



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: htaylor@concordia-southhills.org
kfrndak-suder@concordia-southhills.org

MAILING DATE: April 9, 2020

Ms. Heather Taylor
Administrator
Concordia Lutheran Ministries of Pittsburgh
1300 Bower Hill Road
Pittsburgh, Pennsylvania 15243

RE: Concordia of South Hills
License #: 441450

Dear Ms. Taylor:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on March 9, 2020, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "L. Mazza".

Larry Mazza
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

4/2/2020

Violation Report

Western Region Field Office
Bureau of Human Services Licensing

License Number: 44145

Facility Information

Name: *CONCORDIA OF THE SOUTH HILLS*
Address: *1300 BOWER HILL ROAD,, MT. LEBANON, PA 15243*
County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: *Heather Taylor* Phone: *4122781300* Email: *HTAYLOR@CONCORDIA-SOUTHILLS.ORG*

Legal Entity

Name: *CONCORDIA LUTHERAN MINISTRIES OF PITTSBURGH*
Address: *1300 BOWER HILL ROAD, PITTSBURGH, PA, 15243*

Certificate(s) of Occupancy

Type: *C-2 LP* Date: Issued By:

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *77* Waking Staff: *58*

Inspection

Type: *Partial* BHA Docket #: Notice: *Unannounced*
Reason: *Complaint*

Inspection Dates and Department Representative

03/09/2020 - On-Site: Lauren Spagna

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *70* Residents Served: *55*

Secured Dementia Care Unit

In Home: *Yes* Area: *Memory Care* Capacity: *12* Residents Served: *9*

Hospice

Current Residents: *5*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *55*
Diagnosed with Mental Illness: *2* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *22* Have Physical Disability: *0*

5a1 - DHS Access

Regulations

2600.

5.a. The administrator or a designee shall provide, upon request, immediate access to the home, the residents and records to:

- 1. Agents of the Department.

Description of Violation

On 3/9/20, at 9:15am, 9:35am and 10:10am, an agent of the Department requested access to resident #1's record; however, resident #1's record was not received until 10:25am.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

This plan of correction constitutes my written allegation of compliance for the deficiencies cited. However, submission of this plan of correction is not an admission that a deficiency exists or that one was cited correctly. This plan of correction is submitted to meet requirements established by state and federal law.

2600.5.a The administrator or a designee shall provide, upon request, immediate access to the home, the residents and records to:

- 1. Agents of the department.

On March 24, 2020 the Personal Care Administrator reeducated all designees on regulation 2600.5.a., the importance of the regulation, and the location of resident charts. To prevent this violation from occurring again the Personal Care Administrator will conduct a random monthly drill to ensure all designees are compliant with this regulation. All findings will be documented and reviewed. Any deficiencies will be corrected immediately and designee will be reeducated.

Legal Entity Representative



Signature

Heather Taylor (PCHA) 4/2/2020
Printed Name and Title Date

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The above plan of correction is approved as of 4/3/2020
(Date)

Plan of correction implementation status as of 4/3/2020
(Date)

The above plan of correction was approved by 
(Initials)

- Implemented
- Not Implemented