

Department of Human Services  
Bureau of Human Service Licensing

October 7, 2020

REGINA HEILMAN-TOTH, ADMINISTRATOR  
BENSALEM PCH LLC  
6400 HULMEVILLE ROAD  
BENSALEM, PA 19020

RE: ALLEGRIA AT THE OAKS  
6400 HULMEVILLE ROAD  
BENSALEM, PA, 19020  
LICENSE/COC#: 14367

Dear Ms. Heilman-Toth,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/03/2020, 09/04/2020, 09/08/2020, 09/09/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Shawn Parker

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: ALLEGRIA AT THE OAKS License #: 14367 License Expiration Date: 05/29/2021  
 Address: 6400 HULMEVILLE ROAD, BENSALEM, PA 19020  
 County: BUCKS Region: SOUTHEAST

**Administrator**

Name: Regina Heilman-Toth Phone: 2157529140 Email: reginat@allegriaatoaks.com; shparker@pa.gov

**Legal Entity**

Name: BENSALEM PCH LLC  
 Address: 6400 HULMEVILLE ROAD, BENSALEM, PA, 19020  
 Phone: 2157529140 Email: AVI@SAGEHCP.COM

**Certificate(s) of Occupancy**

**Staffing Hours**

Resident Support Staff: Total Daily Staff: 109 Waking Staff: 82

**Inspection**

Type: Partial Notice: Unannounced BHA Docket #: Exit Conference Date: 09/09/2020  
 Reason: Incident

**Inspection Dates and Department Representative**

09/03/2020 - Off-Site: Alexander Goldstein  
 09/04/2020 - Off-Site: Alexander Goldstein  
 09/08/2020 - Off-Site: Alexander Goldstein  
 09/09/2020 - Off-Site: Alexander Goldstein

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: 95 Residents Served: 63

**Secured Dementia Care Unit**

In Home: Yes Area: 0 Capacity: 36 Residents Served: 30

**Hospice**

Current Residents: 9

**Number of Residents Who:**

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 62  
 Diagnosed with Mental Illness: 8 Diagnosed with Intellectual Disability: 1  
 Have Mobility Need: 46 Have Physical Disability: 0

## Inspections / Reviews

09/03/2020 - Partial

Lead Inspector: *Alexander Goldstein*Follow-Up Type: *POC Submission*Follow-Up Date: *09/27/2020*

10/1/2020 - POC Submission

Lead Reviewer: *Shawn Parker*Follow-Up Type: *Document Submission*Follow-Up Date: *10/09/2020*

## 16c - Written Incident Report

### 1. Requirements

2600.

- 16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

### Description of Violation

*On 8/31/2020 at approximately 5:30pm Resident #1 was found lying on her bedroom floor by Staff member A. Resident # 1 suffered a hip injury and was transported by EMS to the hospital. The home didn't report this incident to the Department until 9/2/2020 at 2:35pm.*

### Plan of Correction

**Directed**

*The incident report was filed on 9/2/20, which is within the time frame of 24 hours. We were notified that the resident had sustained a serious bodily injury on 9/1/20. So it was reported within the specified time limit. We respectfully request that this violation be rescinded.*

*Home will report incidents to the Department within 24 hours in a manner designated by the Department. Home will send reports to Department within 24 hours of incident, not diagnosis. Staff to be trained on incident reporting incident policies by 10-08-2020. SP 10-01-2020*

**Completion Date:** 10/09/2020

**WITHDRAWN SP 10-01-2020**