

Department of Human Services  
Bureau of Human Service Licensing

August 25, 2022

[REDACTED]  
PARKLAND MANOR LLC  
[REDACTED]

RE: PARKLAND MANOR  
4636 CRACKERSPORT ROAD  
ALLENTOWN, PA, 18104  
LICENSE/COC#: 22823

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/25/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Anne Graziano

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *PARKLAND MANOR* License #: *22823* License Expiration: *10/09/2020*  
Address: *4636 CRACKERSPORT ROAD, ALLENTOWN, PA 18104*  
County: *LEHIGH* Region: *NORTHEAST*

**Administrator**

██████████ Phone: *4843577729* Email: ██████████

**Legal Entity**

Name: *PARKLAND MANOR LLC*  
Address: *1177 SIXTH STREET, WHITEHALL, PA, 18052*  
Phone: *4843577729* Email: ██████████

**Certificate(s) of Occupancy**

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *44* Waking Staff: *33*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Complaint* Exit Conference Date: *08/26/2020*

**Inspection Dates and Department Representative**

08/25/2020 - On-Site: ██████████

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *118* Residents Served: *29*

**Secured Dementia Care Unit**

In Home: *Yes* Area: *n/a* Capacity: *40* Residents Served: *5*

**Hospice**

Current Residents: *3*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *29*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *15* Have Physical Disability: *0*

**Inspections / Reviews**

**08/25/2020 - Partial**

Lead Inspector: ██████████ Follow-Up Type: *POC Submission* Follow-Up Date: *09/14/2020*

Inspections / Reviews *(continued)*

09/14/2020 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *09/28/2020*

08/25/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident’s support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident’s physician, physician’s assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

It has been determined through interviews that Resident #1 receives a dairy free diet. The RASP dated [REDACTED] has not been updated to reflect the residents current care needs.

Plan of Correction

Accept

Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal pursuant to 55 Pa. Code 20 et seq. and 2600.263. It is our goal to always be in compliance with the Department of Human Services and exceed their expectations as well as our own higher expectations.

Resident has been receiving a dairy free diet. Please see the attached updated rasp to reflect resident #1's diet. To ensure continued compliance with regulation: 2600.227(d) all diet changes will be added to the RASP. The RASP coordinator will continue to work closely with the unit clerk to obtain updates to be added to their RASP. This will be done on a daily basis. Administration will be checking on a weekly basis making sure that all updates have been added to all resident's RASPS.

Completion Date: 09/14/2020

Update: 09/14/2020

9-15-2020

The Home will submit an example of the Weekly checks of the RASP update system as Evidence of Compliance.

Document Submission

Implemented

As advised, I have attached a copy of a resident's 2021 RASP and 2022 RASP to show how we regularly update them to reflect any changes with regards to our residents.