



pennsylvania
DEPARTMENT OF HUMAN SERVICES

SENT VIA EMAIL: dbryce@vcs.org
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jpruett@vcs.org

MAILING DATE: June 2, 2020

Mr. Nick Vizzoca
Chief Executive Officer
Vincentian De Marillac
5300 Stanton Avenue
Pittsburgh, Pennsylvania 15206

RE: Schenley Gardens
3890 Bigelow Boulevard
Pittsburgh, Pennsylvania 15213
License #: 449860

Dear Mr. Vizzoca:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on April 7, 2020 and April 8, 2020, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Janine Wenzig".

Janine Wenzig
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

RECEIVED
MAY 13 2020
WEST REGION FIELD OFFICE
Human Services Licensing

Facility Information

Name : SCHENLEY GARDENS

License Number: 44986

Address: 3890 BIGELOW BOULEVARD, PITTSBURGH, PA 75273

County: ALLEGHENY

Region: WESTERN

Administrator

Name: Danielle Bryce

Phone: 4725087807

Email: JPRUETT@VCS.ORG

Legal Entity

Name: VINCENT/AN DE MARILLAC

Address: 5300 STANTON AVENUE, PITTSBURGH, PA, 75206

Certificate(s) of Occupancy

Type: /-2

Date:

Issued By:

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 708

Waking Staff: 87

Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Complaint, Incident

Inspection Dates and Department Representative

04/07/2020 - Off-Site: Josh Hoover

04/08/2020 - Off-Site: Josh Hoover

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 764

Residents Served: 72

Secured Dementia Care Unit

In Home: Yes

Area: 5th Floor

Capacity: 32

Residents Served : 77

Hospice

Current Residents: NA

Number of Residents Who:

Receive Supplemental Security Income : 7

Are 60 Years of Age or Older : 77

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 36

Have Physical Disability: 0

1Sa - Resident Abuse Report

Regulations

2600.

15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701-10225.707) and 6 Pa. Code § 15.21-15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

At the end of February/beginning of March 2020, in the late afternoon, resident #1, who resides in the Secured Dementia Care Unit (SDCU), was lying in another resident's empty bed. Staff person A witnessed staff person B screaming at resident #1 saying "Get out! Get out! Go to your room! This isn't your room!" Resident #1 struck staff person B in the stomach. Staff person B then raised her hand in a fist and approached resident #1 in an aggressive manner, while continuing to scream at the resident. Staff person A stepped between them to protect the resident. Staff person B continued to yell as staff person A assisted resident #1 away and to her bedroom. Resident #1 was fearful and upset by the situation, and refused to leave her bedroom for the remainder of the evening. This allegation of abuse was not reported to the local Area Agency on Aging until 4/6/2020.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

A written statement was sent to the Administrator by staff person A via text on 4/5/2020. There was no date or time of the incident included in the statement. Administrator immediately initiated an investigation. On 4/10/2020, Staff person A was verbally counseled by the Administrator and LPN Manager of Resident Services on timely abuse reporting and being a mandated reporter. Discussed the importance of reporting any allegation of abuse to a member of the management team as soon as it occurs. Also provided the staff member with additional outlets that she could report to such as the ombudsman, Area Agency on Aging, or the Vincentian Compliance Hotline (ability to report anonymously).

On April 9, 2020, the Relias module "Recognizing and Reporting Elder Abuse" was assigned as a mandatory training for all Schenley Gardens Staff. See attached module transcript, DHS record of training, and Relias course completion history.

The administrator (or designee) will contact the Allegheny Country Area Agency on Aging (AAA) within 30 days after the Governor ends the Disaster Proclamation to schedule a representative to come out to Schenley Gardens to provide in-person education to the staff on abuse reporting pending AAA scheduling availability.

Legal Entity Representative



Signature


Danielle Bryce PCITA 5/13/2020
Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 5/15/20 Plan of correction implementation status as of 5/15/20
(Date) (Date)

- Implemented
- Not Implemented

The above plan of correction was approved by 
(Initials)

 Danielle Bryce PCMA 5/13/2020

16c - Written Incident Report

Regulations

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

At the end of February/beginning of March 2020, in the late afternoon, resident #1, who resides in the SDCU, was lying in another resident's empty bed. Staff person A witnessed staff person B screaming at resident #1 saying "Get out! Get out! Go to your room! This isn't your room!" Resident #1 struck staff person B in the stomach. Staff person B then raised her hand in a fist and approached resident #1 in an aggressive manner, while continuing to scream at the resident. Staff person A stepped between them to protect the resident. Staff person B continued to yell as staff person A assisted resident #1 away and to her bedroom. Resident #1 was fearful and upset by the situation, and refused to leave her bedroom for the remainder of the evening. This incident was not reported to the Department until 4/6/2020.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

A written statement was sent to the Administrator by staff person A via text on 4/5/2020. There was no date or time of the incident included in the statement. Administrator immediately initiated an investigation. On 4/10/2020, Staff person A was verbally counseled by the Administrator and LPN Manager of Resident Services on timely abuse reporting and being a mandated reporter. Discussed the importance of reporting any allegation of abuse to a member of the management team as soon as it occurs. Also provided the staff member with additional outlets that she could report to such as the ombudsman, Area Agency on Aging, or the Vincentian Compliance Hotline (ability to report anonymously).

On April 9, 2020, the Relias module "Recognizing and Reporting Elder Abuse" was assigned as a mandatory training for all Schenley Gardens Staff. See attached module transcript, DHS record of training, and Relias course completion history.

The administrator (or designee) will contact the Allegheny Country Area Agency on Aging (AAA) within 30 days after the Governor ends the Disaster Proclamation to schedule a representative to come out to Schenley Gardens to provide education to the staff on abuse reporting pending AAA scheduling availability.

Legal Entity Representative



Signature

Danielle Bryce RCHA 5/13/20

Printed Name and Title


Date

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(Date)

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(Date)

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The above plan of correction was approved by 
(Initials)

Danielle Bryce Danielle Bryce ACTA 5/13/2020

42b - Abuse

Regulations

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

At the end of February/beginning of March 2020, in the late afternoon, resident #1, who resides in the SDCU, was lying in another resident's empty bed. Staff person A witnessed staff person B screaming at resident #1 saying "Get out! Get out! Go to your room! This isn't your room!" Resident #1 struck staff person B in the stomach. Staff person B then raised her hand in a fist and approached resident #1 in an aggressive manner, while continuing to scream at the resident. Staff person A stepped between them to protect the resident. Staff person B continued to yell as staff person A assisted resident #1 away and to her bedroom. Resident #1 was fearful and upset by the situation, and refused to leave her bedroom for the remainder of the evening.

On the evening of 4/4/2020, staff person B was overheard by multiple staff members recounting this incident. Staff person B stated that if staff person A had not been present, "I would have fucked her up," and said that if any residents displayed physical aggression towards her again that she would "knock them out and make it look like an unwitnessed fall."

Repeat Violation-10/22/2019

Plan of Correction (POC)


(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Staff person B was placed on suspension pending investigation on 4/5/2020 prior to the start of her scheduled shift. Staff person B was terminated upon completion of the facility's internal investigation on 4/6/2020.

On April 9, 2020, the Relias module "Recognizing and Reporting Elder Abuse" was assigned as a mandatory training for all Schenley Gardens Staff. See attached module transcript, DHS record of training, and Relias course completion history.

The administrator (or designee) will contact the Allegheny Country Area Agency on Aging (AAA) within 30 days after the Governor ends the Disaster Proclamation to schedule a representative to come out to Schenley Gardens to provide education to the staff on abuse reporting pending AAA scheduling availability.

The management team will interview four residents biweekly for 3 months using the Resident Abuse Questionnaire starting 5/8/2020. Documentation of the interviews will be maintained. See first four interviews attached.

 5/15/20

 Danielle Bryce PCITA 5/13/2020

04/07/2020

6 of 8

Legal Entity Representative

Signature

Danielle Bryce PCMA 5/13/20

Printed Name and Title

Date

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- Not Implemented

54a - Direct Care Staff

Regulations

2600.

54.a. Direct care staff persons shall have the following qualifications:

- 1. Be 18 years of age or older, except as permitted in subsection (b).
- 2. Have a high school diploma, GED or active registry status on the Pennsylvania nurse aide registry.
- 3. Be free from a medical condition, including drug or alcohol addiction, that would limit direct care staff persons from providing necessary personal care services with reasonable skill and safety.

Description of Violation

Direct care staff person B, hired on 6/26/2019, does not have a high school diploma, GED diploma, or active registration status on the Pennsylvania nurse aide registry.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Direct care staff person B is no longer employed by Schenley Gardens.

On 5/8/2020, a file audit was completed by the Administrator and Human Resources on all direct care staff to ensure that a high school diploma, GED or active nurse aide registry is present in their files. See attached audit.

Human resources makes all job offers for new hires at Schenley Gardens. The human resources professional collects all required documentation upon hire to maintain in the employee file. The human resources professional was educated by the Administrator on the 54a qualifications for direct care staff persons on 5/11/2020. Please see attached record of training.

Quarterly file audits of direct care staff qualifications will be completed by the Administrator (or designee).

Legal Entity Representative


Signature


Danielle Bryce Patta 5/13/20
Printed Name and Title Date

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