

Department of Human Services
Bureau of Human Service Licensing

December 1, 2020

DIANA PONTERIO, VP OF OPERATIONS
COUNTRY MEADOWS OF NORTHAMPTON ASSOCIATES LP
830 CHERRY DRIVE
HERSHEY, PA 17033

RE: MEADOWS LIVING CENTER AT
COUNTRY MEADOWS OF
BETHLEHEM
4005 GREEN POND ROAD
BETHLEHEM, PA, 18020
LICENSE/COC#: 23788

Dear Ms. Ponterio,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/18/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: MEADOWS LIVING CENTER AT COUNTRY MEADOWS OF BETHLEHEM License #: 23788 License Expiration Date: 10/08/2020
 Address: 4005 GREEN POND ROAD, BETHLEHEM, PA 18020
 County: NORTHAMPTON Region: NORTHEAST

Administrator

Name: Melissa Clementoni Phone: 6108823190 Email: mclementoni@countrymeadows.com, lindscott@pa.gov, mmoskalczy@pa.gov

Legal Entity

Name: COUNTRY MEADOWS OF NORTHAMPTON ASSOCIATES LP
 Address: 830 CHERRY DRIVE, HERSHEY, PA, 17033
 Phone: 6108823190 Email: dponterio@countrymeadows.com

Certificate(s) of Occupancy

Type: C-2 LP	Date: 05/20/2002	Issued By: L&I
Type: I-2	Date: 03/25/2013	Issued By: City of Bethlehem
Type: C-1	Date: 03/26/1999	Issued By: DOH

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 64 Waking Staff: 48

Inspection

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 09/18/2020

Inspection Dates and Department Representative

09/18/2020 - On-Site: Amy Deluca

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 64 Residents Served: 32

Secured Dementia Care Unit

In Home: Yes Area: entire home Capacity: 64 Residents Served: 32

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0	Are 60 Years of Age or Older: 32
Diagnosed with Mental Illness: 0	Diagnosed with Intellectual Disability: 0
Have Mobility Need: 32	Have Physical Disability: 0

Inspections / Reviews

09/18/2020 - Partial

Lead Inspector: *Amy Deluca*

Follow-Up Type: *POC Submission*

Follow-Up Date: *10/11/2020*

11/24/2020 - POC Submission

Lead Reviewer: *Michele Moskalczyk*

Follow-Up Type: *Document Submission*

Follow-Up Date: *11/25/2020*

12/1/2020 - Document Submission

Lead Reviewer: *Michele Moskalczyk*

Follow-Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On 9/14/20 residents #1 and #2, had a verbal altercation which resulted in resident #1 pushing resident #2 who then fell backwards onto the floor. Resident #2 was diagnosed with a vertebral compression fracture.

Plan of Correction

Accept

There was an unwitnessed incident between two secure dementia residents in which Resident 2 stated that Resident 1 entered the room and pushed him/her causing him/her to fall on the floor. Staff was alerted to the incident when they heard Resident 2 yelling at Resident 1. Upon entering the apartment, staff observed Resident 2 on the floor and both residents were in a minor altercation. Resident 1 was immediately removed from the apartment. Nursing staff assessed Resident 2 and sent to the hospital for further evaluation. Resident returned with the diagnosis of mild age-indeterminate compression fracture and no new orders. Resident 1 was assessed by nursing staff and sent for a behavioral health evaluation. Resident 1 has been issued a 30 day notice and has not returned to the facility. POAs, physicians and all appropriate agencies were notified in accordance with reporting guidelines.

All coworkers on that unit have been in-serviced on redirecting techniques for residents exhibiting behaviors on the unit. Sign in sheets to follow.

Executive Director and Director of Nursing will continue to monitor residents for behavioral changes so appropriate interventions can be implemented.

Completion Date: 10/02/2020

Update - 10/14/2020

Please send proof of staff training.

Document Submission

Implemented

Country Meadows take residents' rights very seriously. Upon being notified of the allegation by Northampton County Area Agency on Aging, the Administrator immediately placed the responsible co-worker on a suspension while an internal investigation could be conducted. The Administrator reported the allegation to the Department of Human Services. A full investigation was conducted. It was concluded that this was a very challenging situation where the resident needed to be cleaned up and while the co-worker meant no harm to the resident and, was only trying to prevent the combative resident from harming other staff members, holding the resident's arms was not the best alternative.

As a result of the internal investigation, the responsible co-worker's employment was terminated by Country Meadows. Administrator provided a re-training to all staff on Managing Resident Behaviors as well as regulation 42b and 202. The training sign-in sheets are attached for your review.

The Director of Nursing and Executive Directors will monitor memory care residents for combative behaviors and work with coworkers on appropriate interventions as needed. Resident support plans will be updated as appropriate ongoing so coworkers are aware of resident needs.

Update - 12/01/2020