

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 31, 2024

[REDACTED]
COUNTRY MEADOWS OF HERSHEY ASSOCIATES
[REDACTED]
[REDACTED]

RE: COUNTRY MEADOWS OF HERSHEY
451 SAND HILL ROAD
HERSHEY, PA, 17033
LICENSE/COC#: 34283

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/17/2020, 09/04/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: COUNTRY MEADOWS OF HERSHEY License #: 34283 License Expiration: 01/31/2021
 Address: 451 SAND HILL ROAD, HERSHEY, PA 17033
 County: DAUPHIN Region: CENTRAL

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: COUNTRY MEADOWS OF HERSHEY ASSOCIATES
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 10/01/2002 Issued By: Labor and Industry

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 144 Waking Staff: 108

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 09/24/2020

Inspection Dates and Department Representative

08/17/2020 - Off-Site: [REDACTED]
 09/04/2020 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 190 Residents Served: 101

Secured Dementia Care Unit

In Home: Yes Area: Connections Capacity: 44 Residents Served: 28

Hospice

Current Residents: 15

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 101
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 43 Have Physical Disability: 1

Inspections / Reviews

08/17/2020 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/06/2020

10/07/2020 - POC Submission

Submitted By: [REDACTED] Date Submitted: 10/06/2020
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/16/2020

Inspections / Reviews *(continued)*

10/13/2020 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 10/12/2020

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 11/30/2020

05/31/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/25/2022

Reviewer: [REDACTED]

Follow-Up Type: Not Required

23a - Activities of Daily Living Assistance

1. Requirements

2600.

23.a. A home shall provide each resident with assistance with ADLs as indicated in the resident's assessment and support plan.

Description of Violation

The assessment and support plan for Resident [REDACTED], dated [REDACTED], documents that the resident requires extensive supervision, some assistance transferring in and out of bed, staff supervision with ambulation and may need cues for safety.

The resident did not receive this required level of staff assistance and supervision as evidenced by the falls the resident had on [REDACTED] at 11:15pm, [REDACTED] at 10:50pm, [REDACTED] at 8:04pm, [REDACTED] at 6:45pm, [REDACTED] at 9:30pm, [REDACTED] at 10:40pm, [REDACTED] at 12:00 am and [REDACTED] 04:05am.

POC Submission

Accept

While Country Meadows did provide interventions/frequent checks on the resident and the family provided private duty, the fall history indicates additional interventions were needed overnight. A very detailed audit of all falls within the last 30 days was completed by October 9,2020. This audit includes date, time, location, factors, action taken and nursing notes. Staff is conducting a root cause analysis on the falls and instituting, if needed, any additional interventions and/or RASP updates. This process will be completed by October 30, 2020. Staff will continue to review falls on a daily basis with more in-depth information available to identify trends and ensure that necessary interventions have been put into place.

Licensee's Proposed Overall Completion Date: 10/12/2020

Document Submission

Implemented [REDACTED] 05/31/2024)

No further documentation required

Licensee's Proposed Overall Completion Date: 08/25/2022

227c - Support Plan Revision

2. Requirements

2600.

227.c. The support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment.

Description of Violation

The support plan for Resident [REDACTED] completed on [REDACTED] was not updated with a plan for increased services to address the evening and nighttime falls Resident [REDACTED] experienced on [REDACTED] at 11:15pm, [REDACTED] at 10:50pm, [REDACTED] at 8:04pm, [REDACTED] at 6:45pm, [REDACTED] at 9:30pm, [REDACTED] at 10:40pm, [REDACTED] at 12:00 am and [REDACTED] 04:05am.

POC Submission

Accept

Fall inventions for the resident were documented on the RASP addendum as well as in the nursing progress notes, however, a significant change RASP was not completed. A very detailed audit of all falls within the last 30 days was completed by October 9,2020. To ensure the needs and services for each resident has been correctly identified and implemented, a review of the RASP's of all current residents who have experienced a fall within the last 30 days has begun. This process will be completed by October 30, 2020. In addition to reviewing falls on a daily basis, random

227c - Support Plan Revision (continued)

audits will be conducted by Director of Nursing, Executive Director, or designee.

Licensee's Proposed Overall Completion Date: 10/12/2020

Document Submission

Implemented [REDACTED] - 05/31/2024)

No further documentation required.

Licensee's Proposed Overall Completion Date: 08/25/2022