

Department of Human Services
Bureau of Human Service Licensing

March 3, 2021

██████████ ADMINISTRATOR
INSPIRIT MACUNGIE OPERATOR LLC
6488 ALBERTIS ROAD
MACUNGIE, PA 18062

RE: THE WILLOW, AN INSPIRIT SENIOR
LIVING COMMUNITY
6488 ALBERTIS ROAD
MACUNGIE, PA, 18062
LICENSE/COC#: 22681

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/24/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Anne Graziano

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: THE WILLOW, AN INSPIRIT SENIOR LIVING COMMUNITY **License #:** 22681 **License Expiration Date:** 11/07/2020
Address: 6488 ALBERTIS ROAD, MACUNGIE, PA 18062
County: LEHIGH **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** 6104218100 **Email:** [REDACTED]

Legal Entity

Name: INSPIRIT MACUNGIE OPERATOR LLC
Address: 6488 ALBERTIS ROAD, MACUNGIE, PA, 18062
Phone: 6104218100 **Email:** [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 61 **Waking Staff:** 46

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 09/24/2020

Inspection Dates and Department Representative

09/24/2020 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 67 **Residents Served:** 56

Secured Dementia Care Unit

In Home: No	Area:	Capacity:	Residents Served:
--------------------	--------------	------------------	--------------------------

Hospice

Current Resident: 5

Number of Residents Who:

Receive Supplemental Security Income: 0	Are 60 Years of Age or Older: 55
Diagnosed with Mental Illness: 6	Diagnosed with Intellectual Disability: 0
Have Mobility Need: 5	Have Physical Disability: 0

Inspections / Reviews

09/24/2020 - Partial

Lead Inspector: [REDACTED]

Follow Up Type: *POC Submission*Follow-Up Date: *10/26/2020*

11/4/2020 POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *11/19/2020*

3/3/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Resident # 1 stated that on 9/14/20 at approximately 4:00 p.m., staff members "A" and "B" were verbally arguing in front of (him/her) over what [REDACTED] thought was her/his shower. Resident # 1 found this incident to be "scary and uncomfortable." Staff were verbally confronting each other in the presence of a resident. This action is considered disrespectful to resident # 1.

Plan of Correction

Accept

42c This regulation is important to ensure that residents are treated in a respectful and dignified manner.

Action: Owner: Completion Date:

1. Staff member "A" was given a counseling regarding The inappropriateness of arguing in front of a Resident or in a resident's room. * ED 9/15/2020
 2. Training was given to staff member "A" on Resident's Rights and was given a quiz on resident's rights. ** ED 10/16/20 and annually
 3. Staff member "A" apologized to resident #1 PCA 9/15/2020
 4. Staff member "B" quit from position *** PCA 9/14/2020
- See attachments 42a, 42b ** and 42c ***

Completion Date: 09/15/2020

Document Submission

Implemented

Staff member was given training
 Staff member apologized
 Staff member was given training

225a - Assessment 15 Days

1. Requirements

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

Description of Violation

Resident # 1 was admitted to the home on [REDACTED] Resident # 1's assessment was due by 9/8/20, 15 days after the resident's admission to the home. The resident's assessment is not completed.

225a - Assessment 15 Days (continued)

Plan of Correction**Directed**

225a This regulation is important as it allows homes to create a comprehensive profile of a resident needs and serves as the basis for the plan to meet those needs.

Action: Owner: Completion Date:

1. RASP was completed and gone over with resident ED 9/25/20
2. RASP signed by all parties ED/ resident#1 9/25/20
3. RWD will ensure that RASP's are completed

Within time of compliance. RWD 11/30/20 and ongoing

4. ED will follow up and check that RASP's

Are done in a timely manner. ED 9/25/20 and ongoing

Currently, we do not have a RWD. Kamini no longer works here as of 9/17/20. I, Connie am the only nurse currently working as both ED and RWD. As soon as the new RWD starts, which is on November 3rd, 2020, I will be doing training and onboarding with [REDACTED]. At that time, we will go over this violation and a system that works best for [REDACTED] and me to keep in compliance.

See attachment 225a*

Directed Plan of Correction:

Upon return of the refined POC, the Adm and the new Resident Wellness Director will have devised at least a preliminary plan to review initial assessments of new admissions and have a plan in place to measure compliance and place complete records in files.

Evidence of compliance will be submitted with that subsequent plan.

AG, 11-4-2020

Completion Date: 11/19/2020

Document Submission**Implemented**

RASP was completed and gone over with resident ED 9/25/20

2. RASP signed by all parties ED/ resident#1 9/25/20
3. RWD will ensure that RASP's are completed

Within time of compliance. RWD 11/30/20 and ongoing

4. ED will follow up and check that RASP's

Are done in a timely manner. ED 9/25/20 and ongoing

Currently, we do not have a RWD. Kamini no longer works here as of 9/17/20. I, Connie am the only nurse currently working as both ED and RWD. As soon as the new RWD starts, which is on November 3rd, 2020, I will be doing training and onboarding with [REDACTED]. At that time, we will go over this violation and a system that works best for [REDACTED] and me to keep in compliance.

See attachment 225a*