

Department of Human Services  
Bureau of Human Service Licensing

September 28, 2020

JOSEPH NEGRAO, OWNER/VICE PRESIDENT  
ALEXANDRIA MANOR OF ALLENTOWN INC  
7 SOUTH NEW STREET  
NAZARETH, PA 18064

RE: ALEXANDRIA MANOR  
7 SOUTH NEW STREET  
NAZARETH, PA, 18064  
LICENSE/COC#: 21064

Dear Mr. Negrao,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/22/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Michele Moskalczyk  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *ALEXANDRIA MANOR* License #: *21064* License Expiration Date: *08/15/2021*  
 Address: *7 SOUTH NEW STREET, NAZARETH, PA 18064*  
 County: *NORTHAMPTON* Region: *NORTHEAST*

**Administrator**

Name: *Heather Smith* Phone: *6107594060* Email:  
*hsmith@alexandriamanor.com, lindscott@pa.gov, mmoskalczy@pa.gov*

**Legal Entity**

Name: *ALEXANDRIA MANOR OF ALLENTOWN INC*  
 Address: *7 SOUTH NEW STREET, NAZARETH, PA, 18064*  
 Phone: *6107594060* Email: *JBURNS@ALEXANDRIAMANOR.COM*

**Certificate(s) of Occupancy**

Type: *C-2 LP* Date: *05/17/1994* Issued By: *L&I*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *94* Waking Staff: *71*

**Inspection**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
 Reason: *Complaint,Incident* Exit Conference Date: *07/22/2020*

**Inspection Dates and Department Representative**

*07/22/2020 - On-Site: Pamela Harris*

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *93* Residents Served: *74*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *11*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *72*  
 Diagnosed with Mental Illness: *2* Diagnosed with Intellectual Disability: *2*  
 Have Mobility Need: *20* Have Physical Disability: *0*

## Inspections / Reviews

## 07/22/2020 - Partial

Lead Inspector: *Pamela Harris*Follow-Up Type: *POC Submission*Follow-Up Date: *08/28/2020*

## 9/3/2020 - POC Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Document Submission*Follow-Up Date: *09/10/2020*

## 9/28/2020 - Document Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Through staff and resident interviews, it was determined that residents were fearful of Staff person A. It was determined that Staff person A would yell at residents, rushed them when providing care, and was rough with care. Resident #3 reported that Staff person A caused pain when administering eye drops and she feared her. Resident #4 reported that Staff person A forced medications on a her when she was on the toilet and when she was on the phone. These incidents were verified through staff interviews.

Plan of Correction

Accept

Staff person A was immediately suspended from duty pending investigation. Upon completion of investigation by DHS and AAA, Staff person A was terminated from her position at Alexandria Manor. Administrator/ designee will maintain annual and as needed continuing education in the policies and procedures related to resident rights, abuse, and neglect to ensure the safety of the residents and maintain compliance with DHS and AAA regulations. Administrator/Designee will re-educate all staff in Resident rights and Regulation 2600.42b on August 28, 2020 and September 2, 2020.

Completion Date: 08/26/2020

Update - 09/03/2020

Please send proof of training --

Administrator/Designee will re-educate all staff in Resident rights and Regulation 2600.42b on August 28, 2020 and September 2, 2020.

Document Submission

Implemented

attachment of all re-education