



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

SENT VIA EMAIL: [esveda@watsonmemorialhome.com](mailto:esveda@watsonmemorialhome.com)  
[pjones@watsonmemorialhome.com](mailto:pjones@watsonmemorialhome.com)

MAILING DATE: June 26, 2020

Ms. Erinn Sveda  
Administrator  
Watson Memorial Home  
1200 Conewango Avenue  
Warren, Pennsylvania 16365

RE: Watson Memorial Home  
Certificate #: 444120

Dear Ms. Sveda:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on February 12, 2020, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Suzy Quinn".

Suzy Quinn  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary

**RECEIVED**

4/29/20

Western Region Field Office  
Bureau of Human Services Licensing**Violation Report****Facility Information**Name: *WATSON MEMORIAL HOME*License Number: *444120*Address: *1200 CONEWANGO AVENUE,, WARREN, PA 16365*County: *WARREN*Region: *WESTERN***Administrator**Name: *ERIN SVEDA*Phone: *8147238310*Email: *ESVEDA@WATSONMEMORIALHOME.COM***Legal Entity**Name: *WATSON MEMORIAL HOME*Address: *1200 CONEWANGO AVENUE, WARREN, PA, 16365***Certificate(s) of Occupancy**Type: *C-2 LP*Date: *04/05/1982*Issued By: *L&I***Staffing Hours**Resident Support Staff: *0*Total Daily Staff: *20*Waking Staff: *15***Inspection**Type: *Full*

BHA Docket #:

Notice: *Unannounced*Reason: *Renewal***Inspection Dates and Department Representative***02/12/2020 - On-Site: Joe Eveses, Barb Barone***Resident Demographic Data as of Inspection Dates****General Information**License Capacity: *25*Residents Served: *18***Secured Dementia Care Unit**In Home: *No*

Area:

Capacity:

Residents Served:

**Hospice**Current Residents: *0***Number of Residents Who:**Receive Supplemental Security Income: *4*Are 60 Years of Age or Older: *18*Diagnosed with Mental Illness: *6*Diagnosed with Intellectual Disability: *0*Have Mobility Need: *2*Have Physical Disability: *0*

42c - Treatment of Residents

Regulations

2600.  
42.c. A resident shall be treated with dignity and respect.

Description of Violation

A sign was posted above the toilet in resident #1's bathroom (in bedroom #8) which stated:  
"Resident #1: Had several visitors in complaining her room smelled. Please make sure to wipe the toilet seat and the rim if she has splattered BM. BM was very dry on the toilet today before she had a BM for us. If resident #1's room smells please spray air freshener."

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

This sign was removed by the inspector during inspection and was not re-hung which corrected the violation immediately.

Due to this violation, all staff were re-educated on residents' rights with focus on dignity and respect. The sign that caused this violation was used as an example in this training and it was explained why the sign was not appropriate. This training was created by the Administrator and was completed on paper by all staff. Trainings were completed by all staff by 4/24/2020. Those who are on a LOA will complete the training when they return to work. Resident rights training will be conducted annually as required.

To prevent this from happening in the future, the Administrator immediately (2/13/2020) put a policy in place that all signs being hung in resident areas will have to be approved by the Administrator with initials in the bottom corner. On 2/13/2020, it was also added to the Housekeeping/Maintenance walk thru (weekly) list to report any signs hung without Administrator's initials for approval.

Legal Entity Representative

*Erin Sveda*  
Signature

Erin Sveda, Administrator  
Printed Name and Title

4/29/2020  
Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of

6/18/20  
(Date)

Plan of correction implementation status as of

6/18/20  
(Date)

The above plan of correction was approved by

*SE*  
(Initials)

Implemented  
 Not Implemented

51 - Criminal Background Check

Regulations

2600.

51. Criminal History Checks - Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. § 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).

Description of Violation

Direct care staff A, hired 6/10/19, does not have a Pennsylvania State Police Criminal Background Check in his/her staff record.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

To correct this violation immediately, the Pennsylvania State Police background check was completed and placed on file with the FBI Federal Background check while the inspectors were still in the building.

On 2/12/2020 after this was brought to the Administrator's attention, all HR employees were trained on CAPSA requirements including conducting/completing both FBI Background checks and Pennsylvania State Police Background Checks on any employee hired who has lived out of state anytime during the past two years. This training was done with the Administrator. Beginning immediately (2/13/2020) all <sup>new</sup> employees who have lived out of state anytime in the past two years will have a Pennsylvania State Police Background completed upon hire.

New employees require a Pennsylvania State Police Criminal Background Check and new employees who do not currently reside in Pennsylvania or who have not held permanent residency in Pennsylvania for the two consecutive years prior to beginning employment also need a report of federal criminal history record information from the Federal Bureau of Investigation.

To prevent this from happening in the future, on 2/13/2020, the Administrator added to the HR New Hire checklist FBI Federal Background Check and PA State Police Background Check and listed them separately so both background checks will be completed when needed. Background checks will be completed by the Administrator or the HR Personnel.

*SE*  
6/18/20

Legal Entity Representative

*Erin Sveda*  
Signature

Erin Sveda, Administrator  
Printed Name and Title

4/29/2020  
Date

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*SE*  
(Initials)

Implemented  
 Not Implemented