



Sent via e-mail [david@thegroveshome.net]

MAILING DATE: June 30, 2020

Mr. David E. Boland
President
Safe and Sound, Inc.
P.O. Box 8825
Lancaster, Pennsylvania 17604

RE: The Groves
103 West Main Street
Ephrata, Pennsylvania 17522
Certificate #: 322270

Dear Mr. Boland:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Office of Long-term Living) review on February 12, 2020, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Gloria Emick

Gloria Emick
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: *THE GROVES*

License Number: 32227

Address: *103 W. MAIN STREET,, EPHRATA, PA 17522*

County: *LANCASTER*

Region: *CENTRAL*

Administrator

Name: *David Boland*

Phone: *7177332040*

Email: *david@thegroveshome.net*

Legal Entity

Name: *SAFE AND SOUND INC*

Address: *P.O. BOX 8825, LANCASTER, PA, 17604*

Certificate(s) of Occupancy

Type: *C-2 LP*

Date: *01/25/1993*

Issued By: *Labor and Industry*

Type: *R-3*

Date: *04/23/2007*

Issued By: *Ephrata Borough*

Staffing Hours

Resident Support Staff: *0*

Total Daily Staff: *14*

Waking Staff: *11*

Inspection

Type: *Full*

BHA Docket #:

Notice: *Unannounced*

Reason: *Renewal*

Inspection Dates and Department Representative

02/12/2020 - On-Site: Kellie Cargile

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *15*

Residents Served: *14*

Secured Dementia Care Unit

In Home: *No*

Area:

Capacity:

Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *1*

Are 60 Years of Age or Older: *14*

Diagnosed with Mental Illness: *0*

Diagnosed with Intellectual Disability: *0*

Have Mobility Need: *0*

Have Physical Disability: *0*

3c - Post Current License

Regulations

2600.

3.c. The personal care home shall post the current license, a copy of the current license inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

Description of Violation

The most recent licensing inspection summary posted is dated 3/28/18.

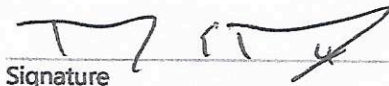
Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Licensing inspection summary letter dated June 14, 2019 was posted at time of inspection.

Administrator will review bulletin board quarterly to insure current license and copy of the current license inspection summary are posted.

Legal Entity Representative


Signature

David E Boland - President
Printed Name and Title
3/10/20
Date

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The above plan of correction is approved as of 6/30/20 (Date) Plan of correction implementation status as of 6/30/20 (Date)

The above plan of correction was approved by GE (Initials) Implemented Not Implemented

20b1 - Financial Records

Regulations

2600.

20.b. If the home provides assistance with financial management or holds resident funds, the following requirements apply:

- 1. The home shall keep a record of financial transactions with the resident, including the dates, amounts of deposits, amounts of withdrawals and the current balance.

Description of Violation

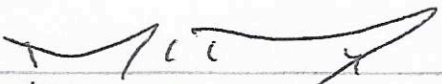
The home holds funds for Resident #1. According to Resident #1's cash distribution record, the resident should have \$62 available. A count of the money indicated that Resident #1 only had \$48.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

The home determined that staff failed to record \$14 in cash given to resident #1 for hair care. As per home's admission agreement, the home does not provide assistance with financial management. Funds being held by home were from a family member, that the family member stated could be used for resident incidentals. The home did not understand that cash held by the home, that was received from a resident family member, was considered resident funds. The remaining balance of the cash was returned to the family member. The home will no hold funds from family members.

Legal Entity Representative


Signature

David E Boland Administrator
Printed Name and Title President

3/10/20
Date

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(Date)

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(Date)

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(Initials)

- Implemented
- Not Implemented

20b8 - Quarterly Account

Regulations

2600.

20.b. If the home provides assistance with financial management or holds resident funds, the following requirements apply:

- 8. The home shall give the resident and the resident's designated person, an itemized account of financial transactions made on the resident's behalf on a quarterly basis.

Description of Violation

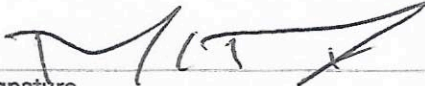
Resident #1 has not received a quarterly account of financial transactions.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

As per home's admission agreement, the home does not provide assistance with financial management or hold resident funds. Cash held by the home was returned to resident family. The home will no longer accept cash from family member to hold on behalf of the resident. The home will provide needed cash to residents from home funds. Residents or resident family will be billed monthly.

Legal Entity Representative


Signature

David E. Boland Administrator 3/16/20
Printed Name and Title President Date

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- Implemented
- Not Implemented

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