

Department of Human Services  
Bureau of Human Service Licensing

December 11, 2020

REBECCA BRADY, ADMINISTRATOR  
ARTIS SENIOR LIVING OF BETHEL PARK LLC  
680 AMERICAN AVENUE, SUITE 101  
KING OF PRUSSIA, PA 19406

RE: ARTIS SENIOR LIVING OF SOUTH  
HILLS  
1001 HIGBEE DRIVE  
BETHEL PARK, PA, 15102  
LICENSE/COC#: 44916

Dear Ms. Brady,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/17/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Jason Williams

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC**

**Facility Information**

Name: *ARTIS SENIOR LIVING OF SOUTH HILLS* License #: *44916* License Expiration Date: *05/01/2021*  
 Address: *1001 HIGBEE DRIVE, BETHEL PARK, PA 15102*  
 County: *ALLEGHENY* Region: *WESTERN*

**Administrator**

Name: *Rebecca Brady* Phone: *4125958917* Email: *RBRADY@ARTISMGMT.COM*

**Legal Entity**

Name: *ARTIS SENIOR LIVING OF BETHEL PARK LLC*  
 Address: *680 AMERICAN AVENUE, SUITE 101, KING OF PRUSSIA, PA, 19406*  
 Phone: *4125958917* Email: *EYARISH@ARTISMGMT.COM*

**Certificate(s) of Occupancy**

Type: *I-2* Date: *04/19/2018* Issued By: *Municipality of Bethel Park*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *90* Waking Staff: *68*

**Inspection**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
 Reason: *Complaint* Exit Conference Date: *09/17/2020*

**Inspection Dates and Department Representative**

*09/17/2020 - On-Site: Jan Cutter*

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *72* Residents Served: *45*

**Secured Dementia Care Unit**

In Home: *Yes* Area: *entire home* Capacity: *72* Residents Served: *45*

**Hospice**

Current Residents: *3*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *45*  
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
 Have Mobility Need: *45* Have Physical Disability: *0*

**Inspections / Reviews**

**09/17/2020 - Partial**

Lead Inspector: *Jan Cutter* Follow-Up Type: *POC Submission* Follow-Up Date: *10/10/2020*

Inspections / Reviews *(continued)*

## 10/21/2020 - POC Submission

Lead Reviewer: *Jason Williams*Follow-Up Type: *Document Submission*Follow-Up Date: *10/24/2020*

## 12/11/2020 - Document Submission

Lead Reviewer: *Jason Williams*Follow-Up Type: *Not Required*

15a - Resident Abuse Report

1. Requirements

2600.

- 15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

On 9/4/2020, during lunch, staff person A observed staff person B tell resident #1 to "sit down" in a loud harsh voice. Additionally, she told resident #2 to "mind your own business, quit trying to help, go back to your room" also in a loud harsh voice. However, this allegation of abuse was not reported to Area Agency on Aging until 9/9/2020 at approximately 3:45 pm.

Plan of Correction

Accept

Upon completion of this investigation, the employment of staff person B was terminated. Additionally, all staff will receive a training In-Service on the Older Adult Protective Services Act. The training will review the descriptions of Abuse and Neglect as well as review the requirements and timeframes designated for the reporting of suspected Abuse and Neglect to the Area Agency on Aging and the Department of Human Services. The retraining will be completed by 10/30/20.

Completion Date: 10/30/2020

Document Submission

Implemented

All existing and new staff have received a training in-service on Abuse and Neglect which includes the timely reporting requirements outlined in the 260.15 guidelines.

16c - Written Incident Report

1. Requirements

2600.

- 16.c. The home shall report the incident or condition to the Department’s personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On 9/4/2020, during lunch, staff person A observed staff person B tell resident #1 to "sit down" in a loud harsh voice. Additionally, she told resident #2 to "mind your own business, quit trying to help, go back to your room" also in a loud harsh voice. However, the home did not report this incident to the Department until 9/9/2020 at approximately 3:45 pm.

Plan of Correction

Accept

Upon completion of this investigation, the employment of staff person B was terminated. Additionally, all staff will receive a training In-Service on the Older Adult Protective Services Act. The training will review the descriptions of Abuse and Neglect as well as review the requirements and timeframes designated for the reporting of suspected Abuse and Neglect to the Area Agency on Aging and the Department of Human Services. The retraining will be completed by 10/30/20.

Completion Date: 10/30/2020

**16c - Written Incident Report (continued)****Document Submission****Implemented**

*All existing and new staff have received a training in-service on Abuse and Neglect which includes the timely reporting requirements outlined in the 260.15 guidelines.*