pennsylvania
DEPARTMENT OF HUMAN SERVICES

SENT VIA EMAIL: bsherbondy@passavant.org
cgrant@passavant.org

MAILING DATE: May 22, 2020

Mr. Rick D. Senft
CEO/President
Passavant Memorial Homes
163 Thorn Hill Road
Warrendale, Pennsylvania 15086

RE: Passavant Memorial Homes
Kohler Hall
641 Reno Street
Rochester, Pennsylvania 15074
License #: 449770

Dear Mr. Senft:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on April 7, 2020; April 8, 2020 and April 9, 2020, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Larry Mazza
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

RECEIVED

4/29/2020

Western Region Field Office
Bureau of Human Services Licensing

Violation Report

Facility Information

Name: *PASSAVANT MEMORIAL HOMES KOHLER HALL*
License Number: *44977*
Address: *641 RENO STREET, ROCHESTER, PA 15074*
County: *BEAVER*
Region: *WESTERN*

Administrator

Name: *Fonda Moffett*
Phone: *7247750448*
Email: *BSHERBONDY@PASSAVANT.ORG*

Legal Entity

Name: *PASSAVANT MEMORIAL HOMES*
Address: *163 THORN HILL ROAD, WARRENDALE, PA, 15086*

Certificate(s) of Occupancy

Type: *C-2 LP*
Date:
Issued By:

Staffing Hours

Resident Support Staff: *0*
Total Daily Staff: *8*
Waking Staff: *6*

Inspection

Type: *Partial*
BHA Docket #:
Notice: *Unannounced*
Reason: *Complaint*

Inspection Dates and Department Representative

04/07/2020 - Off-Site: Amy Duncan

04/08/2020 - Off-Site: Amy Duncan

04/09/2020 - Off-Site: Amy Duncan

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *8*
Residents Served: *8*

Secured Dementia Care Unit

In Home: *No*
Area:
Capacity:
Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *8*
Are 60 Years of Age or Older: *4*
Diagnosed with Mental Illness: *8*
Diagnosed with Intellectual Disability: *2*
Have Mobility Need: *0*
Have Physical Disability: *0*

42I - Personal Clothing

Regulations

2600.
42.I. A resident has the right to furnish his room and purchase, receive, use and retain personal clothing and possessions.

Description of Violation

On 3/30/20, resident #1 had groceries delivered to the home for her personal consumption; however, the home threw the items in the trash and did not distribute the items to the resident.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Pages 2A and 2B of 2

Legal Entity Representative

Signature

RICK D. SENFT, CEO & PRESIDENT 4/29/20

Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 5/1/2020 (Date)

The above plan of correction was approved by (Initials)

Plan of correction implementation status as of 5/18/2020 (Date)

X Implemented

☐ Not Implemented

4/27/2020 - Kohler Personal Care Home Plan of Correction

Violation:

2600.42.I. A resident has the right to furnish his room and purchase, receive, use and retain personal clothing and possessions.

Description of Violation on Licensing Inspection Summary:
"On 3/30/20, resident #1 had groceries delivered to the home for her personal consumption; however, the home threw the items in the trash and did not distribute the items to the resident."

Plan of Correction:

Discussion
Processes for mail distribution had been revised to provide for resident and employee safety during the COVID-19 crisis. Mail and packages delivered to the facility or to the P.O. box were brought to the facility then transported to the corporate office for sanitation. Upon sanitation, items were returned to the facility for distribution.

In regard to the citation identified above, one of the things that interfered with receipt, sanitation and distribution of packages for the individual, was that the package was placed on the front porch of a building that had been closed for sanitation during the pandemic and was only found after the individual had advised staff that they had not received items she had ordered. Upon discovery, these items were sent to the corporate office for sanitation and returned to the individual at the facility.

Initial Safety Protocols for Mail and Packages being followed during the COVID-19 Pandemic were as follows:

- The mail was picked up every other day at the post office by Passavant Memorial Homes management personnel.
- Mail or packages delivered to the reception area (Building adjacent to Kohler PCH Building) were sent to the Corporate Office for sanitation purposes.
- Once mail or packages were sanitized, the items were given to staff on duty at the Kohler Personal Care Home.
- The staff member would distribute the mail at that time to the resident.

Modified Process

Passavant Memorial Homes will ensure that Residents are able to furnish his/her room and purchase, receive, use and retain personal clothing and possessions in accordance with regulatory standard. During the COVID-19 outbreak the following modified protocols will be followed.

AM By 5/15/2020 • All Staff will be trained in the safety protocols involving mail and package delivery.

AM By 5/15/2020 • All Residents will be trained in the safety protocols involving mail and package

delivery.

- The mail will be picked up every other day at the post office by Passavant Memorial Homes management personnel.
- Mail or packages delivered to the reception area (Building adjacent to Kohler PCH Building) will be sent to the Corporate Office for sanitation purposes.
- Once mail or packages are sanitized, the items will be returned to the Kohler PCH and given to staff on duty at the Kohler Personal Care Home.
- The staff member will distribute the mail/package at that time to the resident.
- Sanitation process will be completed within 24 hours of the delivery of the mail or package.
- The PCH Administrator will monitor to ensure compliance with this updated safety protocol.

Upon resolution of the threat of COVID-19 Pandemic, the following protocols will be implemented:

- Mail and packages will be picked up at the Post Office box every day.
- Mail/packages not delivered by the U.S mail, will be delivered to the Administration Building reception areas.
- The PCH administrator or designee will check every morning and every afternoon for the delivery of any mail/packages.
- The mail/package will be sanitized immediately with disinfectant spray.
- The mail/ package will be delivered to the Kohler Personal Care Home and given directly at that time to the resident it belongs to, unopened.
- All Staff will be trained in the protocols involving mail and package delivery.
- All Residents will be trained in the protocols involving mail and package delivery.
- The PCH Administrator will monitor to ensure compliance with this updated protocol.

Submitted by: Sonda Mayfield PCHA — PCH Administrator

4-29-2020 — Date