

Department of Human Services
Bureau of Human Service Licensing

December 4, 2020

TRI TRAN, VICE PRESIDENT, TREASURER
CLARKS SUMMIT AID II OPCO LLC
330 N WABASH AVENUE,SUITE 3700
CHICAGO, IL 60611

RE: WILLOWBROOK PLACE
150 EDELLA ROAD
CLARKS SUMMIT, PA, 18411
LICENSE/COC#: 22659

Dear Mr. Tran,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/22/2020, 07/23/2020, 07/24/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: *WILLOWBROOK PLACE* License #: *22659* License Expiration Date: *01/08/2021*
 Address: *150 EDELLA ROAD, CLARKS SUMMIT, PA 18411*
 County: *LACKAWANNA* Region: *NORTHEAST*

Administrator

Name: *Mark Pisano* Phone: *5705866028* Email:
mpisano@enlivant.com, lindscott@pa.gov,
mmoskalczy@pa.gov

Legal Entity

Name: *CLARKS SUMMIT AID II OPCO LLC*
 Address: *330 N WABASH AVENUE, SUITE 3700, CHICAGO, IL, 60611*
 Phone: *5705866028* Email: *LEGALHELP@ENLIVANT.COM*

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *06/10/1998* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *52* Waking Staff: *39*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *07/24/2020*

Inspection Dates and Department Representative

07/22/2020 - Off-Site: Amy Deluca
07/23/2020 - Off-Site: Amy Deluca
07/24/2020 - Off-Site: Amy Deluca

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *80* Residents Served: *39*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *4*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *39*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *13* Have Physical Disability: *2*

Inspections / Reviews

07/22/2020 - Partial

Lead Inspector: *Amy Deluca*Follow-Up Type: *POC Submission*Follow-Up Date: *08/10/2020*

8/17/2020 - POC Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Document Submission*Follow-Up Date: *08/21/2020*

12/4/2020 - Document Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Not Required*

183b - Meds and Syringes Locked

1. Requirements

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

On 7/16/20 at approximately 6am staff person A left the narcotic drawer of the med cart unlocked and left the med cart unattended while administering a medication to a resident. At approximately 12 noon on 7/16/20 it was discovered that 28 Percocet tablets were missing from the narcotic drawer of the medication cart.

Plan of Correction**Accept**

Please see attachments

Completion Date: 08/14/2020

Document Submission**Implemented**

183b

Local police were notified by Executive Director (ED) of unaccounted for Percocet tablets on 7/16/20. Internal investigation initiated and reported to Pennsylvania Department of Health by the Care Service Manager (CSM) on 7/16/20.

CSM completed narcotic count with Medication Technician on current narcotics on 7/16/20, no other discrepancies were noted. (See attachment A)

Medication Cart locks were changed on 7/26/20 by DePietro's Pharmacy

CSM provided re-education on violation code 2600.183.b, including storage of medications and controlled substance count, to Staff person A and current Medication Technicians on 7/21/20. (See attachment B)

CSM and/or designee will complete audit of medication carts to ensure they are properly secured 3 days a week for 4 weeks, then weekly for 8 weeks. (See Attachment C)

CSM and/or designee will complete audit including conducting a narcotic count and reviewing narcotic count sheets 3 days a week for 4 weeks, then weekly for 8 weeks. (See Attachment D)

Results of these audits will be reviewed in monthly via QI process.

Update - 12/04/2020

185a - Implement Storage Procedures

1. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

The home's policy on medication storage procedures states that narcotics shall be counted by both the oncoming and outgoing staff at each shift change and at any time when the medication cart keys are handed off to another authorized person. The policy also states that controlled medications are to be stored in a locked narcotic drawer. On 7/16/20 at approximately 6am staff person A left the narcotic drawer of the med cart unlocked and left the med cart unattended while administering a medication to a resident. Through staff interviews of both staff person A and staff person B it was also determined that they did not perform a count of the narcotics at shift change on 7/16/20 at 6am. At approximately 12 noon on 7/16/20 it was discovered that 28 Percocet tablets were missing from the narcotic drawer of the medication cart.

185a - Implement Storage Procedures (*continued*)**Plan of Correction****Accept***Please see attachments***Completion Date:** 08/14/2020**Document Submission****Implemented***185a*

Local police were notified by Executive Director (ED) of unaccounted for Percocet tablets on 7/16/20. Internal investigation initiated and reported to Pennsylvania Department of Health by the Care Service Manager (CSM) on 7/16/20.

CSM completed narcotic count with Medication Technician on current narcotics on 7/16/20, no other discrepancies were noted. (See attachment A)

Medication Cart locks were changed on 7/26/20 by DePietro's Pharmacy

CSM provided re-education on violation code 2600.185.a, including storage of medications and controlled substance count, to Staff persons A and B and current Medication Technicians on 7/21/20. (See attachment B)

CSM and/or designee will complete audit of medication carts to ensure they are properly secured 3 days a week for 4 weeks, then weekly for 8 weeks. (See Attachment C)

CSM and/or designee will complete audit including conducting a narcotic count and reviewing narcotic count sheets 3 days a week for 4 weeks, then weekly for 8 weeks. (See Attachment D)

Results of these audits will be reviewed in monthly via QI process.