

Department of Human Services  
Bureau of Human Service Licensing

December 11, 2020

DONALD FELTMAN, PRESIDENT / CEO  
ARTIS SENIOR LIVING OF BETHEL PARK LLC  
680 AMERICAN AVENUE, SUITE 101  
KING OF PRUSSIA, PA 19406

RE: ARTIS SENIOR LIVING OF SOUTH  
HILLS  
1001 HIGBEE DRIVE  
BETHEL PARK, PA, 15102  
LICENSE/COC#: 44916

Dear Mr. Feltman,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/09/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Jason Williams

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC**

**Facility Information**

Name: *ARTIS SENIOR LIVING OF SOUTH HILLS* License #: *44916* License Expiration Date: *05/01/2021*  
 Address: *1001 HIGBEE DRIVE, BETHEL PARK, PA 15102*  
 County: *ALLEGHENY* Region: *WESTERN*

**Administrator**

Name: *Rebecca Brady* Phone: *4125958917* Email: *rbrady@artismgmt.com*

**Legal Entity**

Name: *ARTIS SENIOR LIVING OF BETHEL PARK LLC*  
 Address: *680 AMERICAN AVENUE, SUITE 101, KING OF PRUSSIA, PA, 19406*  
 Phone: *4125958917* Email: *EYARISH@ARTISMGMT.COM*

**Certificate(s) of Occupancy**

Type: *I-2* Date: *04/19/2018* Issued By: *Municipality of Bethel Park*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *92* Waking Staff: *69*

**Inspection**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
 Reason: *Complaint,Incident* Exit Conference Date: *09/09/2020*

**Inspection Dates and Department Representative**

*09/09/2020 - On-Site: Belinda Graziano*

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *72* Residents Served: *46*

**Secured Dementia Care Unit**

In Home: *Yes* Area: *Entire building* Capacity: *72* Residents Served: *46*

**Hospice**

Current Residents: *4*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *46*  
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
 Have Mobility Need: *46* Have Physical Disability: *0*

**Inspections / Reviews**

**09/09/2020 - Partial**

Lead Inspector: *Belinda Graziano* Follow-Up Type: *POC Submission* Follow-Up Date: *10/19/2020*

Inspections / Reviews (*continued*)

## 10/21/2020 - POC Submission

Lead Reviewer: *Jason Williams*Follow-Up Type: *POC Submission*Follow-Up Date: *10/23/2020*

## 12/1/2020 - POC Submission

Lead Reviewer: *Jason Williams*Follow-Up Type: *Document Submission*Follow-Up Date: *12/04/2020*

## 12/11/2020 - Document Submission

Lead Reviewer: *Jason Williams*Follow-Up Type: *Not Required*

## 15a - Resident Abuse Report

**1. Requirements**

2600.

- 15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

**Description of Violation**

*On 9/4/2020, at lunch time, staff person A was under the direct supervision of staff person B and yelled at resident #1 to "sit down" and resident #2 to "mind her own business." This incident was observed by staff person B. However, this allegation of abuse was not reported in accordance with the Older Adult Protective Services Act.*

**Plan of Correction****Accept**

- An Oral report was made, and the Act-13 Mandatory Abuse report was faxed, to the PA Department of Aging on 9/9/20 @ 6PM the same day the Executive Director was made aware of the 9/4/20 allegation witnessed by Staff person B. Wendy Bilowich from the PA Dept. of Aging took the call.
- An Incident Report was also submitted to the Bureau of Human Services Licensing ra-pwarlwest@pa.gov at 5:41 PM
- The Responsible Party of Resident #1 was notified. The Responsible Party of Resident #2 was notified. A full investigation was conducted.
- Staff person A was terminated.
- Staff person B was counseled on the requirements of Act-13 to immediately stop suspected abuse and to immediately report it.
- To ensure that all staff recognize the importance of IMMEDIATELY reporting any allegation of suspected abuse, all Direct Care Staff will receive a training in-service on Abuse and Neglect which will include the timely reporting guidelines as outlined in the Older Adult Protective Services Act.

Completion Date: 11/30/2020

**Document Submission****Implemented**

*All existing and new staff have received a training in-service on Abuse and Neglect which includes the timely reporting requirements outlined in the 260.15 guidelines.*

## 15c - Supervision

**1. Requirements**

2600.

- 15.c. The home shall immediately submit to the Department's personal care home regional office a plan of supervision or notice of suspension of the affected staff person.

15c - Supervision (*continued*)**Description of Violation**

On 9/2/2020 at approximately 2:15 p.m., staff person A was wagging her finger in resident #3 face saying, "you need to stop that." This incident was observed by staff person C. This incident was reported to staff person D, the home's administrator on 9/2/2020 at approximately 3:00 p.m. Staff person A was placed on a plan of supervision and worked with staff person B on 9/4/2020 from 6:45 a.m. until 3:15 p.m. However, on 9/7/2020, staff person D changed the plan of supervision to have staff person A work the receptionist desk of the home during daylight hours on 9/7/2020. This change in the plan of supervision was not submitted to the Department for approval.

**Plan of Correction****Accept**

The change in the plan of supervision (which moved Staff Person A from "supervision" to "suspension") was submitted by Staff Person D to the Department, via an email to C-shareed@pa.gov on Monday, September 7, 2020 @ 2:32PM. Staff Person D assumed the plan was accepted since suspension is an acceptable means of removing the employee until the investigation is completed.

Additionally, if an allegation of abuse were to happen again in the future, this Administrator will not provide any options for supervision, rather, this Administrator will immediately suspend the alleged perpetrator from being onsite pending the outcome of the investigation.

**Completion Date:** 11/30/2020

**Document Submission****Implemented**

All existing and new staff have received a training in-service on Abuse and Neglect which includes the timely reporting requirements outlined in the 260.15 guidelines.

## 16c - Written Incident Report

**1. Requirements**

2600.

- 16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

**Description of Violation**

On 9/4/2020, at lunch time, staff person A was under the direct supervision of staff person B and yelled at resident #1 to "sit down" and resident #2 to "mind her own business." This incident was observed by staff person B. However, this allegation of abuse was not reported to the Department.

16c - Written Incident Report (*continued*)**Plan of Correction****Accept**

- An Oral report was made, and the Act-13 Mandatory Abuse report was faxed, to the PA Department of Aging on 9/9/20 @ 6PM the same day the Executive Director was made aware of the 9/4/20 allegation witnessed by Staff person B. Wendy Bilowich from the PA Dept. of Aging took the call.*
- An Initial Incident Report was also reported to the Bureau of Human Services Licensing ra-pwarlwest@pa.gov on Wednesday, September 9th, at 5:41 PM and a final report was emailed to ra-pwarlwest@pa.gov on Friday, September 11, 2020 at 6:22PM.*
- The Responsible Party of Resident #1 was notified. The Responsible Party of Resident #2 was notified. A full investigation was conducted.*
- Staff person A was terminated.*
- Staff person B was counseled on the requirements of Act-13 to immediately stop suspected abuse and to immediately report it.*
- To ensure that all staff recognize the importance of IMMEDIATELY reporting any allegation of suspected abuse, all Direct Care Staff will receive a training in-service on Abuse and Neglect which will include the timely reporting guidelines as outlined in the 260.15 guidelines*

**Completion Date:** 11/30/2020

**Document Submission****Implemented**

*All existing and new staff have received a training in-service on Abuse and Neglect which includes the timely reporting requirements outlined in the 260.15 guidelines.*