident’s designated person if any, prior to signature.

Description of Violation

The resident-home contract for Resident #2, who was admitted to the home on [redacted]/2020, was not signed by the payer until [redacted]/2020.

Plan of Correction

Accept

Regulation 25a

To correct this violation all contracts will be signed on the day of admission or within the 24 hour window as stated in the regulation. If the resident refuses or is unable to sign the contract, the designee will be responsible to sign, PCHA will stress to the designee the importance of the time frame. The administrator will review the resident file 24 hours after the resident's admission to ensure a signed contract is in place.

Completion Date: 11/09/2020

Document Submission

Implemented

Completed 11/9/20