



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF HUMAN SERVICES



# CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to **THE HAVEN AT NORTH HILLS LLC**

LEGAL ENTITY

To operate **THE HAVEN AT NORTH HILLS**

NAME OF FACILITY OR AGENCY

Located at **1 WINDSOR WAY, PITTSBURGH, PA 15237**

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE	ADDRESS OF SATELLITE SITE
ADDRESS OF SATELLITE SITE	ADDRESS OF SATELLITE SITE
ADDRESS OF SATELLITE SITE	ADDRESS OF SATELLITE SITE

To provide **Personal Care Homes**

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed **90**  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: **Secure Dementia Care Unit - 55 Pa.Code §§ 2600.231-239 - Capacity 24**

This certificate is granted in accordance with the Human Services Code of 1967, P.L. 31, as amended, and Regulations

**55 Pa.Code Chapter 2600: Personal Care Homes**

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from **November 1, 2020** until **November 1, 2021**,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **449380**

*Robert E. Robinson*

ISSUING OFFICER

*Jamie J. Buchenauer*

Deputy Secretary

NOTE: This certificate is issued for the above site(s) only and is not transferable  
and should be posted in a conspicuous place in the facility.



October 7, 2020

Mr. Luis A. Serrano  
Manager  
The Haven at North Hills, LLC  
c/o Sunshine Retirement  
1080 SW Mt. Bachelor Drive, Suite 200  
Bend, Oregon 97702

RE: The Haven at North Hills  
1 Windsor Way  
Pittsburgh, Pennsylvania 15237  
Certificate #: 449380

Dear Mr. Serrano:

The Department has received your July 21, 2020 renewal application to operate the above Personal Care Home pursuant to Title 55, PA Code, Chapter 2600. A regular license is being issued in response to your application. Your license is enclosed.

Please be advised that, pursuant to 55 Pa.Code § 20.31 (relating to annual inspection), the Department is required to conduct an onsite inspection of the above Personal Care Home at least once every twelve months. The Department will conduct an inspection of The Haven at North Hills within the next twelve months. If evidence of noncompliance with Title 55, PA Code, Chapter 2600 is found during the inspection, the Department will take appropriate enforcement action.

If you have any questions about the Department's process, please contact the Bureau of Human Services Licensing's Provider Support Hotline at 1-866-503-3926 or by electronic mail at [ra-pwarlheadquarters@state.pa.us](mailto:ra-pwarlheadquarters@state.pa.us).

Sincerely,

A handwritten signature in black ink that reads "Jamie L. Buchenauer". The signature is written in a cursive, flowing style.

Jamie L. Buchenauer  
Deputy Secretary  
Office of Long-Term Living

Enclosure  
License