

Department of Human Services
Bureau of Human Service Licensing

August 21, 2020

HEIDI A. AGUILLO, PRESIDENT
HFA INC
13771 SOUTH EAGLE VALLEY ROAD
TYRONE, PA 16686

RE: OLIVIA VILLAGE
13771 SOUTH EAGLE VALLEY ROAD
TYRONE, PA, 16686
LICENSE/COC#: 31917

Dear Ms. Aguillo,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing licensing inspections on 07/10/2020, 07/13/2020, 07/15/2020, 07/16/2020, 07/17/2020, 07/21/2020, 07/22/2020 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,
Gloria Emick

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: *OLIVIA VILLAGE* License #: *31917* License Expiration Date: *07/03/2021*
 Address: *13771 SOUTH EAGLE VALLEY ROAD, TYRONE, PA 16686*
 County: *BLAIR* Region: *CENTRAL*

Administrator

Name: *Heidi Aguillo* Phone: *8146841005* Email: *oliviavillage@comcast.net*

Legal Entity

Name: *HFA INC*
 Address: *13771 SOUTH EAGLE VALLEY ROAD, TYRONE, PA, 16686*
 Phone: *8146841005* Email: *OLIVIAVILLAGE@COMCAST.NET*

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *06/29/2004* Issued By: *Labor & Industry*

Staffing Hours

Resident Support Staff: Total Daily Staff: *17* Waking Staff: *13*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *07/21/2020*

Inspection Dates and Department Representative

07/10/2020 - Off-Site: Jason McCloskey
07/13/2020 - Off-Site: Jason McCloskey
07/15/2020 - Off-Site: Jason McCloskey
07/16/2020 - Off-Site: Jason McCloskey
07/17/2020 - Off-Site: Jason McCloskey
07/21/2020 - On-Site: Jason McCloskey
07/22/2020 - Off-Site: Jason McCloskey

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *33* Residents Served: *16*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Resident Demographic Data as of Inspection Dates (*continued*)

Number of Residents Who:

Receive Supplemental Security Income: 4

Diagnosed with Mental Illness: 0

Have Mobility Need: 1

Are 60 Years of Age or Older: 13

Diagnosed with Intellectual Disability: 1

Have Physical Disability: 0

Inspections / Reviews

07/10/2020 - Partial

Lead Inspector: *Jason McCloskey*Follow-Up Type: *POC Submission*Follow-Up Date: *08/09/2020*

8/21/2020 - POC Submission

Lead Reviewer: *Gloria Emick*Follow-Up Type: *Document Submission*Follow-Up Date: *10/21/2020*

85b - Infestation**1. Requirements**

2600.

85.b. There may be no evidence of infestation of insects or rodents in the home.

Description of Violation

The home has an active bedbug infestation as evidenced by the presence of live bugs seen on furniture, on walls, and on ceilings in various parts of the home including:

- a blue loveseat in the lobby with live bugs too numerous to count*
- the corner wall across from the entrance where a bedbug was crawling*
- on the ceiling above the door to bedroom 4 where a bedbug was crawling*
- between the mattress and box spring in bedroom 2 where a bedbug was crawling*
- in the bathroom inside bedroom 11 where 4 bedbugs were crawling on the curtain and up the walls; there were several dead bugs on the floor behind the door*
- evidence of bedbug infestation on the corner of the box spring in bedroom 9 consisting of feces and shells*

85b - Infestation (continued)

Plan of Correction

Accept

By Heidi Aguillo and Frederick Aguillo

On 7/21/2020, we identified Ehrlich Pest Control to help us eradicate this bedbug infestation. On Monday, 8/10/2020, Mr. John Englert, (412)992-1487, will visit the facility for assessment and recommendations on how Ehrlich will help us.

The following have been done so far but still to be assessed by Ehrlich for further treatment, etc.

1. On the night of 7/21/2020, the identified blue loveseat in the lobby was carefully moved out of the facility and thrown away. It was replaced by two chairs with arms. The entire lobby carpet, walls, and ceiling were carefully sprayed with a commercial Hot Shot Bed Bug Killer with Egg Kill.
2. On the night of 7/21/2020, the corner wall and all connecting walls and ceilings across from the entrance where a bedbug was seen crawling were also sprayed with same commercial Hot Shot Bed Bug Killer with Egg Kill.
3. On the night of 7/21/2020, the entire ceiling and outside door joints of Sunset Wing (Bedroom 4 belongs to this wing) were also sprayed with same commercial Hot Shot Bed Bug Killer with Egg Kill.
4. On 7/22/2020, we inspected Bedroom 2. We found out that underneath the resident old recliner, there were 3 bugs crawling. We immediately isolated the resident and did the following: a) got rid of the recliner, b) we also found out some infestation under the box spring so that we also got rid of the mattress, the box spring, the headboard, and the bed frame, c:) sprayed the carpet, walls and wall joints, windows, and the bathroom with same Hot Shot Bed Bug Killer with Egg Kill. Immediately fogged the bedroom, the bathroom, and the closet with a total of 6 canisters of Hot Shot Bedbug & Flea Fogger for 5 hours including aeration, d) replaced with new mattress, box spring and bedframe.
5. On 7/23/2020, we fogged Bedroom 11 bathroom with 2 canisters of Hot Shot Bedbug & Flea Fogger for 5 hours including aeration
6. On 7/23/2020, we inspected Bedroom 9 and found out that there is indeed evidence of bedbug infestation on the corner of the box spring. We immediately collected the resident's clothes and put them in the washer/dryer. We then got rid of the entire set of the bed, sprayed the entire room, especially the carpet with same Hot Shot Bed Bug Killer with Egg Kill. Then immediately fogged the bedroom, the bathroom, and the closet with a total of 6 canisters of Hot Shot Bedbug & Flea Fogger for 5 hours including aeration. Replaced with new mattress, box spring and bedframe.

Since 7/24/2020, we have been constantly monitoring the areas specified above. We use an environmental-friendly residential spray called Ecologic Bed Bug Killer (Aerosol) which is safe for children and pets. What we did and have doing are not to replace the job by the experts but at least the initial work has been done.

We are sure that Mr. Englert of Ehrlich will still find some bugs and expect him to exert his professional expertise to help us completely eradicate this infestation problem. We expect him to visit us several times until everything is okay with him. We do not expect that this violation will be completed soon - temporarily, we are indicating the completed by September 15, 2020 or depends on Mr. Englert's assessment later.

Bed Bug Conventional Service Agreement drafted on 8/11/20 and signed with JC Ehrlich on 8/14/20. A copy was provided to The Department on 8/16/20.

Treatment will be initiated on 8/20/20.

Chemical Bed Bug treatment to be performed in the Lobby (16), Library (1), the following listed bedrooms 2, 9, 11, the 1 common living room area's (SSLR) down this same hallway and the entire hallway including corner wall referenced as (3) on the map and that covers the listed rooms above and referenced on the map. Residents will be moved to the other, unaffected wing during treatment.

JC Ehrlich will provide 2 services and 1 follow-up inspection. Documentation of proof of service will be provided to The Department after follow-up inspection.