

Department of Human Services
Bureau of Human Service Licensing

February 16, 2021

BRYAN HUDSON, EVP, GENERAL COUNSEL AND SECRETARY
WG SOUTH HILLS SH LLC
300 EAST MARKET ST, SUITE 100
ATTN-ATRIA MGMT CO- LEGAL DEPT
LOUISVILLE, KY 40202

RE: ATRIA SOUTH HILLS
5300 CLAIRTON BOULEVARD
PITTSBURGH, PA, 15236
LICENSE/COC#: 44284

Dear Mr. Hudson,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/26/2020, 10/27/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Suzy Quinn

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: *ATRIA SOUTH HILLS* License #: *44284* License Expiration Date: *10/16/2021*
 Address: *5300 CLAIRTON BOULEVARD, PITTSBURGH, PA 15236*
 County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: *Michelle O'donell* Phone: *4128841200* Email: *michelle.odonelle@atriaseniiorliving.com*

Legal Entity

Name: *WG SOUTH HILLS SH LLC*
 Address: *300 EAST MARKET ST, SUITE 100, ATTN-ATRIA MGMT CO- LEGAL DEPT, LOUISVILLE, KY, 40202*
 Phone: *4128841200* Email: *DIANE.MORRIS@ATRIASENIORLIVING.COM; suzquinn@pa.gov*

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *90* Waking Staff: *68*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint,Incident* Exit Conference Date: *10/29/2020*

Inspection Dates and Department Representative

10/26/2020 - On-Site: Joe Eveges
10/27/2020 - Off-Site: Joe Eveges

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *139* Residents Served: *77*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *2*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *76*
 Diagnosed with Mental Illness: *4* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *13* Have Physical Disability: *0*

Inspections / Reviews

10/26/2020 - Partial

Lead Inspector: *Joe Eveges* Follow-Up Type: *POC Submission* Follow-Up Date: *12/20/2020*

Inspections / Reviews *(continued)*

12/22/2020 - POC Submission

Lead Reviewer: *Suzy Quinn*

Follow-Up Type: *POC Submission*

Follow-Up Date: *12/27/2020*

1/8/2021 - POC Submission

Lead Reviewer: *Suzy Quinn*

Follow-Up Type: *Document Submission*

Follow-Up Date: *01/18/2021*

2/16/2021 - Document Submission

Lead Reviewer: *Suzy Quinn*

Follow-Up Type: *Not Required*

15b - Supervisor Plan

1. Requirements

2600.

15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

Description of Violation

On 10/19/20, resident #1 told staff person B that staff person A closed the Wellness Center door on [redacted] arm and grabbed [redacted] hand and would not let go until another staff person entered the room. On 10/19/20, the home suspended direct care staff A; however, [redacted] returned to work on 10/22/20 and 10/23/20, prior to the completion of the Department's and local Area Agency on Aging's investigations. During this time, direct care staff A had access and direct contact with residents of the home, including resident #1. The home failed to develop and implement a plan of supervision for the staff person involved in the alleged incident.

Plan of Correction

Accept

2600.15.b Supervisor Plan

Atria South Hills submits this Plan of Correction in compliance with the Department of Human Services, 55 Pa. Code § 20.52

and 55 Pa. Code Chapter 2600 et seq.

This Plan of Correction neither serves as an admission of fault nor confirmation as to the validity of the violation issued by the Department of Human Services ("DHS").

The Executive Director and Resident Services Director reviewed 55 Pa. Code Chapter 2600.15.b. The Executive Director and Resident Services Director also reviewed the Community's policies and practices on abuse, incident investigation, and incident reporting. The Executive Director and Resident Services Director performed a retraining with all community management regarding 55 Pa. Code Chapter 2600.15.b and the need to develop and implement a plan of supervision for a staff person that is allegedly involved in an incident of abuse or has allegations of abuse asserted against them. Staff were also retrained on the community's policies and practices regarding abuse, incident investigation, and incident reporting. Should an incident occur in the future, the Executive Director, Resident Services Director, or other appropriate designee will ensure compliance with 55 Pa. Code Chapter 2600.15.b as well as the community's policies and practices. This compliance will include but not be limited to, properly reporting the incident to the Department of Human Services pursuant to 55 Pa. Code Chapter 2600.15 and 1600.16 as well as developing and implementing a plan of supervision or otherwise suspending the purported staff member until DHS and the local Area Agency on Aging conclude their respective investigations. Further, the Executive Director shall contact DHS and the local Area Agency on Aging to notify them of the plan that was developed and implemented and confirm investigations are completed prior to allowing the suspended staff to return to work or cease the plan. The Executive Director, Resident Services Director, or other appropriate designee shall be responsible for ensuring compliance with 55 Pa. Code Chapter 2600.15.b.

Completion Date: 10/29/2020

Document Submission

Implemented

sent to Suzy Quinn

183b - Meds and Syringes Locked

1. Requirements

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

At 9:45 AM, multiple medications were unsecured, unattended and accessible on the bench in front of the main entrance, to include:

- * 1 red, 1 green and 1 purple weekly pill organizer, each containing multiple medications
- * 1 bottle of resident #2's [REDACTED]
- * 1 bottle of B12 vitamins – 1000mg
- * 1 bottle of D3 vitamins – 25mcg
- * 1 bottle of grapefruit seed extract – 400mg
- * 1 bottle of Mykind organics women's multivitamins

Plan of Correction

Directed

2600.183.b Meds and Syringes Locked

Atria South Hills submits this Plan of Correction in compliance with the Department of Human Services, 55 Pa. Code § 20.52 and 55 Pa. Code Chapter 2600 et seq.

This Plan of Correction neither serves as an admission of fault nor confirmation as to the validity of the violation issued by the Department of Human Services ("DHS").

The Executive Director and Resident Services Director reviewed 55 Pa. Code Chapter 2600.183.b. The Executive Director and Resident Services Director also reviewed the Community's policies and practices on medication storage. The Executive Director and Resident Services Director performed a retraining with all appropriate community management and staff regarding 55 Pa. Code Chapter 2600.183.b on how to properly store and secure prescription medications and over-the-counter medications. Staff were also retrained on the community's policies and practices regarding proper medication storage. The Executive Director, Resident Services Director, or other appropriate designee shall be responsible for ensuring compliance with 55 Pa. Code Chapter 2600.183.b.

(Directed)-

Immediately upon receipt and daily thereafter, a designated staff person shall inspect all areas of the home to ensure prescription medications, OTC medications, CAM and syringes are kept in an area or container that is locked. Any unlocked medications discovered shall immediately be secured in an area or container that is locked. Documentation shall be kept, **S.Q, 1/8/21**

Completion Date: 10/29/2020

Document Submission

Implemented

Sent to Suzy Quinn