

Department of Human Services
Bureau of Human Service Licensing

September 28, 2020

JEANNE DICKINSON, CHIEF EXECUTIVE OFFICER
SUGAR VALLEY LODGE INC
190 SUGAR VALLEY LANE
FRANKLIN, PA 16323

RE: SUGAR VALLEY LODGE (HICKORY
ACRES BUILDING)
190 SUGAR VALLEY LANE
FRANKLIN, PA, 16323
LICENSE/COC#: 44770

Dear Ms. Dickinson,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/11/2020, 08/13/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Suzy Quinn

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: *SUGAR VALLEY LODGE (HICKORY ACRES BUILDING)* License #: *44770* License Expiration Date: *08/10/2021*
 Address: *190 SUGAR VALLEY LANE, FRANKLIN, PA 16323*
 County: *VENANGO* Region: *WESTERN*

Administrator

Name: *Jeanne Dickinson* Phone: *8143460352* Email: *jeanne@sugarvalleylodge.com*

Legal Entity

Name: *SUGAR VALLEY LODGE INC*
 Address: *190 SUGAR VALLEY LANE, FRANKLIN, PA, 16323*
 Phone: *8143460352* Email: *JEANNE@SUGARVALLEYLODGE.COM*

Certificate(s) of Occupancy

Type: *I-1* Date: *05/20/2016* Issued By: *Sugarcreek Borough*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *25* Waking Staff: *19*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *08/14/2020*

Inspection Dates and Department Representative

08/11/2020 - On-Site: Lori Gillette
08/13/2020 - Off-Site: Lori Gillette

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *27* Residents Served: *25*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *21* Are 60 Years of Age or Older: *14*
 Diagnosed with Mental Illness: *15* Diagnosed with Intellectual Disability: *1*
 Have Mobility Need: *0* Have Physical Disability: *1*

Inspections / Reviews

08/11/2020 - Partial

Lead Inspector: *Lori Gillette*Follow-Up Type: *POC Submission*Follow-Up Date: *09/25/2020*

9/24/2020 - POC Submission

Lead Reviewer: *Suzy Quinn*Follow-Up Type: *Document Submission*Follow-Up Date: *10/04/2020*

9/28/2020 - Document Submission

Lead Reviewer: *Suzy Quinn*Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On 8/5/2020 at approximately 12:00 pm, resident #1 was in the dining room for lunch and said to staff person A, "I don't want balls (brussel sprouts) on my plate." Staff person A turned away from resident #1 and said "I'll just throw one at her head." This statement was heard by staff person B.

Plan of Correction**Accept**

In-service for all staff was held on August 19th 2020, in-service was conducted by Act of Aging Crawford County "via" zoom, on resident rights. Administer will continue with yearly training with resident rights in addition to the new hires and will continue to monitor interactions between staff and residents. any incidents will be reported immediately to licensing. on September 1st 2020 administration implemented a plan to interview two residents a week for one month and two residents monthly thereafter to discuss any concerns they may have. Staff member A was discharged from her position.

Completion Date: 09/16/2020

Document Submission**Implemented**

see attachments