



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: beersr@csgonline.org
MAILING DATE: May 1, 2020

Ms. Susan C. Blue
President/Chief Executive Officer
Community Services Group, Inc.
320 Highland Drive, P.O. Box 597
Mountville, Pennsylvania 17554

RE: Community Services Group
532 West Saylor Street
Atlas, Pennsylvania 17851
License #: 208130

Dear Ms. Blue:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on March 10, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Moskalczyk".

Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: *COMMUNITY SERVICES GROUP*

License Number: *20813*

Address: *532 W. SAYLOR STREET,, ATLAS, PA 17851*

County: *NORTHUMBERLAND*

Region: *NORTHEAST*

Administrator

Name: *Roxanne Beers*

Phone: *5703392360*

Email: *beersr@CSGONLINE.ORG*

Legal Entity

Name: *COMMUNITY SERVICES GROUP INC*

Address: *P.O. BOX 597, 320 HIGHLAND DRIVE, MOUNTVILLE, PA, 17554*

Certificate(s) of Occupancy

Type: *C-2 LP*

Date:

Issued By:

Staffing Hours

Resident Support Staff: *0*

Total Daily Staff: *18*

Waking Staff: *14*

Inspection

Type: *Partial*

BHA Docket #:

Notice: *Unannounced*

Reason: *Complaint*

Inspection Dates and Department Representative

03/10/2020 - On-Site: Pamela Harris

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *20*

Residents Served: *18*

Secured Dementia Care Unit

In Home: *No*

Area:

Capacity:

Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *16*

Are 60 Years of Age or Older: *9*

Diagnosed with Mental Illness: *18*

Diagnosed with Intellectual Disability: *0*

Have Mobility Need: *0*

Have Physical Disability: *0*

5a1 - DHS Access

Regulations

2600.

5.a. The administrator or a designee shall provide, upon request, immediate access to the home, the residents and records to:

Description of Violation

On 3/10/2020, Staff person B denied department access to records stating the records are on an electronic system called Welligent and she was unable to access the records requested by the department.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Regulation 2600.5.a states the administrator or a designee shall provide, upon request, immediate access to the home, the residents and records. On 3/10/2020, Staff person B denied department access to records stating the records are on an electronic system Welligent and she was unable to access the records requested by the department. Resident records are in electronic form using Welligent. The administrator prepared a process document to instruct administrators and designees on the process for granting access to electronic health records for department inspectors (see attached). The administrator will ensure compliance with this regulation.

Legal Entity Representative

Royanne Beus
Signature

Royanne Beus
Printed Name and Title

4/18/2020
Date

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The above plan of correction is approved as of 4-22-20
(Date)

Plan of correction implementation status as of 4-22-20
(Date)

Implemented

Not Implemented

The above plan of correction was approved by MM
(Initials)

103c - Food Protected

Regulations

2600.

103.c. Food shall be protected from contamination while being stored, prepared, transported and served.

Description of Violation

On 3/10/2020 at 9:30am there was a dented can of tomatoes on the dry store rack.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Regulation 2600.103.c states Food shall be protected from contamination while being stored, prepared, transported and served. On 3/10/2020 at 930am there was a dented can of tomatoes on the dry store rack in the home. On 3/10/2020 this can was immediately removed from the home. To prevent the occurrence again in the future, a sign was posted on the dry rack alerting staff to check all cans upon delivery of food items and also to check cans before opening to ensure no dented cans are used (see attached). The administrator will monitor this regulation for compliance

Legal Entity Representative

Ryanne Bus
Signature

Ryanne Bus
Printed Name and Title

4/18/2020
Date

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103i - Outdated Food

Regulations

2600.

103.i. Outdated or spoiled food or dented cans may not be used.

Description of Violation

On 3/10/2020 at 9:30am there was a frozen bag of bagels, roast beef, and meat patties stored in the freezer in the kitchen that was not labeled with a date.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Regulation 2600.103.i states outdated or spoiled food or dented cans may not be used. On 3/10/2020 at 930am there was a frozen bag of bagels, roast beef, and meat patties stored in the freezer in the kitchen that was not labeled with a date. The employee in the position of program cook at the time of this inspection is no longer employed by CSG. However, to avoid this occurrence again in the future, a monitoring sheet was created for staff and/or supervisors to check the refrigerator and the freezer daily to ensure all items are labeled and dated (see attached). The administrator will monitor this regulation for compliance.

Legal Entity Representative

Royanne Beers
Signature

Royanne Beers
Printed Name and Title
4/18/2020
Date

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144c1 - Smoking Area Guidelines

Regulations

2600.

144.c. A home that permits smoking inside or outside of the home shall develop and implement written fire safety policy and procedures that include the following:

Description of Violation

The home permit's smoking in the gazebo. However, cigarette butts were on the ground around the site exit and ramp.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Regulation 2600.144.c states a home that permits smoking inside or outside of the home shall develop and implement written fire safety policy and procedures. The home permits smoking in the gazebo. However, on 3/10/2020, cigarette butts were on the ground around the site exit and ramp. The cigarette butts were immediately removed and all residents who are smokers were informed of the pending violation and reminded of the house rule. To avoid this occurrence again in the future supervisors will monitor staff compliance with the task of cleaning cigarette butts, weekly (see attached) The administrator will monitor this regulation for compliance.

Legal Entity Representative

Rochelle Beers
Signature

Rochelle Beers
Printed Name and Title

4/18/2020
Date

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161d - Dietary Needs

Regulations

2600.

161.d. A resident's special dietary needs as prescribed by a physician, physician's assistant, certified registered nurse practitioner or dietitian shall be met. Documentation of the resident's special dietary needs shall be kept in the resident's record.

Description of Violation

Resident #1 is prescribed a lactose free diet. However, Staff person A stated he mostly serves what is on the menu. The home is unable to follow resident specific or special diets.

Repeat Violation on 4/18/19.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Regulation 2600.161.d states a resident's special dietary needs as prescribed by a physician, physician's assistant, certified nurse practitioner or dietician shall be met. Documentation of the resident's special dietary needs shall be kept in the resident's record. Resident #1 is prescribed a lactose free diet. However, On 3/10/2020 staff person A stated he mostly serves what is on the menu. This staff person stated information that is inaccurate. The home purchases lactaid specifically for this resident. Staff person A is no longer employed by CSG. To prevent this occurrence again in the future a special diets sheet was added to the kitchen to ensure all special diets are followed with also ensuring confidentiality is protected (see attached). The administrator will monitor this regulation for compliance.

Legal Entity Representative

Rhonda Beers
Signature

Rhonda Beers
Printed Name and Title

4/18/2020
Date

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162c - Menus Posted

Regulations

2600.

162.c. Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

Description of Violation

On 3/10/2020, menus posted were for March 2-8, 2020 and March 9-15, 2020. The home is not posting menus as per this regulation.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Regulation 2600.162.c states menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home. On 3/10/2020, menus posted were for March 2-8 and March 9-15. The home is not posting menus as per this regulation. The staff responsible for posting the menus is no longer employed by CSG. However, to avoid this occurrence in the future, supervisors will monitor the changing of the posted menus to ensure the regulation is in compliance (see attached). The administrator will monitor this regulation for compliance.

Legal Entity Representative

[Handwritten Signature]
Signature

Roxanne Bees 4/18/2020
Printed Name and Title Date

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162e - Menu Changes

Regulations

2600.

162.e. A change to a menu shall be posted in a conspicuous and public place in the home and shall be accessible to a resident in advance of the meal. Meal substitutions shall be made in accordance with § 2600.161 (relating to nutritional adequacy).

Description of Violation

On March 10, 2020, Tuna Salad on bread and macaroni salad were listed on the menu for the lunch meal. Tuna salad on hamburger bun and carrots was served instead. No notice was provided to the residents in advance of the meal change.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Regulation 2600.162.e states a change to a menu shall be posted in a conspicuous and public place in the home and shall be accessible to a resident in advance of the meal. Meal substitutions shall be made in accordance with 2600.161. on 3/10/2020, Tuna Salad on bread and macaroni salad were listed on the menu for the lunch meal. Tuna salad on a hamburger bun and carrots were served instead. No notice was provided to the residents in advance of the meal change. To prevent this occurrence in the future, supervisors will monitor the food supply weekly to ensure any needed changes to the menus can be made and allow advance notice to the residents (see attached). The administrator will monitor this regulation for compliance.

Legal Entity Representative

Roxanne Bees
Signature

Roxanne Bees
Printed Name and Title

4/18/2020
Date

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