



Sent via e-mail to: Doreen.Muller@merakey.org
MAILING DATE: June 2, 2020

Mr. Michael A. Barton
Executive Vice President
Merakey Pennsylvania
4251 Crums Mill Road
Harrisburg, Pennsylvania 17112

RE: Merakey Pennsylvania
515 Delaware Avenue
Bethlehem, Pennsylvania 18015
License #: 224010

Dear Mr. Barton:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on March 13, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in blue ink, appearing to read "M. Moskalczyk".

Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: *MERAKEY PENNSYLVANIA*

License Number: *22401*

Address: *515 DELAWARE AVENUE, BETHLEHEM, PA 18015*

County: *LEHIGH*

Region: *NORTHEAST*

Administrator

Name: *Doreen Muller*

Phone: *6108668331*

Email: *GFRASCELLA@MERAKEY.ORG*

Legal Entity

Name: *MERAKEY PENNSYLVANIA*

Address: *4251 CRUMS MILL ROAD, HARRISBURG, PA, 17112*

Certificate(s) of Occupancy

Type: *R-4*

Date:

Issued By:

Staffing Hours

Resident Support Staff: *0*

Total Daily Staff: *14*

Waking Staff: *11*

Inspection

Type: *Partial*

BHA Docket #:

Notice: *Unannounced*

Reason: *Incident*

Inspection Dates and Department Representative

03/13/2020 - Off-Site: Pamela Harris

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *16*

Residents Served: *14*

Secured Dementia Care Unit

In Home: *No*

Area:

Capacity:

Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *10*

Are 60 Years of Age or Older: *7*

Diagnosed with Mental Illness: *14*

Diagnosed with Intellectual Disability: *0*

Have Mobility Need: *0*

Have Physical Disability: *0*

42c - Treatment of Residents

Regulations

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

During the investigation by Adult Protective Services, an interview with a second shift staff members was completed. It was determined that Resident 1 was treated badly and made fun of until she had a bad behavior when the administrator was not at the facility. Resident 1 was not treated with dignity and respect by staff persons in the home.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

see attached

Legal Entity Representative

Tennessee Snyder
Signature

Senior Vice President of ABH 5/8/2020
Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 5-18-20
(Date)

Plan of correction implementation status as of 5-18-20
(Date)

The above plan of correction was approved by MM
(Initials)

Implemented
 Not Implemented



Bureau of Human Services Licensing
Department of Human Services | Office of Long Term Living

Name: Merakey Pennsylvania
Address: 515 Delaware Avenue
Bethlehem, Pennsylvania 18015

License #: 22401
County: Lehigh

2600.42.c A resident shall be treated with dignity and respect

During the investigation by Adult Protective Services, an interview with a second shift staff member was completed. It was determined that Resident 1 was treated badly and made fun of until she had a bad behavior when the administrator was not at the facility. Resident 1 was not treated with dignity and respect by staff persons in the home.

Corrective Action Plan:

We disagree with the violation of 2600.42.c. for the following reasons however to err on the side of precaution we implemented the following steps:

- One employee was interviewed by investigator despite 3 others on shift at the time of alleged incident.
- The alleged perpetrator was not interviewed, this employee did not return phone calls to investigator and is no longer an employee of Merakey.
- The resident has a history of difficult behavior and was struggling the 3 days leading up to the incident in question.
- Merakey has a zero-tolerance policy – see attached.

On September 9, 2019 an Inservice training was completed by the Administrator for all staff on "dealing with People and Mental Illness". See attached sign in sheet and training materials.

On September 24, 2019 Inservice training on "Resident Rights". See attached sign in sheet and training materials.

On December 24, 2019 an Inservice training "Mental Health and Boundaries" was completed. See attached sign in sheet and training materials.

The Administrator will perform Inservice training for all staff on "Dealing with People and Mental Illness, Resident Rights with a focus on treating individuals with dignity and

515 Delaware Avenue, Bethlehem, PA 18015
610-625-3940 www.merakey.org

respect, Professionalism and Mental Health and Boundaries" by 5/12/2020 and yearly thereafter.

Monitoring – The Administrator will ask a set of questions on "Resident Rights and treating residents with "Dignity and Respect" during each monthly team meeting.

<u>Tinnesia Snyder</u>		<u>5/8/2020</u>
Signature of Legal Entity Representative		Date
<u>Tinnesia Snyder</u>	<u>Senior Vice President</u>	<u>724-942-4677</u>
Name of Legal Entity Representative	Title	Telephone Number

5-18-2020

MM