

**Department of Human Services
Office of Children, Youth and Families**

December 1, 2020

JAMES MANDO, PRESIDENT/CEO
SARAH A. REED CHILDREN'S CENTER
2445 WEST 34TH STREET
ERIE, PA, 16506

RE: SUSAN HIRT HAGEN HALL
2445 WEST 34TH STREET
ERIE, PA, 16506
LICENSE/COC#: 44532

Dear Mr. Mando,

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families licensing inspections on 07/07/2020 through 07/09/2020 of the above facility, no regulatory citations have been identified as a result of this inspection.

Sincerely,
Amber Kalp
Western Region Director

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Office of Children, Youth and Families

**Department of Human Services
Office of Children, Youth and Families
LICENSING INSPECTION SUMMARY
55 PA.CODE CHAPTER 3800**

Agency/Facility Information

Name: *SUSAN HIRT HAGEN HALL*
Address: *2445 WEST 34TH STREET, ERIE, PA 16506*
County: *ERIE* Phone: *8148357603*

License Number: *44532*
License Expiration: *07/31/2021*

Inspection Information

Start Date: *07/07/2020* End Date: *07/09/2020* Type: *Renewal* Notice: *Announced Visit*
Inspector(s): *Tiana Jordan, Erin Bauer, Bonnie Studor*

Inspection Narrative

The Department of Human Services, Office of Children Youth and Families, Western Region (Department) conducted of Annual licensing inspection of the Sarah Reed Children's Center, Susan Hirt Hagen Hall on 7/07/2020 to 7/09/2020 for licensing year on 7/31/2020 to 7/31/2021.

During the inspection, the Department reviewed: 5 percent of all residents files (1 child file); all of the agency's new personnel as well as 5 percent of tenure files. OCYF has reduced the sampling size due to the Governor's Emergency Order instructing the Department to limit the amount of in-person contact. OCYF is adhering to all CDC guidelines.

The Department's review of the staff and resident files went smoothly, all of the files were organized and easy review. A physical site inspection was completed, and there were no regulatory concerns observed.

The Department also spoke with staff and a resident during this review period. Staff stated that he is a school supports staff and that his moved into the Unit when the school closed do to Covid 19. Staff stated "the residents are still doing school work over the summer so he is getting the best of both worlds". He stated restraints are down and he feels closer to the residents through this Covid pandemic. Staff is hopeful that "when the pandemic is over that they will move to take the residents out in the Community". The department also spoke with a resident that stated "how happy she is to be going back home soon." She said the "program really helped her to deal with her issues" through therapy and groups. She states she has been given all the skill to make it at home.

Inspections / Reviews

07/07/2020 - Renewal

Lead Inspector: *Tiana Jordan* Follow-Up Type: *Not Required*

No Deficiencies Identified

OFFICE OF CHILDREN, YOUTH AND FAMILIES
LICENSING SUMMARY SIGNATURE AND APPROVALS

Provider: Sarah Reed Susan Hunt Hayer Hill
Certificate #: 445320



HUMAN SERVICE PROGRAM REPRESENTATIVE

12-1-2020

DATE



REGIONAL SUPERVISOR

12/1/2020

DATE



REGIONAL DIRECTOR

12/1/2020

DATE