

Department of Human Services
Bureau of Human Service Licensing

September 28, 2020

STACEY MOYER, ASS. ISTNAT SECRETARY
EMERITUS CORPORATION
6737 W. WASHINGTON STREET
SUITE 2300
MILWAUKEE, WI 53214

RE: BROOKDALE GRAYSON VIEW
29 GRAYSON VIEW COURT
SELINGROVE, PA, 17870
LICENSE/COC#: 22793

Dear Ms. Moyer,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/29/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: *BROOKDALE GRAYSON VIEW* License #: *22793* License Expiration Date: *07/02/2021*
 Address: *29 GRAYSON VIEW COURT, SELINGSGROVE, PA 17870*
 County: *SNYDER* Region: *NORTHEAST*

Administrator

Name: *Lennie Boop* Phone: *5703742923* Email: *lennie.boop@BROOKDALE.com*

Legal Entity

Name: *EMERITUS CORPORATION*
 Address: *6737 W. WASHINGTON STREET, SUITE 2300, MILWAUKEE, WI, 53214*
 Phone: *5703742923* Email: *CSTRASBURG@BROOKDALE.COM*

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *01/19/2000* Issued By: *PA L&I*

Staffing Hours

Resident Support Staff: Total Daily Staff: *64* Waking Staff: *48*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *07/29/2020*

Inspection Dates and Department Representative

07/29/2020 - On-Site: Ann O'Haire, Pamela Harris

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *95* Residents Served: *51*

Secured Dementia Care Unit

In Home: *Yes* Area: *Secured Unit* Capacity: *16* Residents Served: *12*

Hospice

Current Residents: *1*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *51*
 Diagnosed with Mental Illness: *1* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *13* Have Physical Disability: *0*

Inspections / Reviews

07/29/2020 - Partial

Lead Inspector: *Ann O'Haire* Follow-Up Type: *POC Submission* Follow-Up Date: *09/10/2020*

Inspections / Reviews *(continued)*

9/15/2020 - POC Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Document Submission*Follow-Up Date: *09/25/2020*

9/28/2020 - Document Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Resident #1 attempted to touch two female residents inappropriately on 07/20/20. Residents shall be treated with dignity and respect.

Staff person A - raised her voice and got very close to Resident #2's face, when they had a disagreement about the resident's laundry. The resident was not treated with dignity and respect.

42c - Treatment of Residents (continued)

Plan of Correction**Accept***Brookdale Grayson View
Plan of Correction*

The following is the Plan of Correction for Brookdale Grayson View in regard to the Statement of Deficiency dated 8/31/2020 for inspection on 7/29/2020. The Plan of Correction report is not to be construed as an admission of or agreement with, the findings and conclusions in the Statement of Deficiencies, or any related sanction or fine. Rather, it is submitted as confirmation of our ongoing efforts to comply with statutory and regulatory requirements. In this document, we have outlined specific actions in response to identified issues. We have not provided a detailed response to each allegation or finding, nor have we identified mitigating factors. We remain committed to the delivery of quality health care services and will continue to make changes and improvements to satisfy that objective.

Regulation 2600.42(c)

7/21/2020 - Complaint on resident number 1 was investigated as soon as it was reported. Resident # 1 denied any wrong doing at this time. This was submitted to DHS as a reportable incident and to AAA.

7/21/2020 - Selinsgrove Pennsylvania state police were called to investigate. Trooper Todd Mondell investigated and spoke with resident at which time he admitted to touching another resident inappropriately.

7/21/2020 - Physician and families were notified.

7/22/2020 - Physician diagnosed the resident with dementia and he was transferred to the secured dementia care unit.

7/30/2020 – Management staff members were re-educated on this regulation

Ongoing – Resident will continued to be reviewed at monthly Collaborative Care meetings and as needed to review his progress with behaviors and to maintain dignity and respect of residents.

7/28/2020 - Resident 2 reported that a staff member yelled at her and she wanted her fired. This was investigated as soon as the resident reported. Resident # 2 denied any wrong doing at this time. This was submitted to DHS as a reportable incident and to AAA.

During the investigation a witness stated that the resident was yelling and being nasty to Staff Member A and felt that Resident # 2 was going to hit her. The associate stated she did raise her voice and got down to her level and said "I am doing the best that I can".

Staff member was immediately re-assigned so that she no longer provides services for Resident # 2.

7/29/2020 - Staff member A was re-educated by the RN/Health and Wellness Director in dealing with difficult residents as well as dignity and respect.

7/30/2020 - Executive Director spoke with resident #2 and stated the preliminary results of the licensing inspection and that we have re-educated staff member A. The Executive Director also reminded the resident that she too must not argue and raise her voice with associates.

Ongoing – We will continue to review any potential incidents immediately and review ongoing trainings at our quarterly QA meetings. Executive Director will review all incidents to determine if any further action is warranted.

Evidence: Staff Training

Completion Date: 7/30/2020

Completion Date: 07/30/2020

42c - Treatment of Residents (continued)**Update - 09/15/2020**

Please send documentation of staff training on 42c - dignity and respect.

Document Submission**Implemented**

This was submitted with POC. There are 3 documents with the submission. Staff member A training sign in sheet. A summary of the training topics for Staff member A completed by RN completing the training. Training sheet for department managers on the review of 42C.