

Department of Human Services
Bureau of Human Service Licensing

November 23, 2020

MICHAEL HAASS, PRESIDENT
GOLDEN HEIGHTS OPCO LLC
1208 SAINT JAMES STREET
PHILADELPHIA, PA 19107

RE: GOLDEN HEIGHTS PERSONAL CARE
HOME
3522 ROUTE 130
IRWIN, PA, 15642
LICENSE/COC#: 45030

Dear Mr. Haass,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/27/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Jody Garvey

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: *GOLDEN HEIGHTS PERSONAL CARE HOME* License #: *45030* License Expiration Date: *03/01/2021*
 Address: *3522 ROUTE 130, IRWIN, PA 15642*
 County: *WESTMORELAND* Region: *WESTERN*

Administrator

Name: *Kathy Silko* Phone: *7247443200* Email: *kathy@goldenheightspersonalcare.com*

Legal Entity

Name: *GOLDEN HEIGHTS OPCO LLC*
 Address: *1208 SAINT JAMES STREET, PHILADELPHIA, PA, 19107*
 Phone: *7247443200* Email: *MIKE@WALDENSVIEWCAPITAL.COM;Jogarvey@pa.gov*

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *02/23/1999* Issued By: *Labor and INdustry*
 Type: *I-2* Date: *05/11/2010* Issued By: *Township of Penn*

Staffing Hours

Resident Support Staff: *4* Total Daily Staff: *93* Waking Staff: *70*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *11/09/2020*

Inspection Dates and Department Representative

10/27/2020 - On-Site: Laurie Garrigan

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *75* Residents Served: *64*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *12*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *64*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *25* Have Physical Disability: *0*

Inspections / Reviews

10/27/2020 - Partial

Lead Inspector: *Laurie Garrigan*Follow-Up Type: *POC Submission*Follow-Up Date: *11/20/2020*

11/18/2020 - POC Submission

Lead Reviewer: *Jody Garvey*Follow-Up Type: *POC Submission*Follow-Up Date: *11/22/2020*

11/18/2020 - POC Submission

Lead Reviewer: *Jody Garvey*Follow-Up Type: *Document Submission*Follow-Up Date: *11/23/2020*

11/20/2020 - Document Submission

Lead Reviewer: *Jody Garvey*Follow-Up Type: *Document Submission*Follow-Up Date: *11/23/2020*

11/23/2020 - Document Submission

Lead Reviewer: *Jody Garvey*Follow-Up Type: *Not Required*

60a - Staff/Support Plan

1. Requirements

2600.

60.a. Staffing shall be provided to meet the needs of the residents as specified in the resident's assessment and support plan.

Description of Violation

On 10/27/20, 10/28/20, and 10/29/20, the home served 64 residents including 25 with mobility needs, and 4 residents requiring assistance of 2 staff persons to transfer. The home's staffing schedule indicated that only 3 staff persons worked the 11:00 p.m.-7:00 a.m. shift on these dates. According to the Fire Safe Area Designation letter, dated 1/23/20, the homes safe evacuation time is 7 minutes and the home has two fire safe areas located in halls beyond the fire doors on either side of the affected area. The 4 residents requiring 2 staff to assist to transfer include 3 residents in one fire safe area and 1 in the other fire safe area. The fire safe areas are separated by an automatic closing fire door. The home did not provide staffing to meet the needs of the residents as identified in the residents' assessment and support plans to include safely evacuating in event of an emergency.

Plan of Correction**Accept**

On 10/29/2020 a new employee was hired to work on the 11:00pm-7:00 am shift with a start date of 11/4/2020. Golden Heights Personal Care Home also has job postings on Facebook, Indeed, sign posted out front and working with a Rob A. from Career link to hire more employees to ensure compliance 2600.60 a. The administrator when doing the schedule will have 4 employees scheduled on the 11:00 pm -7:00 am shift. The Plan will be to hire more employees, post a sign-up sheet for other employees to pick up the shift and/or the Administrator will cover the shift to ensure that there is 4 employees on the 11:00pm to 7:00 am shift. The Monitoring step will be as follows once the Administrator completes the schedules the Director of Nursing and the Administrator assistant will review the schedule to ensure that there is 4 employees scheduled for the 11:00pm to 7:00 am shift. Once the schedule is reviewed then the schedule will be posted on the cork board in the office hallways to review on a daily basis to ensure 4 employees are working. Anytime a employee calls off they are to call the on-call person and the building and speak to the Med Tech. In turn the Med Tech will advise the on-call person if replacement is needed anytime there is 3 direct care staff person working.

Completion Date: 11/18/2020

Document Submission**Implemented**

Attached is the 11pm to 7am direct care staffing schedule which shows direct care employees added on the schedule to increase the staffing to 4. Attached are pictures of the cork board posting of the nursing schedule, a sign-up sheet for the nurse's aides to work additional shifts and the company employee handbook that shows on page 15 section 4.4 outlines the call of procedure and page 36 of employee handbook shows the acknowledgement.