



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail traytay2@aol.com
Sent via e-mail taylorspersonalcarehome@aol.com
July 21, 2020

Ms. Tracy Taylor-Barkely
Owner/Administrator
Taylor's Personal Care Home, LLC
2113-15 West Hunting Park Avenue
Philadelphia, Pennsylvania 19140

RE: Taylor's Personal Care Home
License #: 138540

Dear Ms. Taylor-Barkely:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on February 14, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Mia Johnson

Mia Johnson
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: TAYLOR'S PERSONAL CARE HOME
Address: 2113-15 WEST HUNTING PARK AVE., PHILADELPHIA, PA 19140
County: PHILADELPHIA Region: SOUTHEAST

License Number: 13854

Administrator

Name: Tracy Taylor Phone: 2152219033 Email: TRAYTAY2@AOL.COM

Legal Entity

Name: TAYLORS PERSONAL CARE HOME LLC
Address: 2113-15 WEST HUNTING PARK AVE, PHILADELPHIA, PA, 19140

Certificate(s) of Occupancy

Type: Other Date: Issued By:

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 33 Waking Staff: 25

Inspection

Type: Partial BHA Docket #: Notice: Unannounced
Reason: Complaint

Inspection Dates and Department Representative

02/14/2020 - On-Site: Natasha Braswell, Evelyn Perez

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 37 Residents Served: 33

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 33 Are 60 Years of Age or Older: unknown
Diagnosed with Mental Illness: 33 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 0 Have Physical Disability: 0

5a1 - DHS Access

Regulations

2600.

5.a. The administrator or a designee shall provide, upon request, immediate access to the home, the residents and records to:

- 1. Agents of the Department.

Description of Violation

On 2-14-20, at 10:45 am, the designee was not available, an agent of the Department, requested access to resident #1's record. Staff person A, did not have access to resident records for the department to review. Staff person A advised that the designee was not available due to working the overnight shift.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Please See Attach

Legal Entity Representative

Tracy Taylor-Baekdal
Signature

Tracy Taylor-Baekdal
Administrator 3-24-2020
Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 7/17/20
(Date)

Plan of correction implementation status as of 7/17/20
(Date)

Implemented

Not Implemented

The above plan of correction was approved by *MB*
(Initials)

VIOLATION REPORT: #13854

DEPARTMENT REPRESENTATIVES: [REDACTED]

DATE -INSPECTION: 2/14/2020

VIOLATION REPORT WAS EMAILED ON 3/24/2020

PLAN OF CORRECTION- VIOLATION: §2600. 5a1-DHS Access

VIOLATION: §2600.5a The administrator or designee shall provide, upon request, immediate access to the home, the residents and record to Agents of the Department.

Description of Violation: On 2-14-20 at 10:45 am, the home's designee was not available , an agent of the Department, requested access o resident #1 record. Staff person A did not have access to resident records for the department to review. Staff person A advised that the designee was not available due to working the overnight shift.

CORRECTIVE CHANGE/ACTION

In the furture homes administrator [REDACTED] will ensure that department of BHSL Representatives will have immediate access to All Residents Records. The administrator has given the home's Supervisor [REDACTED] a set of keys to the office. So in the event representatives from the Department BHSL needs immediate access to residents records the homes supervisor will be able to grant access on the spot. [REDACTED] lives less than 15 minutes away from the home. The home has created written polices and procedures allowing representatives from BHSL immediate access to the home, resident and residents records.

These steps were completed on **February 15, 2020**

PRIMARY BENEFIT:

- ✚ To remain in compliance with BHSL Regulatory Compliance Guide(RCG)
- ✚ Allows the Department of BHSL to measure compliance with all regulations
- ✚ Provides advocates with the access necessary to protect the Rights of Residents with Disabilities .
- ✚ Allows Area Agency on Aging the ability to fulfill their legal mandate to protect All Residents in the PCH.
- ✚ Provides Ombudsmen with the access necessary to promote and protect Residents Rights.
- ✚ Allows service organization to provide information to Residents who may benefit from their services, and allows the home to ensure compliance with Regulatory Compliance Guide (RCG) §2600.222

42s - Privacy

Regulations

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

On 2-14-20, at 10:50 am, resident #1's bedroom door would not close, creating a privacy concern in the shared room. The door was not attached to the bottom hinge.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Please See Attach

Legal Entity Representative

Tracy Taylor Backley
Signature

TRACY TAYLOR BACKLEY
Administrator 3-24-2020
Printed Name and Title Date

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Plan of correction implementation status as of 7/17/20 (Date)

The above plan of correction was approved by *MB* (Initials)

Implemented
 Not Implemented

VIOLATION REPORT: #13854

DEPARTMENT REPRESENTATIVES: [REDACTED]

DATE -INSPECTION: 2/14/2020

VIOLATION REPORT WAS EMAILED ON 3/24/2020

PLAN OF CORRECTION- VIOLATION: §2600.42s- Privacy

VIOLATION: §2600.42s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation: On 2-14-20 at 10:50 am, resident #1-bedroom door would not close, creating a privacy concern in the shared room. The door was not attached to the bottom hinge,

CORRECTIVE CHANGE/ACTION

In the future the homes administrator [REDACTED] will ensure that all residents bedrooms doors maintained in good repair for the residents privacy. DCS- Housekeeping-Maintenace will inspect all residents bedrooms doors and give report to the homes administrator. The administrator shall repair or in some cases replace any broken bedroom, bathroom, and closets doors in the home within 24 hours of the report. All of the Residents' rooms' door surfaces were inspected to see which ones were in need of repair and report given to Administrator. These inspections will be added to the daily preventative maintenace schedule. Results of reports from weekly inspections will be reported to the administrator for immediate corrective action.

Corrective actions were completed on February 15 ,2020

PRIMARY BENEFIT:

- ✦ To remain in compliance with BHSL Regulatory Compliance Guide
- ✦ Ensures residents have a right to privacy when taking shower, getting dressed and using the resident's bedroom.
- ✦ Protects residents' rights to privacy in the PCH.
- ✦ Ensures that residents are treated in a respectful and dignified manner in the

88a - Surfaces

Regulations

2600.

88.a. Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

Description of Violation

The door to resident #1's bedroom was not in good repair. The bottom hinge was not secure.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Please See Attach

Legal Entity Representative

Tracy Taylor-Parkley
Signature

TRACY TAYLOR-PARKLEY
Administrator 3-24-2020
Printed Name and Title Date

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(Date)

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(Date)

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The above plan of correction was approved by

MP
(Initials)

VIOLATION REPORT: #13854

DEPARTMENT REPRESENTATIVES: [REDACTED]

DATE -INSPECTION: 2/14/2020

VIOLATION REPORT WAS EMAILED ON 3/24/2020

PLAN OF CORRECTION- VIOLATION: §2600.88a- Surfaces

VIOLATION: §2600.88. Floors, walls, ceilings, windows, doors and other surfaces must be cleaned, in good repair and free of hazards.

Description of Violation: The door to resident #1 bedroom was not in good repair. The bottom hinge was not secure.

CORRECTIVE CHANGE/ACTION To the home's defense resident #1 physically broke bedroom door had a dispute with her old roommate (resident) in the home; the conflict began to escalate and that is when resident #1 physically put hands on the other resident and pushed out of bedroom and then slammed the door so hard it fell off the hinge. After, talking to both residents, resident #1 admitted to breaking the door because she wanted the resident out of room. Causing the home to receive yet another violation by the department. It is a known fact that the residents whom all PCH's provide services too are mentally and physically destructive. The truth of the matter is majority of our residents have so much so, we all are constantly making several building repairs, replacing and buy new furniture without being adequately funded is a crime in itself. I speak on behalf the remaining PCHs that are left in the City of Philadelphia, that we really want to provide a beautiful, loving home for our resident. We know it's all about the health, welfare and safety of each resident we provide housing and services too. Having said that, PCHs need to be adequately funded and supported by the Department of BHSI in order for us to realistically meet the departments requirements. The truth is it is a real struggle to continue to take care of our residents with aggressive behavior who are constantly destroying everything in the home and the department is going to see more and more homes close their doors because of the lack of support to the PCH industry. In closing, the home's door was in fact in good repair until resident one broke it.

In the future the homes administrator [REDACTED] will ensure that all residents bedrooms shall be clean and in good repair-condition and free of hazards. The homes administrator has created policies and procedures that will be implemented by DCS- Housekeeping and Maintenance on a daily basis. All of the Residents' bedrooms' door surfaces were inspected to see which ones were in need of repair and report given to Administrator DCS-Housekeeping-Maintenance shall conduct weekly physical site inspections and results of reports will be reported to administrator for corrective action. DCS- Maintenance has repaired resident #1 bedroom door and hung the hinge back on the door. DCS- Housekeeping - Maintenance will be responsible for monitoring all residents bedrooms in the PCH on daily basis and give a report of their findings to the administrator for corrective action. Thereafter, the administrator will review and ensure that all findings are completed and the PCH is in compliance with RCG.

Corrective actions were completed on February 15, 2020

PRIMARY BENEFIT:

- ✦ To remain in compliance with BHSI Regulatory Compliance Guide
- ✦ Guarantees that the home shall provide a safe environment for its residents in the PCH.
- ✦ Minimizes the risk that residents will suffer any injury in the PCH.
- ✦ Ensures residents are able to live in a home with dignity, respect that is conducive for his or her recovery.