



Sent via e-mail to: mclementoni@countrymeadows.com
MAILING DATE: May 28, 2020

Ms. Diana Ponterio
Sr. VP of Operations/Regulatory Compliance
Country Meadows of Northampton Associates LP
830 Cherry Drive
Hershey, Pennsylvania 17033

RE: Meadows Living Center at Country Meadows
of Bethlehem
4005 Green Pond Road
Bethlehem, Pennsylvania 18020
License #: 237880

Dear Ms. Ponterio:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on March 26, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Moskalczyk".

Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: MEADOWS LIVING CENTER AT COUNTRY MEADOWS OF BETHLEHEM
Address: 4005 GREEN POND ROAD, BETHLEHEM, PA 18020
County: NORTHAMPTON Region: NORTHEAST

License Number: 23788

Administrator

Name: Melissa Clementoni Phone: 6108823190 Email: mclementoni@countrymeadows.com

Legal Entity

Name: COUNTRY MEADOWS OF NORTHAMPTON ASSOCIATES LP
Address: 830 CHERRY DRIVE, HERSHEY, PA, 17033

Certificate(s) of Occupancy

Type: C-2 LP	Date:	Issued By:
Type: I-1	Date: 03/25/2013	Issued By: L&I
Type: C-1	Date: 03/26/1999	Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 76 Waking Staff: 57

Inspection

Type: Partial BHA Docket #: Notice: Unannounced
Reason: Incident

Inspection Dates and Department Representative

03/26/2020 - Off-Site: Amy Deluca

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 64 Residents Served: 38

Secured Dementia Care Unit

In Home: Yes Area: Entire Building Capacity: 64 Residents Served: 38

Hospice

Current Residents: 1

Number of Residents Who:

Receive Supplemental Security Income: 0	Are 60 Years of Age or Older: 38
Diagnosed with Mental Illness: 0	Diagnosed with Intellectual Disability: 0
Have Mobility Need: 38	Have Physical Disability: 0

202 - Prohibitions

Regulations

2600.

202. The following procedures are prohibited:

1. Seclusion, defined as involuntary confinement of a resident in a room from which the resident is physically prevented from leaving, is prohibited. This does not include the admission of a resident in a secured dementia care unit in accordance with § 2600.231 (relating to admission).
2. Aversive conditioning, defined as the application of startling, painful or noxious stimuli, is prohibited.
3. Pressure point techniques, defined as the application of pain for the purpose of achieving compliance, is prohibited.
4. A chemical restraint, defined as use of drugs or chemicals for the specific and exclusive purpose of controlling acute or episodic aggressive behavior, is prohibited. A chemical restraint does not include a drug ordered by a physician or dentist to treat the symptoms of a specific mental, emotional or behavioral condition, or as pretreatment prior to a medical or dental examination or treatment.
5. Mechanical restraint, defined as a device that restricts the movement or function of a resident or portion of a resident's body, is prohibited. Mechanical restraints include geriatric chairs, handcuffs, anklets, wristlets, camisoles, helmet with fasteners, muffs and mitts with fasteners, poseys, waist straps, head straps, papoose boards, restraining sheets, chest restraints and other types of locked restraints. A mechanical restraint does not include a device used to provide support for the achievement of functional body position or proper balance that has been prescribed by a medical professional as long as the resident can easily remove the device.
6. A manual restraint, defined as a hands-on physical means that restricts, immobilizes or reduces a resident's ability to move his arms, legs, head or other body parts freely, is prohibited. A manual restraint does not include prompting, escorting or guiding a resident to assist in the ADLs or IADLs.

Description of Violation

On 3/18/2020 a home health agency aide, Staff person A, was witnessed using pressure on resident #1's shoulders to push the resident into her chair.

Plan of Correction (POC)

Country Meadows co-workers were in no way responsible for this violation. A family employed home healthcare agency aide was witnessed attempting to use pressure to seat our resident in her chair. Country Meadows staff immediately intervened and prevented this from happening. The resident was assessed and found to have no injuries. The agency person was immediately removed from the premises and is not permitted back on any of our campuses. The family and the home healthcare agency were notified about their employee's behavior and encouraged to take action with this employee. Country Meadows reported this agency co-worker to both the Department of Human Services and Area Agency on Aging per policy and regulation. Ongoing Country Meadows will continue to safeguard our residents through monitoring of agency personnel's behavior and have zero tolerance for home healthcare agency's aides that do not properly care for our residents.

Legal Entity Representative


Signature

 Sr VP 4/21/2020
Printed Name and Title Date

202 - Prohibitions (*continued*)

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The above plan of correction is approved as of 5-6-20
(Date)

Plan of correction implementation status as of 5-6-20
(Date)

Implemented

Not Implemented

The above plan of correction was approved by MM
(Initials)