





Emailed: June 23, 2020

Ms. Lisa M. Marsilio  
CEO  
Kendal-Crosslands Communities, Inc.  
PO Box 100  
Kennett Square, Pennsylvania 19348

RE: Crosslands  
1660 East Street Road  
Kennett Square, Pennsylvania 19348  
Certificate #: 100980

Dear Ms. Marsilio:

The Department has received your May 22, 2020 renewal application to operate the above Personal Care Home pursuant to Title 55, PA Code, Chapter 2600. A regular license is being issued in response to your application. Your license is enclosed.

Please be advised that, pursuant to 55 Pa.Code § 20.31 (relating to annual inspection), the Department is required to conduct an onsite inspection of the above Personal Care Home at least once every twelve months. The Department will conduct an inspection of Crosslands within the next twelve months. If evidence of noncompliance with Title 55, PA Code, Chapter 2600 is found during the inspection, the Department will take appropriate enforcement action.

If you have any questions about the Department's process, please contact the Bureau of Human Services Licensing's Provider Support Hotline at 1-866-503-3926 or by electronic mail at [ra-pwarlheadquarters@state.pa.us](mailto:ra-pwarlheadquarters@state.pa.us).

Sincerely,

A handwritten signature in black ink that reads "Jamie L. Buchenauer". The signature is written in a cursive style with a large, prominent "J" and "B".

Jamie L. Buchenauer  
Deputy Secretary  
Office of Long-Term Living

Enclosure  
License