

Department of Human Services
Bureau of Human Service Licensing

July 27, 2020

OLD ORCHARD HEALTH CARE CENTER - EASTON PA LLC
333 NORTH SUMMIT STREET
TOLEDO, OH, 43604

RE: ARDEN COURTS OF OLD ORCHARD
4098 FREEMANSBURG AVENUE
EASTON, PA, 18045
LICENSE/COC#: 22604

Dear Ms. Henry,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/04/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cs: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSE INSPECTION SUMMARY**

Facility Information

Name: *ARDEN COURTS OF OLD ORCHARD* License #: *22604* License Expiration Date: *01/17/2021*
 Address: *4098 FREEMANSBURG AVENUE, EASTON, PA 18045*
 County: *NORTHAMPTON* Region: *NORTHEAST*

Administrator

Name: *Arlene Henry* Phone: *4843735135* Email:
Arlene.henry@hcr-manorcare.com,
lindscott@pa.gov, mmoskalczy@pa.gov

Legal Entity

Name: *OLD ORCHARD HEALTH CARE CENTER - EASTON PA LLC*
 Address: *333 NORTH SUMMIT STREET, TOLEDO, OH, 43604*
 Phone: *4843735135* Email: *LICENSE-SUPPORT@HCR-MANORCARE.COM*

Certificate(s) of Occupancy

Type: *I-2* Date: *10/07/2015* Issued By: *Bethlehem Twp.*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *84* Waking Staff: *63*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *06/10/2020*

Inspection Dates and Department Representative

06/04/2020 - Off-Site: Ann O'Haire

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *64* Residents Served: *42*

Secured Dementia Care Unit

In Home: *Yes* Area: *The entire home* Capacity: *64* Residents Served: *42*

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *42*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *42* Have Physical Disability: *0*

Inspections / Reviews

06/04/2020 - Partial

Lead Inspector: *Ann O'Haire*Follow-Up Type: *POC Submission*Follow-Up Date: *07/20/2020*

7/17/2020 - POC Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Document Submission*Follow-Up Date: *07/24/2020*

7/27/2020 - Document Submission

Lead Reviewer: *Michele Moskalczyk*Follow-Up Type: *Not Required*

42b - Abuse**1. Requirements**

2600.

- 42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Resident #1 was found in resident #2's room with a bloody nose which resulted in a fractured to nose. The incident was unwitnessed and both residents were unable to give an account of the incident, however, resident #2 has a history of aggressive behavior towards staff.

Plan of Correction - 07/17/2020**Accept**

Resident #2 has since been discharged and relocated to a skilled nursing facility secondary to behaviors. Due to the Covid-19 pandemic, there was a hold on admissions at the receiving facility, and was transferred immediately following the lifted protocol on June 17, 2020. Staff members were inserviced on identifying signs and symptoms of aggressive behaviors/ behavioral management on June 1-4, 2020. In order to prevent possible future incidents, team members will continue compliance training every 6 months x 1 year, and as needed. Executive Director and Resident Services Coordinator to monitor for continued compliance.

Completion Date: 07/16/2020

Update - 07/16/2020

Please submit proof of staff training to help ensure on-going compliance with this regulation.

Document Submission - 07/27/2020**Implemented**

Attached is the staff training log for behavioral management. In addition, there is a copy of the exam that team members take immediately following the training.