



pennsylvania
DEPARTMENT OF HUMAN SERVICES

**Sent via e-mail abington.ed@sunriseseniorliving.com
Sent via e-mail abington.aed@sunriseseniorliving.com
July 7, 2020**

Mr. Christian N. Cummings
President
SZR Abington AL OPCO, LLC
500 North Hurstbourne Parkway
Suite 200
Louisville, Kentucky 40222

RE: Sunrise of Abington
1801 Susquehanna Road
Abington, Pennsylvania 19001
License #: 144880

Dear Mr. Cummings:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on February 19, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Sandra Wooters

Sandra Wooters, MHS, ACG
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: *Sunrise of Abington*

License Number: 14488

Address: *1841 Susquehanna Road, Abington, pa 19001*

County: *Montgomery*

Region: *SOUTHEAST*

Administrator

Name: *John Bucci*

Phone: *215-576-8899*

Email:

Abington.ed@sunriseseniorliving.com,

abington.aed@sunriseseniorliving.com

Legal Entity

Name: *SZR Abington AL OPCO LLC*

Address:

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0*

Total Daily Staff: *158*

Waking Staff: *119*

Inspection

Type: *Partial*

BHA Docket #:

Notice: *Unannounced*

Reason: *Incident*

Inspection Dates and Department Representative

02/19/2020 - On-Site: Dean Gray

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *110*

Residents Served: *79*

Secured Dementia Care Unit

In Home: *Yes*

Area: *Reminiscence Unit*

Capacity: *28*

Residents Served: *23*

Hospice

Current Residents: *8/31*

Number of Residents Who:

Receive Supplemental Security Income: *0*

Are 60 Years of Age or Older: *78*

Diagnosed with Mental Illness: *1*

Diagnosed with Intellectual Disability: *2*

Have Mobility Need: *79*

Have Physical Disability: *1*

42c - Treatment of Residents

Regulations

2600.
42.c. A resident shall be treated with dignity and respect.

Description of Violation


On 02/19/2020, resident #1 was interviewed by the department. During the interview resident #1 stated that on 12/20/2019 staff member A did not respect the resident's wish to stay in bed. Further, the resident states that staff person A speaks to her in a rude and disrespectful manner.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Please see attached.

Legal Entity Representative


Signature

John Bucal, Executive Director 4/6/2020
Printed Name and Title Date


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The above plan of correction is approved as of 7/7/2020 (Date) Plan of correction implementation status as of 7/7/2020 (Date)

The above plan of correction was approved by slw (Initials) Implemented Not Implemented

Sunrise Senior Living Plan of Correction

Name of Personal Care Home: Sunrise of Abington
Address of PCH: 1801 Susquehanna Road, Abington, PA, 19001
License number: 128280
Inspection date(s): February 19th 2020
Name/Title of Legal Entity Representative Signing the Plan of Correction:
John Bucci

Signature of Sunrise Representative: 
Date of Submission: Friday, April 3rd 2020

Regulation 55 Pa.Code § 2600.	Target Date by Which Correction will be completed	Plan of Correction
2600.42.c.	12/20/2019	Team member A was placed on administrative leave immediately pending results of an investigation. Based on results of the investigation, the team member was brought back to work after completing customer service and resident's rights retraining. (See attached).
	4/3/2020	During the monthly resident council meetings, the Executive Director leads discussions with residents to ensure they understand the process for filing complaints and their rights as residents.
	4/3/2020	The Executive Director, the Associate Executive Director, the Personal Care Coordinator and the Resident Care Director speak with residents on a one to one basis while doing daily rounds and will ask the residents if they feel they are being treated with dignity and respect.
	4/3/2020	Team member A's assignment has been changed so Team Member A will no longer have this resident on their assignment.
	2/20/2020	The Executive Director and leadership team are conducting a review of resident's rights and customer service training with team members.
	4/3/2020	The Executive Director and coordinator team monitor staffing patterns to ensure adequate staffing in place to avoid the potential of staff burnout which can lead to a lapse in customer service, and dignity and respect.
	4/3/2020	The Executive Director and coordinator team identify any open positions that need to be filled with qualified team members who will also be trained during the onboarding process on the expectations of customer service, resident's rights, and treating resident's with dignity and respect.
	4/3/2020 and for three months	The POC and monitoring results are discussed and evaluated for up to three months by the Executive Director and Coordinators at the Quality Management (QAPI) meeting to ensure it is still effective. If not effective, it will be amended and a new POC will be implemented and monitored to ensure the violation does not occur again.