



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**Sent via e-mail [murray@pennswood.org](mailto:murray@pennswood.org)  
Sent via e-mail [hendrick@pennswood.org](mailto:hendrick@pennswood.org)  
August 27, 2020**

Mr. Daniel Murray  
CEO  
Pennswood Village  
1382 Newtown-Langhorne Road  
Newtown, Pennsylvania 18940

RE: Pennswood Village Personal Care Home  
License #: 126750

Dear Mr. Murray:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on March 24 and 25, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

*Mia Johnson*

Mia Johnson  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary

# Violation Report

## Facility Information

Name: *PENNSWOOD VILLAGE PERSONAL CARE HOME*  
Address: *1382 NEWTOWN-LANGHORNE ROAD, NEWTOWN, PA 18940*  
County: *BUCKS* Region: *SOUTHEAST*

License Number: *12675*

## Administrator

Name: *Kim Hendrick* Phone: *2159689110* Email: *Hendrick@pennswood.org*

## Legal Entity

Name: *PENNSWOOD VILLAGE*  
Address: *1382 NEWTOWN-LANGHORNE ROAD, NEWTOWN, PA, 18940*

## Certificate(s) of Occupancy

Type: *C-1* Date: Issued By:

## Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *46* Waking Staff: *35*

## Inspection

Type: *Partial* BHA Docket #: Notice: *Unannounced*  
Reason: *Incident*

## Inspection Dates and Department Representative

*03/24/2020 - Off-Site: Dean Gray*  
*03/25/2020 - Off-Site: Dean Gray*

## Resident Demographic Data as of Inspection Dates

### General Information

License Capacity: *41* Residents Served: *38*

### Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

### Hospice

Current Residents: *1/9*

### Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *38*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *8* Have Physical Disability: *0*

42s - Privacy

Regulations

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

On 02/21/2020, at approximately 2:30 am, resident #1 was recorded on a home issued cell phone. The recording included video and audio.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Pennswood Village issued cell phone with the video/audio recording was immediately removed from service on 2/21/20.

The staff member, was suspended pending investigation on 2/21/20.

Effective 2/21/20, all video recording capabilities were removed from Pennswood Village issued cell phones.

Effective 3/27/20, all audio recording capabilities were removed from Pennswood Village issued cell phones.

All Personal Care Staff to be retrained/review Resident Rights by May 6, 2020.

Staff member to complete Resident Rights training prior to return to work with residents.

Legal Entity Representative



Signature

Kimberly S. Hendrick PCA 4/7/20

Printed Name and Title

Date


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The above plan of correction is approved as of 8/12/20 (Date)

Plan of correction implementation status as of 8/12/20 (Date)

Implemented

Not Implemented

The above plan of correction was approved by  (Initials)