



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF HUMAN SERVICES



CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to BARCLAY FRIENDS

LEGAL ENTITY

To operate BARCLAY FRIENDS

NAME OF FACILITY OR AGENCY

Located at 700 NORTH FRANKLIN STREET, WEST CHESTER, PA 19380

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 75

(MAXIMUM CAPACITY)

or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

Restrictions: Secure Dementia Care Unit - 55 Pa.Code §§ 2600.231-239 - Capacity 23

This certificate is granted in accordance with the Human Services Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from August 11, 2020 until August 11, 2021,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **146820**

Robert E. Robinson

ISSUING OFFICER

Jamie J. Buchenauer

Deputy Secretary

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.



August 11, 2020

Ms. Linda M. Sterthous
Executive Director
Barclay Friends Corporation
700 N Franklin Street
West Chester, Pennsylvania 19380

RE: Barclay Friends
License #: 146820

Dear Ms. Sterthous:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department), licensing inspections on July 16, 2020 of the above facility, we have found that your facility is in substantial compliance with the regulations, set forth in 55 Pa. Code Ch. 2600 (relating to Personal Care Homes), that can be adequately assessed at this time. The licensing inspector was unable to complete a full inspection because the home is new and not yet serving four or more residents.

In accordance with 55 Pa.Code § 2600.11(b) (relating to procedural requirements for licensure or approval of personal care homes, a re-inspection of your newly licensed facility will be conducted within 3 months of the effective date of this license. Complete compliance with all applicable regulations is required in order to maintain your license.

During the inspection, citations on the enclosed Licensing Inspection Summary were found. All citations specified on the Licensing Inspection Summary must be corrected by the dates specified on the Licensing Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your NEW license is enclosed, based on substantial but not complete compliance with 55 Pa.Code Ch. 2600.

Sincerely,

A handwritten signature in black ink that reads "Jamie F. Buchenauer". The signature is written in a cursive style with a large, prominent "J" and "B".

Jamie Buchenauer
Deputy Secretary
Office of Long-term Living

Enclosures
License
Licensing Inspection Summary

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: *Barclay Friends* License #: *14682* License Expiration Date:
 Address: *700 N Franklin Street, West Chester, PA 19380*
 County: *CHESTER* Region: *SOUTHEAST*

Administrator

Name: *Diane Williams* Phone: *484-319-1168* Email: *dwill@bf.kendal.org*

Legal Entity

Name: *Barclay Friends Corporation*
 Address: *700 N Franklin Street, West Chester, PA, 19380*
 Phone: *484-319-1168* Email: *dwill@bf.kendal.org, miajohnson@pa.gov*

Certificate(s) of Occupancy

Type: *I-1* Date: *06/26/2020* Issued By: *Borough of West Chester*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *0* Waking Staff: *0*

Inspection

Type: *Full* Notice: *Announced* BHA Docket #:
 Reason: *New* Exit Conference Date: *07/16/2020*

Inspection Dates and Department Representative

07/16/2020 - On-Site: Evelyn Perez, Jennie Heinberg

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *75* Residents Served: *0*

Secured Dementia Care Unit

In Home: *Yes* Area: Capacity: *23* Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *0*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

07/16/2020 - Full

Lead Inspector: *Evelyn Perez* Follow-Up Type: *POC Submission* Follow-Up Date: *08/08/2020*

Inspections / Reviews (*continued*)

7/31/2020 - POC Submission

Lead Reviewer: *Mia Johnson*Follow-Up Type: *POC Submission*Follow-Up Date: *08/05/2020*

8/5/2020 - POC Submission

Lead Reviewer: *Mia Johnson*Follow-Up Type: *Document Submission*Follow-Up Date: *08/10/2020*

8/10/2020 - Document Submission

Lead Reviewer: *Mia Johnson*Follow-Up Type: *Not Required*

102d - Grab/Hand/Assist Bar/Slip-Resistant Surface

1. Requirements

2600.

102.d. Toilet and bath areas must have grab bars, hand rails or assist bars. Bathtubs and showers must have slip-resistant surfaces.

Description of Violation

The showers in Personal Care (PC) and Memory Care (MC) do not have slip-resistant surfaces on the base of the showers.

Plan of Correction

Do Not Accept

All tiles installed have a DCOF value of = 0.42 is the standard for tiles specified for level interior spaces expected to be walked upon when wet, as stated in ANSI A137.1-2012, Section 9.6.

Confirmation was submitted to DHS Surveyor on 07/16/2020.

Completion Date: 07/16/2020

Plan of Correction

Accept

All tiles installed have a DCOF value of = 0.42 is the standard for tiles specified for level interior spaces expected to be walked upon when wet, as stated in ANSI A137.1-2012, Section 9.6.

Confirmation was submitted to DHS Surveyor on 07/16/2020.

Revised POC 08/02/2020

Barclay Friends will install slip resistant shower mats in all resident showers See attached.

Completion Date: 08/03/2020

Document Submission

Implemented

Barclay Friends will install slip resistant shower mats in each resident shower. Mats described below: GORILLA GRIP Original Patented Bath, Shower, Tub Mat, 35x16, Machine Washable, Antibacterial, BPA, Latex, Phthalate Free, Bathtub Mats with Drain Holes and Suction Cups, Bathroom Mat, Pack of 2, Clear by Gorilla Grip

HUNDREDS OF SUCTION CUPS!! Our antibacterial bath and shower mats feature 324 Gorilla Grip suction cups that help hold in place on smooth, clean surfaces. This bath mat is a great choice for the home, gym, spa and more! LARGER SIZE and FEATURES HOLES: Our extra large and generously sized mat is 35 x 16 inch and provides excellent coverage. Many other mats are smaller leaving areas of your tub exposed. And while other mats are solid creating a moist underside (which can accelerate mold growth), our mat features small holes throughout to allow water to circulate.

!/\ WARNING: Prevent Falls: Secure suction cups before each use. Mat will only attach to clean, smooth surface. Not for use on textured, tiled, or non-smooth surfaces. Do not use bath oils – may cause slipping.

MACHINE WASHABLE: Our durable mat is machine-washable to facilitate hassle-free maintenance and uphold its fresh appearance. We highly recommend that you wash your mat prior to use. Simply throw the mat in your washing machine on cold with gentle detergent (no bleach) and air dry. We recommend rinsing and drying your bath mat periodically to remove oily and slippery buildup that may occur from various soaps and hair products.

!WARNING: Prevent Falls: Secure suction cups before each use. Mat will only attach to clean, smooth surface. NOT FOR USE ON TEXTURED, TILED, OR NON-SMOOTH SURFACES. Do not use bath oils - may cause slipping.

103d - Storing Food Off Floor

1. Requirements

2600.

103.d. Food shall be stored off the floor.

103d - Storing Food Off Floor *(continued)*

Description of Violation

On 7/16/20, the homes emergency water was stored on the floor in the emergency food trailer.

Plan of Correction

Accept

All items were removed from the floor and placed on racks. Pictures confirming removal were sent to DHS Surveyor on 07/16/2020. The Dining Services Director will monitor monthly to ensure ongoing compliance.

Completion Date: 07/16/2020

Document Submission

Implemented

All items were removed from the floor and placed on racks. Pictures confirming removal were sent to DHS Surveyor on 07/16/2020. The Dining Services Director will monitor monthly to ensure ongoing compliance.

Completion Date: 07/16/2020

233c - Key-Locking Devices

1. Requirements

2600.

233.c. If key-locking devices, electronic cards systems or other devices that prevent immediate egress are used to lock and unlock exits, directions for their operation shall be conspicuously posted near the device.

Description of Violation

The directions for operating the home's locking mechanism are not conspicuously posted near the door to the Secure Dementia Care Unit (SDCU).

Plan of Correction

Accept

Pictures containing the access code were installed during the survey inspection on 07/16/2020 and reviewed by the surveyor upon exiting the building. The Personal Care Administrator will confirm the placement of the pictures and the correct access code monthly to ensure compliance.

Completion Date: 07/16/2020

Document Submission

Implemented

Pictures containing the access code were installed during the survey inspection on 07/16/2020 and reviewed by the surveyor upon exiting the building. The Personal Care Administrator will confirm the placement of the pictures and the correct access code monthly to ensure compliance.

Completion Date: 07/16/2020