

Department of Human Services  
Bureau of Human Service Licensing

January 20, 2021

[REDACTED], CHIEF EXECUTIVE OFFICER  
DISCOVERY READING LEASING LLC  
27599 RIVERVIEW CENTER BLVD  
SUITE 201  
BONITA SPRINGS, FL 34134

RE: RITTENHOUSE VILLAGE AT  
MUHLENBERG  
2900 LAWN TERRACE  
READING, PA, 19605  
LICENSE/COC#: 22802

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/01/2020, 10/07/2020, 11/06/2020, 11/12/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Anne Graziano

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *RITTENHOUSE VILLAGE AT MUHLENBERG* License #: *22802* License Expiration Date: *05/01/2021*  
Address: *2900 LAWN TERRACE, READING, PA 19605*  
County: *BERKS* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: *610-208-8890* Email: [REDACTED]

**Legal Entity**

Name: *DISCOVERY READING LEASING LLC*  
Address: *27599 RIVERVIEW CENTER BLVD, SUITE 201, BONITA SPRINGS, FL, 34134*  
Phone: *6102088890* Email: [REDACTED]

**Certificate(s) of Occupancy**

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *88* Waking Staff: *66*

**Inspection**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Complaint* Exit Conference Date: *10/01/2020*

**Inspection Dates and Department Representative**

10/01/2020 - On-Site: [REDACTED]  
10/07/2020 - On-Site: [REDACTED]  
11/06/2020 - Off-Site: [REDACTED]  
11/12/2020 - Off-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *104* Residents Served: *85*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *4*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *85*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *1*  
Have Mobility Need: *3* Have Physical Disability: *0*

## Inspections / Reviews

10/01/2020 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *12/07/2020*

12/30/2020 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *01/14/2021*

1/20/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

23a - Activities of Daily Living Assistance

1. Requirements

2600.

23.a. A home shall provide each resident with assistance with ADLs as indicated in the resident’s assessment and support plan.

Description of Violation

For the month of September 2020 Resident #1 waited from approximately 15 minutes to 53 minutes for a staff member to respond to the residents call bell. Resident #1's RASP notes the resident requires a full assist with care.

Plan of Correction

Directed

Staff members will be re-educated on responding to resident's call bells and assisting residents with ADLs as indicated on the resident's assessment and support plan.

Staff members will be re-educated on the call bell system and resetting resident's call bells after they respond.

Executive Director will conduct a monthly audit on staff response time to resident call bells to monitor for compliance.

Directed Plan of Correction:

Upon resubmission of the Plan of Correction, the Adm will include documentation, via the Portal, of the reeducation of staff. This will include the synopsis of training provided, and signature sheets of staff that attended.

The Adm will also include at least one current or recent Monthly Audit sheet that is actually IN USE as evidence of compliance showing that staff are meeting residents' needs.

AG, 12-30-2020

Completion Date: 12/21/2020

Document Submission

Implemented

Please see attached documentation

182c - Medication Administration

1. Requirements

2600.

182.c. Medication administration includes the following activities, based on the needs of the resident:

- 6. Place the medication in the resident’s hand, mouth or other route as ordered by the prescriber, in accordance with the limitations specified in subsection (b)(4).

Description of Violation

This writer observed staff member A take multiple residents medications to their rooms. This writer interviewed the staff member immediately afterwards. Staff member A reported that the staff member left the medication cups in room #'s 217, 218 & 224. The staff member did not observe the residents take the medications as required.

182c - Medication Administration (continued)

**Plan of Correction**

**Directed**

*Staff member A was re-educated immediately on the five steps of the medication process, and the necessity to observe residents take the medication as ordered,*

*Director of Health and Wellness will re-educate all staff members that are trained to administer medication the five steps of the medication process, and will monitor staff members during medication administration to ensure the five steps of the medication process are followed.*

*Executive Director will monitor for compliance.*

*Directed Plan of Compliance:*

*Upon the resubmission of this Plan of Correction, the Adm will submit the evidence of staff training regarding the 5 Rights, including a Training Outline or synopsis and the accompanying sign in sheets by staff via the Portal.*

*The Adm will also submit evidence of compliance regarding the Home's efforts of monitoring. Through Audits or other means the home has developed and implemented, the Adm will submit documentation of recent efforts via the Portal of this activity.*

*AG, 12-30-2020*

**Completion Date:** 12/21/2020

**Document Submission**

**Implemented**

*Please see attached*