



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**Mailing Date: April 22, 2020**

Mr. Sam Zytman  
Chief Operations Officer  
Community Healthcare PC Operator, Inc.  
2<sup>nd</sup> and 3<sup>rd</sup> Floors  
277 Hoffman Avenue  
Windber, PA 15963

RE: Windber Woods Senior Living and  
Rehabilitation Center  
Certificate #: 333880

Dear Mr. Zytman:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on April 10, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Brett Swanger".

Brett Swanger  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary

# Violation Report

## Facility Information

Name: *WINDBER WOODS SENIOR LIVING & REHABILITATION CENTER*  
Address: *277 HOFFMAN AVENUE, 2ND & 3RD FLOORS, WINDBER, PA 15963*  
County: *SOMERSET* Region: *CENTRAL*

License Number: *33388*

## Administrator

Name: *Danielle Smorto-Dukery* Phone: *8144675505* Email:

## Legal Entity

Name: *COMMUNITY HEALTHCARE PC OPERATOR INC*  
Address: *277 HOFFMAN AVENUE, WINDBER, PA, 15963*

## Certificate(s) of Occupancy

## Staffing Hours

Resident Support Staff: Total Daily Staff: *36* Waking Staff: *27*

## Inspection

Type: *Partial* Reason: *Incident* BHA Docket #: Notice: *Unannounced*

## Inspection Dates and Department Representative

*04/10/2020 - Off-Site: Israel Springs*

## Resident Demographic Data as of Inspection Dates

### General Information

License Capacity: *60* Residents Served: *34*

### Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

### Hospice

Current Residents: *2*

### Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *34*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *2* Have Physical Disability: *0*

187d - Follow Prescriber's Orders

Regulations

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

On 4/2/2020 at 3:45pm, under the direction of Staff Person A, Resident #1 was administered morphine belonging to and ordered for Resident #2.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Attached Page 2A

Legal Entity Representative

*Danielle Smorto-DuKery*  
Signature

Danielle Smorto-DuKery  
Printed Name and Title Administrator

4-15-20  
Date

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The above plan of correction is approved as of 4/16/2020  
(Date)

Plan of correction implementation status as of 4/22/2020  
(Date)

The above plan of correction was approved by BAS  
(Initials)

Implemented  
 Not Implemented

1. Why did it happen?

The staff did not follow proper procedure by notifying the Physician and obtaining an order from a Licensed Prescriber. The staff did not follow proper procedure for obtaining medications as the medication was borrowed from another resident. Personal Care Home Administrator, Staff Person A, ordered med tech, to administer morphine to resident, Resident #1. This medication was not prescribed by the resident's PCP. The PCHA, Staff Person A, assumed the resident was in the process of dying and required the medication. The Med Tech assumed the order was written by the physician and administered the medication as instructed by PCHA. The resident was administered 10 mg of Morphine orally. There were no adverse effects to Resident #1. This action was relayed to NHA the following morning. Upon investigation and interview with the PCHA, the action described above was accurate. The Morphine was borrowed from resident, Resident #2, who uses morphine prn.

2. How did we fix problem?

The PCHA was sent home pending investigation. The Med Tech was interviewed at that time by the NHA. On 4/6/20, upon reviewing all the facts, the PCHA was permanently relieved of her duties. The med tech was immediately re-educated on the medication administration process. The med tech was observed on 5 different medication passes which she successfully completed. Resident #2's morphine was restocked at the facilities cost and Hospice was notified as Resident #2 was under their care.

3. How to prevent?

All med techs will be re-educated on the process of administering prescribed medications and the process of obtaining new medications. All med techs will be observed and audited by the nurse manager during a medication pass. The results of audits will be reported to PCHA. All audits/observations will be completed by 4/23/20.

4. Actions needed to maintain

The nurse manager will continue to monitor all med techs on medication administration quarterly and as needed. All new physician orders are to be reviewed and verified by the nurse manager. No medications will be administered without a physician's order.